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Tender

Domiciliary and Personal Care (Homecare Services)

Tower Hamlets

F02: Contract notice

Notice identifier: 2022/S 000-011198

Procurement identifier (OCID): ocds-h6vhtk-0304cb

Published 29 April 2022, 3:49pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place

London

E14 2BG

Contact

Mr Philip Gardener

Email

phil.gardener@towerhamlets.gov.uk

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.londontenders.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.londontenders.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domiciliary and Personal Care (Homecare Services)

Reference number

DN604365

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The objective of this procurement is to replace the existing domiciliary and personal care service contracts (full details of the requirement in the attached service specification). The contract will comprise four geographical lots each of equal size (hours and value), three supplier will be appointed to each Lot, no supplier can be awarded a place on more than two lots. The contract duration is four years with options to extend by another four years (1+1+1+1 years)

II.1.5) Estimated total value

Value excluding VAT: £253,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Lot 1: Northwest

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Bethnal Green, Weavers, Spitalfields and Banglatown

II.2.4) Description of the procurement

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Bethnal Green, Weavers, Spitalfields and Banglatown

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £63,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month extensions thereafter

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 30

Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Bidders can apply to all four Lots but can only be awarded a slot on a maximum of two Lots.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Southwest

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Whitechapel, Wapping and Shadwell

II.2.4) Description of the procurement

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Whitechapel, Wapping and Shadwell

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £63,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month

extensions thereafter

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 30

Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: Northeast

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Mile End, Bow and Bromley

II.2.4) Description of the procurement

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Mile End, Bow and Bromley

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £63,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month extensions thereafter

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 30

Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4: Southeast

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Limehouse, Poplar, Blackwall and Isle of Dogs.

II.2.4) Description of the procurement

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Limehouse, Poplar, Blackwall and Isle of Dogs.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £63,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month extensions thereafter

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 30

Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-032084](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 June 2022

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

22 July 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://www.towerhamlets.gov.uk>

VI.4.2) Body responsible for mediation procedures

London Borough of Tower Hamlets

Mulberry Place, 5 Clove Crescent

London

E14 2BG

Email

procurement@towerhamlets.gov.uk

Country

United Kingdom

Internet address

<http://www.towerhamlets.gov.uk>