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Contract

Specialist Day Centres and Support for Older People with complex needs

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-011272

Procurement identifier (OCID): ocids-h6vhtk-03c228

Published 19 April 2023, 4:38pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

No. 2 Staffordshire Place, Tipping Street, Stafford

Stafford

ST16 2DH

Contact

Lisa Marie Dobric

Email

lisa.dobric@staffordshire.gov.uk

Telephone

+44 1785278192

Country

United Kingdom

Region code

UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.staffordshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist Day Centres and Support for Older People with complex needs

Reference number

IA932

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to commission the provision of 7 block contracts for building based specialist day centres and support for older people with complex needs within the geographical areas of:

- Stafford Borough District,
- Cannock Chase District
- Block A;
- Block B.
- South Staffordshire District,
- Tamworth District,
- Lichfield District,
- East Staffordshire.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100

II.2) Description

II.2.1) Title

Stafford

Lot No

1

II.2.2) Additional CPV code(s)

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

II.2.4) Description of the procurement

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
- flexible operating times, supporting the need for respite, supporting carers to have a break at a time to suit them,
- a range of stimulating activities for older people to participate in, including outreach facilities with well connected links with community-based resources,
- appropriately skilled staff to care for people with critical/complex needs including challenging behaviour, ensuring for example that all individuals with dementia are supported through the pathway,
- assistance to access an infrastructure of professional support and services,

- transport to and from the day centre where there is an assessed need,
- signposting to other services where appropriate.

The service will:

- improve and maintain individuals' health and well being through increased independence, choice, control, dignity and quality of life,
- promote independence and enable the person to be an active member of society and the community,
- provide a trusted environment for individuals providing reassurance to family and carers, enabling them to make informed choices about the care they receive,
- provide a person centred and holistic service, responsive to the needs and circumstances of individuals,
- maximise independence after illness or disability through working within a rehabilitation, re-ablement and enablement philosophy,
- provide a high-quality service in terms of access, the individuals experience, and outcomes based on evidence of effectiveness,
- provide a modern and flexible service, planned and designed, putting individuals at the centre,
- increased end of life support for service users, increased support for carers and confidence and peace of mind for families and carers,
- increased levels of service user satisfaction, enabling service users and their carers to have a real say in how support and services will be developed in the future, ensuring that people are at the heart of any decision that affects their life,
- promotion of best practice, both locally and nationally,
- provision of clear information on the cost and quality of services, so that people can make informed choices.

II.2.5) Award criteria

Cost criterion - Name: Service delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

II.2.14) Additional information

The Council has chosen to extend the contract for 12 months from 1.4.2023 to 31.3.2024

II.2) Description

II.2.1) Title

South Staffordshire

Lot No

2

II.2.2) Additional CPV code(s)

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

II.2.4) Description of the procurement

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
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II.2.5) Award criteria

Cost criterion - Name: Service Delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality Assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

II.2.14) Additional information

The Council has chosen to extend to 1.4.2023 to 31.3.2024

II.2) Description

II.2.1) Title

Caoock

Lot No

3 Block A

II.2.2) Additional CPV code(s)

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

II.2.4) Description of the procurement

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
- flexible operating times, supporting the need for respite, supporting carers to have a break at a time to suit them,
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II.2.5) Award criteria

Cost criterion - Name: Service Delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

II.2.14) Additional information

The Council has chosen to extend to 1.4.2023 to 31.3.2024

II.2) Description

II.2.1) Title

Cannock

Lot No

3 Block B

II.2.2) Additional CPV code(s)

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

II.2.4) Description of the procurement

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
- flexible operating times, supporting the need for respite, supporting carers to have a break at a time to suit them,
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Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

II.2.14) Additional information

The Council has chosen to extend until 1.4.2023 to 31.3.2024

II.2) Description

II.2.1) Title

Lichfield

Lot No

5

II.2.2) Additional CPV code(s)

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Stafford

II.2.4) Description of the procurement

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
- flexible operating times, supporting the need for respite, supporting carers to have a break at a time to suit them,
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II.2.5) Award criteria

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Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

II.2.14) Additional information

The Council has chosen to extend to 1.4.2023 to 31.3.2024

II.2) Description

II.2.1) Title

Tamworth

Lot No

6

II.2.2) Additional CPV code(s)

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Stafford

II.2.4) Description of the procurement

The provider(s) will be expected to provide:

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Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

II.2.14) Additional information

The Council has chosen to extend to 1.4.2023 to 31.3.2024

II.2) Description

II.2.1) Title

East Staffordshire

Lot No

7

II.2.2) Additional CPV code(s)

- 85312100 - Daycare services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Stafford

II.2.4) Description of the procurement

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
- flexible operating times, supporting the need for respite, supporting carers to have a break at a time to suit them,
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II.2.5) Award criteria

Cost criterion - Name: Service delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

II.2.14) Additional information

The Council has chosen to extend to 1.4.2023 to 31.3.2024

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 028-065897](#)

Section V. Award of contract

Lot No

1

Title

Stafford

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2020

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Stafford and District

Bradbury House, Weston Road

Stafford

ST16 3RS

Email

alison@ageukstafford.org.uk

Telephone

+44 1785607060

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

03345219

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,248,000

Lowest offer: £1,248,000 / Highest offer: £1,248,000.01 taken into consideration

Section V. Award of contract

Lot No

2

Title

South Staffordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2020

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

naomi.pay@ageukstaffordshire.org.uk

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

3582208

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £936,000 / Highest offer: £936,000.01 taken into consideration

Section V. Award of contract

Lot No

3 Block A

Title

Cannock

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2020

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkrige

Stafford

ST19 5BD

Email

naomi.pay@ageukstaffordshire.org.uk

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £936,000 / Highest offer: £936,000.01 taken into consideration

Section V. Award of contract

Lot No

4

Title

3 Block B Cannock

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2020

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Havenly Care Ltd

177 Hednesford Road, Heath Hayes

Cannock

WS12 3HN

Email

help@havenlycare.co.uk

Telephone

+44 543899538

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

10495287

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £468,000 / Highest offer: £468,000.01 taken into consideration

Section V. Award of contract

Lot No

5

Title

Lichfield

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2020

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

naomi.pay@ageukstaffordshire.org.uk

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £312,000 / Highest offer: £312,000.01 taken into consideration

Section V. Award of contract

Lot No

6

Title

Tamworth

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2020

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

naomi.pay@ageukstaffordshire.org.uk

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £312,000 / Highest offer: £312,000.01 taken into consideration

Section V. Award of contract

Lot No

7

Title

East Staffordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2020

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

naomi.pay@ageukstaffordshire.org.uk

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £312,000 / Highest offer: £312,000.01 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Email

lisa.dobric@staffordshire.gov.uk

Country

United Kingdom