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Tender

NHSDG Estates & Property Automatic Door Servicing & Repair

Dumfries and Galloway Health Board

F02: Contract notice

Notice identifier: 2026/S 000-011293

Procurement identifier (OCID): ocids-h6vhtk-064aeb

Published 9 February 2026, 11:12am

Section I: Contracting authority

I.1) Name and addresses

Dumfries and Galloway Health Board

Mountainhall Treatment Centre, Bankend Road

Dumfries

DG1 4AP

Contact

Dean McLean

Email

Dean.Mclean@nhs.scot

Telephone

+44 1387272777

Country

United Kingdom

NUTS code

UKM92 - Dumfries & Galloway

Internet address(es)

Main address

www.nhsdg.co.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00065

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHSDG Estates & Property Automatic Door Servicing & Repair

Reference number

NHSDG0142026

II.1.2) Main CPV code

- 50700000 - Repair and maintenance services of building installations

II.1.3) Type of contract

Services

II.1.4) Short description

The key services being sought are in relation to Automatic Doors Servicing & Repair are planned works, routine maintenance works, and unplanned reactive works from time to time. In addition, from time to time and despite the controls in place to prevent them, emergency repair or maintenance works may need to be carried out which will require contractors to provide 24/7 emergency call support, out with normal working hours and is applicable to NHSDG Estates properties throughout Dumfries & Galloway. For clarity, out of hours call outs refer to any call or work after 5pm and before 7am Monday to Friday, each 24-hour period for Saturday & Sunday and any public holiday as set by NHS Scotland. The Automatic Doors Servicing & Repair Contractor will be expected to carry out servicing, maintenance, repair and 24/7 emergency support to all automated doors in all NHSD&G properties in a professional manner leading to a prompt resolution of any problems that may affect the efficient delivery of services by NHSD&G. This includes pedestrian swing, folding and revolving style doors from a variety of different manufacturers

II.1.5) Estimated total value

Value excluding VAT: £120,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description**II.2.3) Place of performance**

NUTS codes

- UKM92 - Dumfries & Galloway

II.2.4) Description of the procurement

The key services being sought are in relation to Automatic Doors Servicing & Repair are planned works, routine maintenance works, and unplanned reactive works from time to time. In addition, from time to time and despite the controls in place to prevent them, emergency repair or maintenance works may need to be carried out which will require contractors to provide 24/7 emergency call support, out with normal working hours and is applicable to NHSDG Estates properties throughout Dumfries & Galloway. For clarity, out of hours call outs refer to any call or work after 5pm and before 7am Monday to Friday, each 24-hour period for Saturday & Sunday and any public holiday as set by NHS Scotland. The Automatic Doors Servicing & Repair Contractor will be expected to carry out servicing, maintenance, repair and 24/7 emergency support to all automated doors in all NHSD&G properties in a professional manner leading to a prompt resolution of any problems that may affect the efficient delivery of services by NHSD&G. This includes pedestrian swing, folding and revolving style doors from a variety of different manufacturers

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.6) Estimated value

Value excluding VAT: £120,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

12 month extension in blocks of 1 x 12 months.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 6

Objective criteria for choosing the limited number of candidates:

see enclosed Scope of Works and SPD

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

A detailed specification will be included in the ITT. However, some of the main features are as follows:

The contractor must be a member of the Automatic Door Suppliers Association (ADSA) or another equal and approved organisation related to the servicing and repair of automatic doors.

It is a mandatory requirement of NHSDG that all contractors must be registered as CHAS Advanced members proof of registration will be required prior to acceptance of any contractor. If not CHAS Advanced registered at the time of submission of the SPD, then a stated undertaking that if successful at the ITT stage this will be achieved within six months of contract award is acceptable at this stage.

The contractor must be able to provide the required services on all door manufacturers, types and models within the estate.

NHSDG have strict controls in place in respect of Infection Control. These are called HAI-SCRIBE Healthcare Associated Infection System for Controlling Risk in the Built Environment. Infection Control Measures are strictly enforced on all projects carried out in NHSDG premises.

NHSDG expects that the works will be undertaken, in the main, by a stable workforce, although recognise that some sub-contracting is likely to be required for meeting marginal changes in demand and the employment of specialists.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The conditions of contract are the NEC4 Term Services Short Contract June 2017 (with amendments October 2020).

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 March 2026

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

9 April 2026

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Three years

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=822805.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:822805)

Download the ESPD document here:

https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=822805

VI.4) Procedures for review

VI.4.1) Review body

Sherrif Court

Buccleuch Street

Dumfries

DG1 2AN

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Institution of Chartered Surveyors

3rd Floor Princess Street

Edinburgh

EH2 4AD

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Dumfries & Galloway

Mountainhall Treatment Centre Bankend Road

Dumfries

DG1 4AP

Country

United Kingdom