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Contract

SR390 Station Security Software

ScotRail Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-011130

Procurement identifier (OCID): ocds-h6vhtk-0485c3

Published 25 March 2025, 2:02pm

Section I: Contracting entity

I.1) Name and addresses

ScotRail Trains Limited

Atrium Court, , 50 Waterloo Street

Glasgow

G2 6HQ

Email

kathleen.gay@scotrail.co.uk

Telephone

+44 3448110141

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.scotrail.co.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SR390 Station Security Software

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

ScotRail have awarded this procurement to supply and support off the shelf security software for our stations. The supplier must be able to supply software currently available on the market and they currently have in place with customers with similar requirements to ScotRail. The software will support the delivery of security obligations across the ScotRail estate. The current security sweep requirements cover 11 railway stations and a total of 171 check points across the 11 locations; the service must be scalable to include additional business areas, check points and users as required. The service must be fully implemented and ready to go live from 1st April 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48730000 - Security software package

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

ScotRail have awarded this procurement to supply and support off the shelf security software for our stations. The supplier must be able to supply software currently available on the market and they currently have in place with customers with similar requirements to ScotRail. The software will support the delivery of security obligations across the ScotRail estate. The current security sweep requirements cover 11 railway stations and a total of 171 check points across the 11 locations; the service must be scalable to include additional business areas, check points and users as required. The service must be fully implemented and ready to go live from 1st April 2025.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-023699](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tentacle Solutions Scotland Ltd

25 Heatherbank Dr

Gartcosh

G69 8EJ

Telephone

+44 07940330791

Country

United Kingdom

NUTS code

- UKM - Scotland

Internet address

<https://tentacle.solutions/default>

The contractor is an SME

Yes

Section VI. Complementary information

VI.3) Additional information

(SC Ref:794297)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom