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Planning

## **National Policing Proactive Investigation Recording & Management (NP21RM) Solution**

Police Digital Service

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-011133

Procurement identifier (OCID): ocds-h6vhtk-03321a

Published 29 April 2022, 1:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police Digital Service

33 Queen Street,

LONDON

EC4R 1AP

#### **Contact**

Angie James

#### **Email**

[commercial@pds.police.uk](mailto:commercial@pds.police.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

08113293

**Internet address(es)**

Main address

<https://pds.police.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/94392>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://uk.eu-supply.com/ctm/Supplier/Documents/Folder/39686>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Policing Proactive Investigation Recording & Management (NP21RM) Solution

Reference number

PDSCN-165-2022

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Procurement of a Framework Agreement for the delivery of software and related services under PCR 2015 through a single supplier.

UK law enforcement forces/agencies is seeking the development and supply of a single, interoperable ICT solution to support all UK law enforcement forces/agencies within proactive investigations/operations. In terms of capabilities, these are likely to be, but not limited to, three main groupings:

- End-to-end case management. Supporting information management from initiation through resolution and into disclosure.
- Decision logging. Robust and efficient logging of information feeds, significant events and decisions while reducing duplication.
- Decision support. Providing decision makers with up-to-date situational awareness across all levels of command, appropriate to the type and volatility of a proactive operation or investigation, to enable enhanced, high-tempo, data-driven decision-making with reduced cognitive burden.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Police Digital Service intends to implement a Framework Agreement which allows police forces and other law enforcement agencies and public bodies to call off the services.

The full scope of the services will be provided as part of the tender process but is subject to all interested Economic Operators (EO) signing a mandatory Non-Disclosure Agreement (NDA) and confirmation of appropriate vetting. It is envisaged the services, which could be let as lots (the exact nature of lots to be agreed following a market sounding exercise), may include, but not limited to, the following:

(i) Business application development – development of new applications, integration with existing systems and interfaces with external systems;

(ii) Business application/s support and maintenance – (support and maintenance of production application systems, business continuity management, upgrades to applications resulting from technology changes);

(iii) Desktop services - (end to end desktop managed service, virtual desktop infrastructure, virtual and thin solutions, remote access, integration and interface management between third party desktop provided services and other services provided under this PIN);

(iv) System integration (service management, service desk/helpdesk, event management, incident management, problem management, request fulfilment, common service operations, access management, application support management, ICT facilities management, change management, configuration management, knowledge management, release planning, release management, service catalogue management, service level management, capacity management, availability management, service continuity, information security management, supplier management, network management);

(v) Data Centre services - (data centre provision and management, physical hosting of servers and communication equipment, hosting of business applications, data hosting and hosting of web-based systems, backup and disaster recovery); and

(vi) Provision of Hardware and Commercial Off the Shelf (COTS) Software – (licensing of proprietary or open source software including underlying database systems, maintenance, provision of third party items, configuration and implementation services).

Scope of project across UK policing. These capabilities and services are envisioned to be introduced, in one coherent solution, across proactive police operations i.e. planned, deliberate investigations/operations which may include, but not limited to:

- Serious Organised Crime (SOC) investigations and associated operations at all levels (force, regional and national) including the sensitive intelligence network;
- Counter Terrorism Policing investigations and associated operations at all levels (force, regional and national);
- Fugitive/manhunt investigations and associated operations at all levels (force, regional and national);
- Kidnap/crime in action response investigations and associated operations at all levels (force, regional and national);
- Cyber incidents across NCCU, Cyber ROCUs and Cyber Forces that make up Team Cyber UK (TCUK); and
- Any planned operation where there is a clear or implied threat to life (TTL) in which the operation invokes a response under Article 2 of the Human Rights Act 1998, placing an obligation on law enforcement agencies to take reasonable steps to protect a person whose life is in 'Real and Immediate Danger'.

### **II.3) Estimated date of publication of contract notice**

12 September 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

In addition to the previous information, services may be required on a national scale across several sites. EOs should be capable of implementation across multiple sites simultaneously.

The procurement is in support of a project vision of "A consistent, robust and trusted approach to complete case management, contemporaneous recording of decision-making and operational responses for all UK police forces and nationally coordinated law enforcement structures that are charged with conducting operations where the threat to public and officer safety may be high. This initiative will focus on the end user of intelligence and wider situational awareness that supports effective decision-making."

This procurement will also support the wider Police Digital Strategy and enabler of "aligning around a national vision for police data and technology. This will be borne from the architectural principles we apply, and will guide our investments."

EOs interested in this opportunity are invited to a briefing session to be held on Friday 20th May 2022, however attendance is subject to the following criteria:

Attendee Numbers – Maximum of Two (2) persons only per EO.

Vetting – All attendees to have either current NPPV3 or SC

clearance, evidence of which must be provided by Monday 9th May 2022

the latest.

NDA – Upon receipt of confirmed vetting clearance, all attendees will

be forwarded an NDA which must be signed and returned by

no later than Thursday 12th May 2022.

Attendance – Upon return of a signed NDA, venue details etc. will be

forwarded to attendees. Please note that substitute attendees,

without the required vetting clearance and a signed NDA, will

be refused access to the briefing session.

Confirmation – ALL communication regarding this opportunity, attendance at the briefing session, the NDA and security vetting MUST be sent to Angie James at [commercial@pds.police.uk](mailto:commercial@pds.police.uk)

**NB: NO OTHER FORM OF COMMUNICATION WILL BE ACCEPTED FOR THIS STAGE OF THE OPPORTUNITY.**