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Contract

Future eGates Contract Award

Home Office

F03: Contract award notice

Notice identifier: 2025/S 000-011294

Procurement identifier (OCID): ocds-h6vhtk-02fab4

Published 26 March 2025, 11:37am

Section I: Contracting authority

I.1) Name and addresses

Home Office

2 Marsham Street

London

Email

FutureeGatesServices@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk/government/organisations/home-office

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Future eGates Contract Award

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is the official notice to announce the award of the Future eGates Contract.

The Contract is for the provision of an eGate solution to be deployed in the UK and at juxtaposed sites in Europe.

The Supplier shall be responsible for the eGate design, build, support and maintenance during the term of the Contract.

The Contract has an initial term of 5-years, with up to 5 12-month extension options.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £54,200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 35120000 - Surveillance and security systems and devices
- 35121000 - Security equipment
- 35123000 - Site-identification equipment
- 35125110 - Biometric sensors

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Home Office undertook a tender exercise to appoint a supplier of eGates for deployment in the UK and at juxtaposed controls in Europe which are capable of processing passengers using biometric and biographic matching technologies.

The Home Office utilised the Competitive Dialogue Procedure; a multi-stage procurement process that is intended to progressively develop a solution with selected Bidders, discussing with each Bidder their proposed solution, that best met the Authority's requirements from a technical, commercial, and financial perspective.

Following a full procurement process in line with the issued tender documentation, the Home Office conducted an evaluation of solution responses to identify the most economically advantageous tender.

A contract has now been awarded to a single supplier for an initial term of 60-months, at a value of £54,200,000 (excl. VAT).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Authority may extend the contract beyond the initial term if agreed between both Parties. There are up to 5 12-month extension options.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-000266](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

contract_6619

Title

Future eGates

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Thales DIS UK Limited

Reading

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

National registration number

01278148

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £54,200,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Secretary of State for the Home Department

Croydon

CR0 2WF

Country

United Kingdom