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Planning

Housing 21 - Market Engagement - Housing Management System (HMS)

Housing 21

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011113

Procurement identifier (OCID): ocds-h6vhtk-064a7f

Published 6 February 2026, 4:05pm

Scope

Description

Housing 21 wishes to conduct a market engagement exercise to support specification development for our Housing Management System (HMS) requirement.

The aim is to improve how we bring essential resident and property information together to create a holistic view for front line colleagues as well as corporate teams to enable more effective operations and ultimately, an enhanced service for residents of Housing 21.

Housing 21's devolved operating model provides personal presence in individual schemes; value of this to our residents is reflected in the feedback and survey results. To achieve this, local housing managers have much responsibility; particularly in a sector of increasing regulatory control. Potential HMS solutions should bring not only greater visibility of data to inform decisions but also increased intuitiveness and ease of use.

Please review the attached 'Housing Management System - Market Engagement Notice' for further detail.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-Software-related-services./AHH8R4KYQ7>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/AHH8R4KYQ7>

Total value (estimated)

- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 November 2026 to 1 November 2031
- Possible extension to 1 November 2036
- 10 years

Main procurement category

Services

CPV classifications

- 72260000 - Software-related services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

2 March 2026

Engagement process description

Please refer to 'Housing Management System - Market Engagement Notice' document for further detail on the scope, response request and timetable of the market engagement process.

Please note the contract term dates are an estimate and will not be confirmed until the tender notice is published.

Contracting authority

Housing 21

- Public Procurement Organisation Number: PGTG-9145-PMNM

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Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government