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Contract

Provision of a Corporate Housing IT Solution

Caerphilly County Borough Council

F03: Contract award notice

Notice identifier: 2021/S 000-011074

Procurement identifier (OCID): ocds-h6vhtk-02b2b3

Published 19 May 2021, 12:55pm

Section I: Contracting authority

I.1) Name and addresses

Caerphilly County Borough Council

Penallta House, Tredomen Park, Ystrad Mynach

Hengoed

CF82 7PG

Contact

Jessica Thomas

Email

thomaj11@caerphilly.gov.uk

Telephone

+44 1443863382

Fax

+44 1443863167

Country

United Kingdom

NUTS code

UKL16 - Gwent Valleys

Internet address(es)

Main address

www.caerphilly.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0272

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Corporate Housing IT Solution

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Caerphilly County Borough Council has recently awarded a contract for the Supply and Installation of a Corporate Housing IT System Solution.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48517000 - IT software package

II.2.3) Place of performance

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Caerphilly County Borough Council

II.2.4) Description of the procurement

The Council has a definitive list of system modules that the Supplier will deliver as follows:

System Implementation – Phase 1

Module 1 - Core Property Module

Module 2 - Core Person Module

Module 3 - Core Tenancy Module

Module 4 - Rent Accounting Module

Module 5 - Case Management Module

Module 6 - Leaseholder Module

Module 7 - Void Management Module

Module 11 - Garage Allocations Module

Module 15 - Tenant Communications & Profiling Module

Module 16 - Security Module

Module 17 - Storage Module

System Implementation – Phase 2

Module 8 - Adaptations Module

Module 14 - Self Service Module

System Implementation – Phase 3

Module 9 - Repairs Module

Module 10 - Asset Management Module

Module 12 - Appointments Module

Module 13 - Mobile Working Module

System Implementation – Optional Modules – As and when or if Required

Module 18 - Common Housing Register Module

Module 19 - Homeless, Advice, Prevention & Temporary Accommodation Module

Module 20 - Private Sector Housing Module

Module 21 – Supporting People Housing Module

II.2.5) Award criteria

Quality criterion - Name: Tender Response / Weighting: 10

Quality criterion - Name: Innovation / Weighting: 5

Quality criterion - Name: Contract Management / Weighting: 10

Quality criterion - Name: Training Plan / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: System Demonstration / Weighting: 25

Quality criterion - Name: Technical Workshop / Weighting: 10

Price - Weighting: 25

II.2.11) Information about options

Options: Yes

Description of options

As part of this arrangement, the Council reserves the right to make additional purchases to the system anytime during the contract term e.g. system upgrades, new modules, products etc

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 135-333717](#)

Section V. Award of contract

Contract No

CCBC/PS1944/2020/DM

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 May 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

114 Hendford Hill , The White House

Yeovil

BA202RF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,200,000

Total value of the contract/lot: £1,200,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:110736)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom