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Tender

## **Water and Wastewater Retail Services Dynamic Purchasing System**

Countess of Chester Hospital NHS Foundation Trust

The eligible users of the proposed dynamic purchasing system are available for unrestricted and full direct access, free of charge, at: [www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

F02: Contract notice

Notice identifier: 2021/S 000-011279

Procurement identifier (OCID): ocds-h6vhtk-02b381

Published 20 May 2021, 10:45pm

The closing date and time has been changed to:

**23 February 2029, 11:59pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

#### **Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

**Country**

United Kingdom

**NUTS code**

UKD63 - Cheshire West and Chester

**Internet address(es)**

Main address

<https://www.coch.nhs.uk/>

**I.1) Name and addresses**

The eligible users of the proposed dynamic purchasing system are available for unrestricted and full direct access, free of charge, at: [www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

UK

**Email**

[info@coch-cps.co.uk](mailto:info@coch-cps.co.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nhssourcing.co.uk](http://www.nhssourcing.co.uk)

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Water and Wastewater Retail Services Dynamic Purchasing System

Reference number

DPS10/H2O/21/IB

#### **II.1.2) Main CPV code**

- 65100000 - Water distribution and related services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The proposed DPS will cover Water and Waste-water Retail Services to eligible non-household customers as described in the document “DPS10 Outline Specification.”

This DPS will operate four separate Lots:

- Lot 1: Supply of core Water and Waste-water Retail Services in England and Wales
- Lot 2: Supply of core Water and Waste-water Retail Services in Scotland
- Lot 3: Supply of Water and Waste-water Retail Services and associated water management and business continuity services in England and Wales
- Lot 4: Supply of Water and Waste-water Retail Services and associated water management and business continuity services in Scotland

Suppliers may apply to one or more Lots.

### **II.1.5) Estimated total value**

Value excluding VAT: £200,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot No

Lot 1 Supply of core Water and Waste-water Retail Services in England and Wales

### **II.2.2) Additional CPV code(s)**

- 65100000 - Water distribution and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

### **II.2.4) Description of the procurement**

Providers will supply Water and Waste-water Retail Services to eligible non-household customers in accordance with the Water Act 2014 (and as amended).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £200,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

Lot 2 Supply of core Water and Waste-water Retail Services in Scotland

### **II.2.2) Additional CPV code(s)**

- 65100000 - Water distribution and related services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Providers will supply Water and Waste-water Retail Services to eligible non-household customers in accordance with the Water Services etc. (Scotland) Act 2005 (and as amended).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £200,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Comprehensive Water Service, England & Wales - Supply of Water and Waste-water Retail Services and associated water management and business continuity services in England and Wales

Lot No

**II.2.2) Additional CPV code(s)**

- 38421100 - Water meters
- 65100000 - Water distribution and related services
- 65500000 - Meter reading service
- 90713100 - Consulting services for water-supply and waste-water other than for construction

**II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

**II.2.4) Description of the procurement**

Providers will supply Water and Waste-water Retail Services to eligible non-household customers in accordance with the Water Act 2014 (and as amended).

Providers shall be able to provide access to online consumption monitoring to support



customers in their water management activities. Additional charges may be levied for this.

Providers shall, upon request from the Customer, facilitate installation of automatic meter reading or data logging equipment and ensure the readings from any meters installed by the Provider, including via a third party acting on behalf of the Provider are used to provide accurate billing. Additional charges may be levied for this.

Providers shall, upon request from the Customer, assist the Customer with audits and resource efficiency advice and services to support water management and usage reduction activities. Additional charges may be levied for this.

Providers shall, upon request from the Customer, provide advice on emergency and contingency planning. This may include but not be limited to the development of emergency plans, detailing the process each site should follow in the event of disruption to the provision of a clean, safe water supply

Providers shall make available an emergency contact contactable twenty-four (24) hours, seven (7) days per week to help in the event of an emergency.

Providers shall, upon request, represent the customer interests in the provision by the relevant Wholesaler of Emergency Contingency Plans for vulnerable sites. Vulnerable sites may include but are not limited to Hospitals, Prisons, Residential Homes and Schools as identified by Contracting Authorities at Call Off.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £200,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Supply of Water and Waste-water Retail Services and associated water management and business continuity services in Scotland

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 38421100 - Water meters
- 65100000 - Water distribution and related services
- 65500000 - Meter reading service
- 90713100 - Consulting services for water-supply and waste-water other than for construction

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Providers will supply Water and Waste-water Retail Services to eligible non-household customers in accordance with the Water Services etc. (Scotland) Act 2005 (and as amended).

Providers shall be able to support enhanced data management including the provision of online account management and consumption monitoring portal which could include but not be limited to the following service provisions:

- o ability to submit meter reading entries
- o meter reading records
- o historical consumption data
- o viewable and downloadable invoice data and access to contract information
- o consolidated billing viewing
- o Contracting Authority account details including sub-sets of sites where the Contracting Authority has responsibility for multiple sites within a portfolio;
- o Site list with information comprising but not limited to full address, meter details including meter supply point number, meter type and meter serial number.

Providers shall, upon request from the Customer, facilitate installation of automatic meter reading or data logging equipment and ensure the readings from any meters installed by the Provider, including via a third party acting on behalf of the Provider are used to provide accurate billing. Additional charges may be levied for this.

Providers shall, upon request from the Customer, assist the Customer with audits and resource efficiency advice and services to support water management and usage reduction activities. Additional charges may be levied for this.

Providers shall, upon request from the Customer, provide advice on emergency and contingency planning. This may include but not be limited to the development of emergency plans, detailing the process each site should follow in the event of disruption to the provision of a clean, safe water supply

Providers shall make available an emergency contact contactable twenty-four (24) hours, seven (7) days per week to help in the event of an emergency.

Providers shall, upon request, represent the customer interests in the provision by the relevant Wholesaler of Emergency Contingency Plans for vulnerable sites. Vulnerable sites

may include but are not limited to Hospitals, Prisons, Residential Homes and Schools as identified by Contracting Authorities at Call Off.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £200,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Selection criteria as stated in the procurement documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the setting up of a dynamic purchasing system

The dynamic purchasing system might be used by additional purchasers

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

Additional information about electronic auction

Electronic auctions may be used in further competitions.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

21 June 2021

Local time

11:59pm

Changed to:

Date

23 February 2029

Local time

11:59pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

How to express interest and apply to this DPS:

1) browse to the esourcing portal <https://www.nhssourcing.co.uk> and click on view current opportunities.

2) select the title of the DPS.

3) review the Introduction and instructions, outline specification, pre-requisites and list of eligible users (you may do this without registering).

4) register your organisation on the eSourcing portal (this is only required once).

5) accept the portal terms and conditions and click 'continue', enter your organisation and user details; note the username you chose and click 'Save' when complete.

You will shortly receive an email with your unique password (please keep this secure).

6) login to the portal with the username/password.

7) click the 'PQQs/ITTs Open To All Suppliers' link. (These are pre-qualification questionnaires or invitations to tender open to any registered supplier).

8) click on the relevant PQQ/ITT to access the content.

9) click the 'Express Interest' button at the top of the page. This will move the PQQ/ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your projects only). You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ITT Details' box.

10) Responding to the PQQ. Click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining).

You can now use the messages function to communicate with the buyer and seek any clarification. Note the deadline for completion, then follow the on-screen instructions to complete the PQQ. There may be a mixture of online and offline actions for you to perform (there is detailed online help available). You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom