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Contract

## **DIGITAL SERVICE CENTRE - CONTRACTORS FOR 1ST & 2ND LINE SUPPORT**

Coventry University

F03: Contract award notice

Notice identifier: 2023/S 000-011077

Procurement identifier (OCID): ocids-h6vhtk-0375bb

Published 18 April 2023, 12:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Coventry University

Priory Street

COVENTRY

CV15FB

#### **Email**

[AE0082@coventry.ac.uk](mailto:AE0082@coventry.ac.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG33 - Coventry

#### **Companies House**

07781274

**Internet address(es)**

Main address

[www.coventry.ac.uk](http://www.coventry.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

DIGITAL SERVICE CENTRE - CONTRACTORS FOR 1ST & 2ND LINE SUPPORT

Reference number

PD-784-22-SC

**II.1.2) Main CPV code**

- 72611000 - Technical computer support services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

We are looking for two roles - Technician, 1st Line Support and Senior Technicians, 2nd Line Support.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,536,698

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry

### **II.2.4) Description of the procurement**

Coventry University are seeking contractors for the Digital Services Centre. We are requiring 1st & 2nd Line Support.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Quality criterion - Name: Sustainability / Weighting: 5

Price - Weighting: 25

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-028961](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Amtis Professional Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

13940563

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,536,698

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Coventry University

Coventry

Country

United Kingdom