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Contract

Servicing and Maintenance of the Nottingham City Hospital Aerocom Pneumatic Air Tube System

Nottingham City Campus, Hucknall Road

F03: Contract award notice

Notice identifier: 2024/S 000-011234

Procurement identifier (OCID): ocids-h6vhtk-043539

Published 8 April 2024, 11:17am

Section I: Contracting authority

I.1) Name and addresses

Nottingham City Campus, Hucknall Road

NG5 1PB

Nottingham

NG5 1PB

Contact

Darren J. Statham

Email

darren.statham@nuh.nhs.uk

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<https://www.nuh.nhs.uk/>

Buyer's address

<https://www.nuh.nhs.uk/>

I.4) Type of the contracting authority

Other type

NHS Trust

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Servicing and Maintenance of the Nottingham City Hospital Aerocom Pneumatic Air Tube System

Reference number

C227560

II.1.2) Main CPV code

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

II.1.3) Type of contract

Services

II.1.4) Short description

The contract is for the servicing and maintenance of the Aerocom pneumatic air tube system at the Nottingham City Hospital (the Services) to ensure the pneumatic tube system is subject to routine planned maintenance, mitigating the risk of downtime (e.g. due to a fault) and facilitate call outs in the event of such faults.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 50712000 - Repair and maintenance services of mechanical building installations

II.2.3) Place of performance

NUTS codes

- UKF14 - Nottingham

Main site or place of performance

Nottingham City Hospital
Hucknall Road
Nottingham
NG5 1PB

II.2.4) Description of the procurement

The pneumatic air tube system enables the Nottingham University Hospitals NHS Trust (The Trust) to meet its needs as a provider of healthcare services. For example, connecting wards, surgical rooms and departments with the hospital's laboratory and central pharmacy, shortening delivery times of samples, medicines and any associated documents - minimising the requirement for manual handling.

The Trust's in situ pneumatic air tube system at Nottingham City Hospital is manufactured by Aerocom UK Ltd.

The Trust requires a Supplier for provision of both planned and reactive servicing and maintenance of the in situ pneumatic air tube system at the Nottingham City Hospital.

The Trust's objectives are to maintain a high level of reliability and availability of its systems by ensuring sufficient provision of both planned preventative maintenance (PPM) and reactive response to call outs and call backs/breakdowns maintained at agreed performance levels, whilst ensuring value for money.

The Trust has the following key requirements:

- Guaranteed next day call out for reactive maintenance
- Minimum of 2 PPM visits per annum
- 24/7 telephone/remote support

II.2.5) Award criteria

Cost criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

It is understood the existing Aerocom pneumatic tube system in situ at the Nottingham City Hospital is a closed protocol system and only Aerocom UK Ltd are able to service, maintain and repair the system. Therefore competition is absent for technical reasons on the grounds

To substantiate this, a Prior Information Notice (PIN) notice was published as a Request for Information (RFI) to understand the market's capability to provide the Services.

Based on the response received to the RFI indicating the pneumatic system at the Nottingham City Hospital is closed protocol, the Trust has awarded the contract based on relevant grounds under regulation 32 (Use of negotiated procedure without prior publication) of the Public Contract Regulations.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002852](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aerocom (UK) Ltd

12 Vickery Way, Chetwynd Business Park, Chilwell, Nottingham, NG9 6RY

Nottingham

NG9 6RY

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

03981809

Internet address

<https://www.aerocom.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £200,000

Total value of the contract/lot: £183,200

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

London

London

Country

United Kingdom

Internet address

<https://www.justice.gov.uk>

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

London

London

London

Country

United Kingdom

Internet address

<https://www.justice.gov.uk>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

If an appeal regarding the award of the contract has not been successfully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order for any document to be amended and may award damages, make a declaration of ineffectiveness, order for a fine to be paid, and/or order the duration of the contract be shortened.