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Tender

## **Carers Support Service – Older People Specialist Provider**

Milton Keynes City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011132

Procurement identifier (OCID): ocds-h6vhtk-04f874 ([view related notices](#))

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## **Scope**

## **Reference**

2024-246

## **Description**

Milton Keynes City Council are currently out to tender for the provision of Carers Support Service – Older People Specialist Provider

The Carers Support Service will be delivered as a tiered model of support. The tiered approach encompasses levels of support and specialism. It has a lead provider, who provides overarching Information, Advice, and Guidance (IAG) and acts as a single point of access. It then has a number, depending on requirements, of specialist organisations who work in collaboration to meet the needs, i.e. unpaid carers of any age. The specialist organisations will cover the areas of:

- Young Carers and Young Adult Carers

- Mental Health
- Learning Disability and Neurodivergence
- Older People

The Older People Specialist Provider organisation forms part of the tiered approach.

Deadline for submissions of the tender will be 12 Noon on 22nd April 2025.

### **Total value (estimated)**

- £225,000 excluding VAT
- £225,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 28 July 2025 to 27 July 2028
- Possible extension to 27 July 2030
- 5 years

Description of possible extension:

Optional Extension of up to 2 years

### **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85312000 - Social work services without accommodation

## **Contract locations**

- UKJ12 - Milton Keynes

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## **Participation**

### **This procurement is reserved for**

UK suppliers

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## **Submission**

### **Enquiry deadline**

7 April 2025, 11:59pm

### **Tender submission deadline**

22 April 2025, 1:00pm

## **Submission address and any special instructions**

<https://in-tendhost.co.uk/milton-keynes/aspx/Home>

## **Tenders may be submitted electronically**

Yes

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## **Award criteria**

Based on most advantageous tender:

Quality: 60%

Price: 40%

Please see tender documents for breakdown of full award criteria.

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## **Procedure**

### **Procedure type**

Below threshold - open competition

### **Special regime**

Light touch

## Contracting authority

### **Milton Keynes City Council**

- Public Procurement Organisation Number: PLDZ-6131-PWZH

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

United Kingdom

Contact name: Procurement Team

Telephone: 01908691691

Email: [corporateprocurement@milton-keynes.gov.uk](mailto:corporateprocurement@milton-keynes.gov.uk)

Website: <https://www.milton-keynes.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government