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Contract

## **ICT Platform and Support Service for Tricuro**

Bournemouth Christchurch and Poole Council

F03: Contract award notice

Notice identifier: 2023/S 000-011076

Procurement identifier (OCID): ocds-h6vhtk-0391b0

Published 18 April 2023, 12:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bournemouth Christchurch and Poole Council

BCP Council, Civic Centre, Bourne Avenue

Bournemouth

BH2 6DY

#### **Contact**

Strategic Procurement Team

#### **Email**

[procurement@bcpcouncil.gov.uk](mailto:procurement@bcpcouncil.gov.uk)

#### **Telephone**

+44 1202128989

#### **Country**

United Kingdom

**Region code**

UKK24 - Bournemouth, Christchurch and Poole

**Internet address(es)**

Main address

<https://www.bcpccouncil.gov.uk>

Buyer's address

<https://www.bcpccouncil.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ICT Platform and Support Service for Tricuro

Reference number

DN643224

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

ICT Platform and Support Service for Tricuro

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £731,682

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK24 - Bournemouth, Christchurch and Poole

#### **II.2.4) Description of the procurement**

Tricuro Support Limited ("Tricuro") are seeking to contract with an ICT Services provider for ICT Platform and Support Services. Tricuro are a Local Authority Trading Company (LATC) with BCP Council.

Tricuro currently receive ICT platform support from Dorset Council IT for circa 550 end users, and now wish to identify an IT Service provider who can manage the transition from the current provider into a Cloud based service provision.

The scope of work broadly comprises:

Platform including Internet Connectivity, Printing Devices & Printing Networks, Devices & Device Management, On-premises ICT Infrastructure, Telephony Devices & Networks, Mobile Device Management, Service Desk, Apps and User Accounts, Data Storage, Domain ownership, Asset and Inventory Management and security.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-035579](#)

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## **Section V. Award of contract**

### **Contract No**

DN643224

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 April 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Curatrix Technologies Limited

Portsmouth

PO9 1SA

Country

United Kingdom

NUTS code

- UKK24 - Bournemouth, Christchurch and Poole

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £731,682

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

BCP Council

Bournemouth

Country

United Kingdom