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Contract

ICT Platform and Support Service for Tricuro

Bournemouth Christchurch and Poole Council

F03: Contract award notice

Notice identifier: 2023/S 000-011076

Procurement identifier (OCID): ocds-h6vhtk-0391b0

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Section I: Contracting authority

I.1) Name and addresses

Bournemouth Christchurch and Poole Council

BCP Council, Civic Centre, Bourne Avenue

Bournemouth

BH2 6DY

Contact

Strategic Procurement Team

Email

procurement@bcpcouncil.gov.uk

Telephone

+44 1202128989

Country

United Kingdom

Region code

UKK24 - Bournemouth, Christchurch and Poole

Internet address(es)

Main address

https://www.bcpcouncil.gov.uk

Buyer's address

https://www.bcpcouncil.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Platform and Support Service for Tricuro

Reference number

DN643224

II.1.2) Main CPV code

• 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

ICT Platform and Support Service for Tricuro

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £731,682

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKK24 - Bournemouth, Christchurch and Poole

II.2.4) Description of the procurement

Tricuro Support Limited ("Tricuro") are seeking to contract with an ICT Services provider for ICT Platform and Support Services. Tricuro are a Local Authority Trading Company (LATC) with BCP Council.

Tricuro currently receive ICT platform support from Dorset Council IT for circa 550 end users, and now wish to identify an IT Service provider who can manage the transition from the current provider into a Cloud based service provision.

The scope of work broadly comprises:

Platform including Internet Connectivity, Printing Devices & Printing Networks, Devices & Device Management, On-premises ICT Infrastructure, Telephony Devices & Networks, Mobile Device Management, Service Desk, Apps and User Accounts, Data Storage, Domain ownership, Asset and Inventory Management and security.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-035579

Section V. Award of contract

Contract No

DN643224

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 April 2023

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Curatrix Technologies Limited

Portsmouth

PO9 1SA

Country

United Kingdom

NUTS code

• UKK24 - Bournemouth, Christchurch and Poole

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £731,682

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

BCP Council

Bournemouth

Country

United Kingdom