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Contract

QUB/2669/24 Provision of University Switchboard Management Service

Queen's University Belfast

F03: Contract award notice

Notice identifier: 2025/S 000-011100

Procurement identifier (OCID): ocids-h6vhtk-04c82b

Published 25 March 2025, 12:24pm

Section I: Contracting authority

I.1) Name and addresses

Queen's University Belfast

Procurement Office, University Belfast

Belfast

BT7 1NN

Email

g.clark@qub.ac.uk

Country

United Kingdom

NUTS code

UKN06 - Belfast

Internet address(es)

Main address

<https://www.qub.ac.uk/>

Buyer's address

<https://www.qub.ac.uk/directorates/FinanceDirectorate/visitors/procurement/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

QUB/2669/24 Provision of University Switchboard Management Service

Reference number

QUB/2669/24

II.1.2) Main CPV code

- 64214200 - Telephone switchboard services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the provision of a University Switchboard Management Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £450,000

II.2) Description

II.2.2) Additional CPV code(s)

- 64214200 - Telephone switchboard services

II.2.3) Place of performance

NUTS codes

- UKN06 - Belfast

Main site or place of performance

Queen's University Belfast

II.2.4) Description of the procurement

This contract is for the provision of a University Switchboard Management Service.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Contract shall be for a period of 3 years, with options to extend its duration by up to a further 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040352](#)

Section V. Award of contract

Contract No

QUB/2669/24

Title

Provision of University Switchboard Management Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Callitech Limited T/A Money Penny

Western Gateway

Wrexham

LL13 7ZB

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £450,000

Total value of the contract/lot: £450,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Queen's University Belfast

University Road Belfast

Belfast

BT7 1NN

Email

procurement@qub.ac.uk

Country

United Kingdom

Internet address

<https://www.qub.ac.uk/directorates/FinanceDirectorate/visitors/procurement/>