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Contract

DIGITAL SERVICE CENTRE - CONTRACTORS FOR 1ST & 2ND LINE SUPPORT

Coventry University

F03: Contract award notice

Notice identifier: 2023/S 000-011077

Procurement identifier (OCID): ocds-h6vhtk-0375bb

Published 18 April 2023, 12:37pm

Section I: Contracting authority

I.1) Name and addresses

Coventry University

Priory Street

COVENTRY

CV15FB

Email

AE0082@coventry.ac.uk

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

07781274

Internet address(es)

Main address

www.coventry.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DIGITAL SERVICE CENTRE - CONTRACTORS FOR 1ST & 2ND LINE SUPPORT

Reference number

PD-784-22-SC

II.1.2) Main CPV code

- 72611000 - Technical computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

We are looking for two roles - Technician, 1st Line Support and Senior Technicians, 2nd Line Support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,536,698

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Coventry University are seeking contractors for the Digital Services Centre. We are requiring 1st & 2nd Line Support.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Sustainability / Weighting: 5

Price - Weighting: 25

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028961](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 December 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Amtis Professional Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

13940563

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,536,698

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Coventry University

Coventry

Country

United Kingdom