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Tender

Carers Support Service – Older People Specialist Provider

Milton Keynes City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011132

Procurement identifier (OCID): ocds-h6vhtk-04f874 ([view related notices](#))

Published 25 March 2025, 2:03pm

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Scope

Reference

2024-246

Description

Milton Keynes City Council are currently out to tender for the provision of Carers Support Service – Older People Specialist Provider

The Carers Support Service will be delivered as a tiered model of support. The tiered approach encompasses levels of support and specialism. It has a lead provider, who provides overarching Information, Advice, and Guidance (IAG) and acts as a single point of access. It then has a number, depending on requirements, of specialist organisations who work in collaboration to meet the needs, i.e. unpaid carers of any age. The specialist organisations will cover the areas of:

- Young Carers and Young Adult Carers

- Mental Health
- Learning Disability and Neurodivergence
- Older People

The Older People Specialist Provider organisation forms part of the tiered approach.

Deadline for submissions of the tender will be 12 Noon on 22nd April 2025.

Total value (estimated)

- £225,000 excluding VAT
- £225,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 28 July 2025 to 27 July 2028
- Possible extension to 27 July 2030
- 5 years

Description of possible extension:

Optional Extension of up to 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85312000 - Social work services without accommodation

Contract locations

- UKJ12 - Milton Keynes

Participation

This procurement is reserved for

UK suppliers

Submission

Enquiry deadline

7 April 2025, 11:59pm

Tender submission deadline

22 April 2025, 1:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/milton-keynes/aspx/Home>

Tenders may be submitted electronically

Yes

Award criteria

Based on most advantageous tender:

Quality: 60%

Price: 40%

Please see tender documents for breakdown of full award criteria.

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Contracting authority

Milton Keynes City Council

- Public Procurement Organisation Number: PLDZ-6131-PWZH

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

United Kingdom

Contact name: Procurement Team

Telephone: 01908691691

Email: corporateprocurement@milton-keynes.gov.uk

Website: <https://www.milton-keynes.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government