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Contract

## **Specialist Day Centres and Support for Older People with complex needs**

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-011272

Procurement identifier (OCID): ocids-h6vhtk-03c228

Published 19 April 2023, 4:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Staffordshire County Council

No. 2 Staffordshire Place, Tipping Street, Stafford

Stafford

ST16 2DH

#### **Contact**

Lisa Marie Dobric

#### **Email**

[lisa.dobric@staffordshire.gov.uk](mailto:lisa.dobric@staffordshire.gov.uk)

#### **Telephone**

+44 1785278192

#### **Country**

United Kingdom

**Region code**

UKG24 - Staffordshire CC

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.staffordshire.gov.uk](http://www.staffordshire.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Specialist Day Centres and Support for Older People with complex needs

Reference number

IA932

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council wishes to commission the provision of 7 block contracts for building based specialist day centres and support for older people with complex needs within the geographical areas of:

- Stafford Borough District,
- Cannock Chase District
- Block A;
- Block B.
- South Staffordshire District,
- Tamworth District,
- Lichfield District,
- East Staffordshire.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £100

## **II.2) Description**

### **II.2.1) Title**

Stafford

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

### **II.2.4) Description of the procurement**

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
- flexible operating times, supporting the need for respite, supporting carers to have a break at a time to suit them,
- a range of stimulating activities for older people to participate in, including outreach facilities with well connected links with community-based resources,
- appropriately skilled staff to care for people with critical/complex needs including challenging behaviour, ensuring for example that all individuals with dementia are supported through the pathway,
- assistance to access an infrastructure of professional support and services,

- transport to and from the day centre where there is an assessed need,
- signposting to other services where appropriate.

The service will:

- improve and maintain individuals' health and well being through increased independence, choice, control, dignity and quality of life,
- promote independence and enable the person to be an active member of society and the community,
- provide a trusted environment for individuals providing reassurance to family and carers, enabling them to make informed choices about the care they receive,
- provide a person centred and holistic service, responsive to the needs and circumstances of individuals,
- maximise independence after illness or disability through working within a rehabilitation, re-ablement and enablement philosophy,
- provide a high-quality service in terms of access, the individuals experience, and outcomes based on evidence of effectiveness,
- provide a modern and flexible service, planned and designed, putting individuals at the centre,
- increased end of life support for service users, increased support for carers and confidence and peace of mind for families and carers,
- increased levels of service user satisfaction, enabling service users and their carers to have a real say in how support and services will be developed in the future, ensuring that people are at the heart of any decision that affects their life,
- promotion of best practice, both locally and nationally,
- provision of clear information on the cost and quality of services, so that people can make informed choices.

## **II.2.5) Award criteria**

Cost criterion - Name: Service delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

### **II.2.11) Information about options**

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

### **II.2.14) Additional information**

The Council has chosen to extend the contract for 12 months from 1.4.2023 to 31.3.2024

## **II.2) Description**

### **II.2.1) Title**

South Staffordshire

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

#### **II.2.4) Description of the procurement**

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
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outcomes based on evidence of effectiveness,

- provide a modern and flexible service, planned and designed, putting individuals at the centre,
- increased end of life support for service users, increased support for carers and confidence and peace of mind for families and carers,
- increased levels of service user satisfaction, enabling service users and their carers to have a real say in how support and services will be developed in the future, ensuring that people are at the heart of any decision that affects their life,
- promotion of best practice, both locally and nationally,
- provision of clear information on the cost and quality of services, so that people can make informed choices.

#### **II.2.5) Award criteria**

Cost criterion - Name: Service Delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality Assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

#### **II.2.11) Information about options**

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

#### **II.2.14) Additional information**



The Council has chosen to extend to 1.4.2023 to 31.3.2024

## **II.2) Description**

### **II.2.1) Title**

Caoock

Lot No

3 Block A

### **II.2.2) Additional CPV code(s)**

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

### **II.2.4) Description of the procurement**

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
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- assistance to access an infrastructure of professional support and services,

- transport to and from the day centre where there is an assessed need,
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- promotion of best practice, both locally and nationally,
- provision of clear information on the cost and quality of services, so that people can make informed choices.

## **II.2.5) Award criteria**

Cost criterion - Name: Service Delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

### **II.2.11) Information about options**

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

### **II.2.14) Additional information**

The Council has chosen to extend to 1.4.2023 to 31.3.2024

## **II.2) Description**

### **II.2.1) Title**

Cannock

Lot No

3 Block B

### **II.2.2) Additional CPV code(s)**

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Stafford

#### **II.2.4) Description of the procurement**

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
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Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

#### **II.2.11) Information about options**

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

#### **II.2.14) Additional information**

The Council has chosen to extend until 1.4.2023 to 31.3.2024

## **II.2) Description**

### **II.2.1) Title**

Lichfield

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Stafford

### **II.2.4) Description of the procurement**

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
- flexible operating times, supporting the need for respite, supporting carers to have a break at a time to suit them,
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Cost criterion - Name: Service delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

### **II.2.11) Information about options**

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

### **II.2.14) Additional information**

The Council has chosen to extend to 1.4.2023 to 31.3.2024

## **II.2) Description**

### **II.2.1) Title**

Tamworth

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance



Stafford

#### **II.2.4) Description of the procurement**

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
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Cost criterion - Name: Service delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

#### **II.2.11) Information about options**

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

#### **II.2.14) Additional information**

The Council has chosen to extend to 1.4.2023 to 31.3.2024

## **II.2) Description**

### **II.2.1) Title**

East Staffordshire

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 85312100 - Daycare services

### **II.2.3) Place of performance**

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Stafford

### **II.2.4) Description of the procurement**

The provider(s) will be expected to provide:

- tailored services and support arrangements to meet people's individual needs and aspirations,
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### **II.2.5) Award criteria**

Cost criterion - Name: Service delivery model / Weighting: 15

Cost criterion - Name: Safeguarding / Weighting: 15

Cost criterion - Name: Service user outcomes / Weighting: 15

Cost criterion - Name: Quality assurance / Weighting: 15

Cost criterion - Name: Management and staffing / Weighting: 15

Cost criterion - Name: Mobilisation / Weighting: 15

Cost criterion - Name: Social value / Weighting: 10

### **II.2.11) Information about options**

Options: Yes

Description of options

1.4.2023 to 31.3.2024

1.4.2024 to 31.3.2025

### **II.2.14) Additional information**

The Council has chosen to extend to 1.4.2023 to 31.3.2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 028-065897](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Stafford

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Age UK Stafford and District

Bradbury House, Weston Road

Stafford

ST16 3RS

Email

[alison@ageukstafford.org.uk](mailto:alison@ageukstafford.org.uk)

Telephone

+44 1785607060

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

03345219

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,248,000

Lowest offer: £1,248,000 / Highest offer: £1,248,000.01 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

South Staffordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

[naomi.pay@ageukstaffordshire.org.uk](mailto:naomi.pay@ageukstaffordshire.org.uk)

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

3582208

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £936,000 / Highest offer: £936,000.01 taken into consideration



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## **Section V. Award of contract**

### **Lot No**

3 Block A

### **Title**

Cannock

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

[naomi.pay@ageukstaffordshire.org.uk](mailto:naomi.pay@ageukstaffordshire.org.uk)

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £936,000 / Highest offer: £936,000.01 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

3 Block B Cannock

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Havenly Care Ltd

177 Hednesford Road, Heath Hayes

Cannock

WS12 3HN

Email

[help@havenlycare.co.uk](mailto:help@havenlycare.co.uk)

Telephone

+44 543899538

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

10495287

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £468,000 / Highest offer: £468,000.01 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Lichfield

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Age UK Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

[naomi.pay@ageukstaffordshire.org.uk](mailto:naomi.pay@ageukstaffordshire.org.uk)

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £312,000 / Highest offer: £312,000.01 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

6

### **Title**

Tamworth

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

[naomi.pay@ageukstaffordshire.org.uk](mailto:naomi.pay@ageukstaffordshire.org.uk)

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £312,000 / Highest offer: £312,000.01 taken into consideration

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## **Section V. Award of contract**

### **Lot No**

7

### **Title**

East Staffordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Age Uk Staffordshire

Roller Mill, Teddesley Road Penkridge

Stafford

ST19 5BD

Email

[naomi.pay@ageukstaffordshire.org.uk](mailto:naomi.pay@ageukstaffordshire.org.uk)

Telephone

+44 1785788478

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

3582208

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £312,000 / Highest offer: £312,000.01 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Staffordshire County Council

Stafford

Email

[lisa.dobric@staffordshire.gov.uk](mailto:lisa.dobric@staffordshire.gov.uk)

Country

United Kingdom