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Contract

Disagreement Resolution and Mediation Services (DRMS)

Liverpool City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011268

Procurement identifier (OCID): ocds-h6vhtk-0586ac ([view related notices](#))

Published 9 February 2026, 10:24am

Scope

Reference

DN786664

Description

Liverpool City Council is required to provide disagreement resolution and mediation services in accordance with its statutory duties under the Children and Families Act 2014.

These services include disagreement resolution, mediation advice, and mediation, each serving a distinct role within the legal framework.

The services are delivered independently of the Council, ensuring impartiality and confidentiality. They offer families and young people an opportunity to resolve disputes at an early stage, helping to avoid formal legal proceedings and reducing the need for time consuming and costly appeals to the Special Educational Needs and Disability (SEND) Tribunal.

Contract 1

Supplier

- WHY MEDIATE LIMITED

Contract value

- £410,750 excluding VAT
- £492,900 including VAT

Below the relevant threshold

Date signed

28 January 2026

Contract dates

- 1 February 2026 to 31 January 2028
- Possible extension to 31 July 2028
- 2 years, 6 months

Description of possible extension:

The Authority reserves the right to apply a 6?month extension to the contract term, subject to the provider's satisfactory performance throughout the initial period.

Main procurement category

Services

CPV classifications

- 79110000 - Legal advisory and representation services

Contract locations

- UKD72 - Liverpool

Procedure

Procedure type

Below threshold - open competition

Supplier

WHY MEDIATE LIMITED

- Companies House: 09148466
- Public Procurement Organisation Number: PXDC-1269-PQCL

Enterprise House The Courtyard

Bromborough

CH62 4UE

United Kingdom

Email: help@mediatelegal.co.uk

Website: <http://www.mediatelegal.co.uk>

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Liverpool City Council

- Public Procurement Organisation Number: PRVY-7813-WLPG

Cunard Building

Liverpool

L3 1DS

United Kingdom

Email: commercialprocurement@liverpool.gov.uk

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government