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Planning

HCC – Mar 25 - Preliminary Market Engagement (PME) for a Health Improvement IT System

Hertfordshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011126

Procurement identifier (OCID): ocds-h6vhtk-04f86b

Published 25 March 2025, 1:47pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Contract End Date, Contract Extension End Date and Engagement Deadline all changed to UTC +1 to account for British Summer Time.

Scope

Reference

HCC2516527

Description

Hertfordshire's Healthy Communities and Places team, within the Public Health directorate of Hertfordshire County Council (Council), continues its commitment to the provision of lifestyle interventions to reduce premature death and disability from preventable diseases within the county. Our team focus will be on people who should make lifestyle changes and need in depth tailored behavioural support to improve their health.

Hertfordshire Health Improvement Service (HHIS) delivers and sub-contracts high priority and statutory health and wellbeing services across the county, which includes specialist stop smoking services and NHS Health Checks. The current web-based databases in use by HHIS manages the data for all stop smoking and NHS Health Checks, which includes the use by the HHIS team and key commissioned providers of these services including community pharmacies and GP practices.

HHIS therefore requires a clinical and reporting information system for the direct delivery of all three services:

1. Stop smoking services
2. NHS Health Checks
3. Sexual health services, including Emergency Hormonal Contraception (EHC), chlamydia and gonorrhoea testing (desirable)

The key success driver for this project is the need for one robust and comprehensive database and workflow management system to meet the needs of Hertfordshire residents, who require stop smoking support and/or receive an NHS Health Check. The IT solution needs to provide the ability to receive and make onward referrals, an appointment booking system, individual case management recording, data storage, retrieval for performance management and reporting purposes and the ability to connect and upload Patient Identifiable Data (PID) and outcome information into GP clinical systems.

The Council is carrying out PME in relation to this project. The Council will consider the feedback received to help inform the Council's options, requirements and further decision making. For the avoidance of doubt, this stage of the project is not part of a formal procurement process and the Council is not committing, at this stage, to carrying out such a process.

Participation or non-participation in the PME shall not prevent any supplier participating in a potential future procurement, nor is it intended that any information supplied as part of the PME shall place any supplier at an advantage in a potential procurement process.

For further information, please see the PME Document and Questionnaire.

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2032
- 6 years

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package
- 48180000 - Medical software package
- 48211000 - Platform interconnectivity software package
- 48217000 - Transaction-processing software package
- 48217100 - Mainframe transaction processing software package
- 48219700 - Communications server software package
- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package

- 48310000 - Document creation software package
- 48311000 - Document management software package
- 48330000 - Scheduling and productivity software package
- 48333000 - Contact management software package
- 48441000 - Financial analysis software package
- 48442000 - Financial systems software package
- 48445000 - Customer Relation Management software package
- 48451000 - Enterprise resource planning software package
- 48463000 - Statistical software package
- 48482000 - Business intelligence software package
- 48510000 - Communication software package
- 48511000 - Desktop communications software package
- 48516000 - Exchange software package
- 48517000 - IT software package
- 48611000 - Database software package
- 72260000 - Software-related services
- 72268000 - Software supply services
- 72320000 - Database services

Contract locations

- UKH23 - Hertfordshire
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Engagement

Engagement deadline

22 April 2025

Engagement process description

To access the PME documentation please visit the Council's e-tendering system Supply Hertfordshire, run by Intend at <https://in-tendhost.co.uk/supplyhertfordshire> and follow the on-screen guidance.

To participate in this PME, organisations must return their completed Supplier Questionnaire (Appendix A of the PME Document), together with any supporting documents, through the Correspondence area of the project on Supply Hertfordshire by the return deadline of 12.00 Noon on 22 April 2025, as per the PME documentation and e-tendering system. Supplier Questionnaires received after the deadline may not be reviewed at the Council's sole discretion.

Please make sure that you have submitted your Supplier Questionnaire following the instructions within the PME documentation and e-tendering system. The Council will not be held accountable for any errors made by an organisation in submitting their Supplier Questionnaire.

If you are experiencing problems with the Supply Hertfordshire website, In-Tend offer a help section which includes a dedicated UK support desk which can be contacted via email: support@in-tend.co.uk or Telephone: +44 1144070065 for any website/technical questions, Monday to Friday, 8:30-17:00.

Participation in the PME will be at each organisation's own cost. No expense in responding to this PME will be reimbursed by the Council.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

20 August 2025

Contracting authority

Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Contact name: Public Health Commissioning Team

Email: PHCommissioning@hertfordshire.gov.uk

Website: <https://www.hertfordshire.gov.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government