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Planning

## Lift Servicing and Maintenance

The Chief Constable for Devon and Cornwall Police

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011068

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## Scope

## Reference

1353

## Description

Lift Servicing and Maintenance for Avon & Somerset, Devon & Cornwall, Wiltshire, Gloucestershire and Dorset Police

## Contract dates (estimated)

- 1 February 2027 to 31 January 2032
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 42416100 - Lifts
- 42416120 - Goods lifts
- 42416130 - Mechanical lifts
- 42419510 - Parts of lifts
- 45313100 - Lift installation work
- 50750000 - Lift-maintenance services

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## **Engagement**

### **Engagement deadline**

20 February 2026

### **Engagement process description**

Contract Reference: SWPPS 1353

Contract Title: Lift Servicing and Maintenance

THIS NOTICE IS FOR PRIOR INFORMATION ONLY FOR THE PURPOSES OF IDENTIFYING SUPPLIERS TO TAKE PART IN EARLY MARKET ENGAGEMENT AND IS NOT A CALL FOR COMPETITION.

The five Police Forces within the South West region; Avon and Somerset Police, Devon &

Cornwall Police, Wiltshire Police, Gloucestershire Police and Dorset Police have a contract in place for Lift Servicing and Maintenance with an expiry date of January 2027.

As we approach the expiry, the Forces are seeking to engage with the market to identify best practices and statutory regulations, understand current service delivery innovations and ensure the new contracts provide maximum operational availability and value for money. The feedback received will inform the final specification, which is being compiled in collaboration with a professional lift consultant.

The existing provision for lift servicing and maintenance is currently delivered across the five forces via a five-lot structure (one lot per force).

The upcoming requirement will cover a wide range of assets, including passenger lifts, goods lifts and platform lifts situated within various environments such as administrative headquarters, local police stations and high-security custody suites.

Existing lifts in the five force areas is as follows:

Avon & Somerset Police – 28 Lifts

Devon & Cornwall Police – 34 Lifts

Dorset Police – 13 Lifts

Gloucestershire Police – 7 Lifts

Wiltshire Police – 6 Lifts

The purpose of the Market Engagement Notice is for early engagement with the market prior to undertaking a formal tender process which is anticipated to commence in Spring 2026. The market engagement is to openly consult with the wider marketplace to share our requirements and gather information whilst also providing information on our current position. We will be seeking input from the supply market to inform our requirements, to inform our specification for the services and help identify routes to market.

Please confirm your interest to participate in the SWPPS Market Engagement for Lift Servicing and Maintenance and receive the Pre Market Engagement Questionnaire, by responding to this notice to [Emily.Hamill@devonandcornwall.pnn.police.uk](mailto:Emily.Hamill@devonandcornwall.pnn.police.uk). The Pre-Market Engagement Questionnaire includes some customer background information and questions relevant to the project. We are open to brief Microsoft Teams clarification meetings upon request if there are specific areas you wish to discuss. A summary of any significant information shared during these meetings may be anonymised and published to all interested parties. The closing date for pre-market engagement questionnaire returns will be midday on Friday 20th February 2026.

SWPPS are committed to ensuring fairness, openness and transparency. This market engagement exercise is being conducted in accordance with the Procurement Act 2023. This notice is issued solely for the purpose of conducting pre-procurement market testing and engagement. Interested parties will not be prejudiced or advantaged by any response or lack thereof to this notice. This notice does not constitute a call for competition to procure any services, supplies or works for SWPPS. SWPPS are not liable for any costs, fees, or expenses incurred by any party in replying to the notice.

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## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## Contracting authority

### The Chief Constable for Devon and Cornwall Police

- Public Procurement Organisation Number: PJZW-2866-PYJW

Middlemoor

Exeter

EX2 7HQ

United Kingdom

Email: [emily.hamill@devonandcornwall.pnn.police.uk](mailto:emily.hamill@devonandcornwall.pnn.police.uk)

Region: UKK43 - Devon CC

Organisation type: Public authority - sub-central government