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Contract

## **SR390 Station Security Software**

ScotRail Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-011130

Procurement identifier (OCID): ocds-h6vhtk-0485c3

Published 25 March 2025, 2:02pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ScotRail Trains Limited

Atrium Court, , 50 Waterloo Street

Glasgow

G2 6HQ

#### **Email**

[kathleen.gay@scotrail.co.uk](mailto:kathleen.gay@scotrail.co.uk)

#### **Telephone**

+44 3448110141

#### **Country**

United Kingdom

## **NUTS code**

UKM - Scotland

## **Internet address(es)**

Main address

<https://www.scotrail.co.uk/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA30589](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589)

## **I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SR390 Station Security Software

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

ScotRail have awarded this procurement to supply and support off the shelf security software for our stations. The supplier must be able to supply software currently available on the market and they currently have in place with customers with similar requirements to ScotRail. The software will support the delivery of security obligations across the ScotRail estate. The current security sweep requirements cover 11 railway stations and a total of 171

check points across the 11 locations; the service must be scalable to include additional business areas, check points and users as required. The service must be fully implemented and ready to go live from 1st April 2025.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48730000 - Security software package

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

ScotRail have awarded this procurement to supply and support off the shelf security software for our stations. The supplier must be able to supply software currently available on the market and they currently have in place with customers with similar requirements to ScotRail. The software will support the delivery of security obligations across the ScotRail estate. The current security sweep requirements cover 11 railway stations and a total of 171 check points across the 11 locations; the service must be scalable to include additional business areas, check points and users as required. The service must be fully implemented and ready to go live from 1st April 2025.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-023699](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2024

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Tentacle Solutions Scotland Ltd

25 Heatherbank Dr

Gartcosh

G69 8EJ

Telephone

+44 07940330791

Country

United Kingdom

NUTS code

- UKM - Scotland

Internet address

<https://tentacle.solutions/default>

The contractor is an SME

Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:794297)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom