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Award

## **PHE - Corporate - ICT - Q-Pulse Maintenance Licence Plan 2021 to 2022 via STA**

Public Health England

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-011138

Procurement identifier (OCID): ocds-h6vhtk-02b2f3

Published 19 May 2021, 10:55pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Public Health England

Manor Farm Road, Porton Down

Salisbury

SP2 0QT

#### **Email**

[Anwar.Hossain@phe.gov.uk](mailto:Anwar.Hossain@phe.gov.uk)

#### **Telephone**

+44 2083277847

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/public-health-england>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PHE - Corporate - ICT - Q-Pulse Maintenance Licence Plan 2021 to 2022 via STA

#### **II.1.2) Main CPV code**

- 48218000 - License management software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Ideagen Gael Ltd will provide Q-Pulse maintenance licence plan which will include 24/7 telephone and email support. Access to live training and user groups to get the most out of Q-Pulse. Ideagen will protect the Q-Pulse system including upgrades, patches and utilities.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £14,508.16

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The Q-Pulse Licence plan from Ideagen Gael Ltd will provide Public Health England (PHE) maintenance cover for a duration of one (1) year.

Q-Pulse is an electronic quality management software product which streamlines processes for quality, safety and risk management to help deliver compliance, brand

protection, anticipation of problems and transform business processes to enhance productivity and efficiency.

The ideagen maintenance plan will provide year-round, 24/7 telephone and e-mail support together with access to the Customer Portal. PHE will have access to live training sessions via Gael Academy and have access to user groups to help most out of Q-Pulse.

Ideagen Gael Ltd appear to be the sole supplier of this software systems and maintenance, there are no other suppliers of the Q-Pulse maintenance system. Ideagen do not licence to third party suppliers.

If you feel that you can meet the requirements, please reply to this message with the details.

Please DO NOT respond if you cannot fulfil this requirement.

Regards,

Anwar Hossain

Assistant Category Manager - ICT and Digital

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The products involved are manufactured purely for the purpose of research, experiment, study or development
- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Ideagen Gael Ltd appear to be the sole supplier of this software systems, there are no other suppliers of the Q-Pulse maintenance system. Ideagen do not licence to third party suppliers.

The Q-Pulse Licence plan from Ideagen Gael Ltd will provide Public Health England (PHE) maintenance cover for a duration of one (1) year with two (2) possible extensions of up to 12 months each.

Q-Pulse is an electronic quality management software product which streamlines processes for quality, safety and risk management to help deliver compliance, brand protection, anticipation of problems and transform business processes to enhance productivity and efficiency.

The ideagen maintenance plan will provide year-round, 24/7 telephone and e-mail support together with access to the Customer Portal. PHE will have access to live training sessions via Gael Academy and have access to user groups to help most out of Q-Pulse.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

19 March 2021

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Ideagen Gael Ltd

Orion House, Bramah Avenue, East Kilbride, G75 0RD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £14,508.16

#### **V.2.5) Information about subcontracting**

The contract/lot/concession is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Not applicable

Not applicable

Country

United Kingdom