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Tender

## **Domiciliary and Personal Care (Homecare Services)**

Tower Hamlets

F02: Contract notice

Notice identifier: 2022/S 000-011198

Procurement identifier (OCID): ocds-h6vhtk-0304cb

Published 29 April 2022, 3:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place

London

E14 2BG

#### **Contact**

Mr Philip Gardener

#### **Email**

[phil.gardener@towerhamlets.gov.uk](mailto:phil.gardener@towerhamlets.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.londontenders.org](http://www.londontenders.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.londontenders.org](http://www.londontenders.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domiciliary and Personal Care (Homecare Services)

Reference number

DN604365

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The objective of this procurement is to replace the existing domiciliary and personal care service contracts (full details of the requirement in the attached service specification). The contract will comprise four geographical lots each of equal size (hours and value), three supplier will be appointed to each Lot, no supplier can be awarded a place on more than two lots. The contract duration is four years with options to extend by another four years (1+1+1+1 years)

#### **II.1.5) Estimated total value**

Value excluding VAT: £253,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

### **II.2) Description**

#### **II.2.1) Title**

Lot 1: Northwest

Lot No

1

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Bethnal Green, Weavers, Spitalfields and Banglatown

**II.2.4) Description of the procurement**

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Bethnal Green, Weavers, Spitalfields and Banglatown

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

**II.2.6) Estimated value**

Value excluding VAT: £63,250,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month extensions thereafter

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 30

Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Bidders can apply to all four Lots but can only be awarded a slot on a maximum of two Lots.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2: Southwest

Lot No

2

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Whitechapel, Wapping and Shadwell

**II.2.4) Description of the procurement**

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Whitechapel, Wapping and Shadwell

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

**II.2.6) Estimated value**

Value excluding VAT: £63,250,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month

extensions thereafter

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 30

Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3: Northeast

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Mile End, Bow and Bromley

### **II.2.4) Description of the procurement**

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Mile End, Bow and Bromley

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.6) Estimated value**

Value excluding VAT: £63,250,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month extensions thereafter

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 30



Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 4: Southeast

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

Limehouse, Poplar, Blackwall and Isle of Dogs.

#### **II.2.4) Description of the procurement**

The delivery of Domiciliary and Personal Care (Homecare Services) in the following areas of Tower Hamlets: Limehouse, Poplar, Blackwall and Isle of Dogs.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### **II.2.6) Estimated value**

Value excluding VAT: £63,250,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial Contract period is 60 months with a maximum of four additional 12 month extensions thereafter

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 30

Objective criteria for choosing the limited number of candidates:

The Authority will be following the Restricted procedure.

The tender documentation describes the process of short-listing successful applicants at SQ stage to receive the ITT documentation. The tender documentation describes how successful bidders at ITT stage will be allocated to each of the four Lots.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-032084](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 June 2022

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

22 July 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://www.towerhamlets.gov.uk>

#### **VI.4.2) Body responsible for mediation procedures**

London Borough of Tower Hamlets

Mulberry Place, 5 Clove Crescent

London

E14 2BG

Email

[procurement@towerhamlets.gov.uk](mailto:procurement@towerhamlets.gov.uk)

Country

United Kingdom

Internet address

<http://www.towerhamlets.gov.uk>