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Contract

## **Provision of a Corporate Housing IT Solution**

Caerphilly County Borough Council

F03: Contract award notice

Notice identifier: 2021/S 000-011074

Procurement identifier (OCID): ocds-h6vhtk-02b2b3

Published 19 May 2021, 12:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Caerphilly County Borough Council

Penallta House, Tredomen Park, Ystrad Mynach

Hengoed

CF82 7PG

#### **Contact**

Jessica Thomas

#### **Email**

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#### **Telephone**

+44 1443863382

#### **Fax**

+44 1443863167

**Country**

United Kingdom

**NUTS code**

UKL16 - Gwent Valleys

**Internet address(es)**

Main address

[www.caerphilly.gov.uk](http://www.caerphilly.gov.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0272](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0272)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of a Corporate Housing IT Solution

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Caerphilly County Borough Council has recently awarded a contract for the Supply and Installation of a Corporate Housing IT System Solution.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,200,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48517000 - IT software package

#### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Caerphilly County Borough Council

#### **II.2.4) Description of the procurement**

The Council has a definitive list of system modules that the Supplier will deliver as follows:

System Implementation – Phase 1

Module 1 - Core Property Module

Module 2 - Core Person Module

Module 3 - Core Tenancy Module

Module 4 - Rent Accounting Module

Module 5 - Case Management Module

Module 6 - Leaseholder Module

Module 7 - Void Management Module

Module 11 - Garage Allocations Module

Module 15 - Tenant Communications & Profiling Module

Module 16 - Security Module

Module 17 - Storage Module

System Implementation – Phase 2

Module 8 - Adaptations Module

Module 14 - Self Service Module

System Implementation – Phase 3

Module 9 - Repairs Module

Module 10 - Asset Management Module

Module 12 - Appointments Module

Module 13 - Mobile Working Module

System Implementation – Optional Modules – As and when or if Required

Module 18 - Common Housing Register Module

Module 19 - Homeless, Advice, Prevention & Temporary Accommodation Module

Module 20 - Private Sector Housing Module

Module 21 – Supporting People Housing Module

#### **II.2.5) Award criteria**

Quality criterion - Name: Tender Response / Weighting: 10

Quality criterion - Name: Innovation / Weighting: 5

Quality criterion - Name: Contract Management / Weighting: 10

Quality criterion - Name: Training Plan / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: System Demonstration / Weighting: 25

Quality criterion - Name: Technical Workshop / Weighting: 10

Price - Weighting: 25

#### **II.2.11) Information about options**

Options: Yes

Description of options

As part of this arrangement, the Council reserves the right to make additional purchases to the system anytime during the contract term e.g. system upgrades, new modules, products etc

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 135-333717](#)

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## **Section V. Award of contract**

### **Contract No**

CCBC/PS1944/2020/DM

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Civica UK Limited

114 Hendford Hill , The White House

Yeovil

BA202RF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,200,000

Total value of the contract/lot: £1,200,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:110736)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom