

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011031-2022>

Planning

## **GLA 27230- Rough Sleepers Services (Specialist Services for Non UK Nationals, Rapid Response Outreach)**

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-011031

Procurement identifier (OCID): ocds-h6vhtk-0331b4

Published 28 April 2022, 10:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for London

14 Pier Walk

London

SE10 0ES

#### **Contact**

Mr Sandeep Kapoor

#### **Email**

[SandeepKapoor@tfl.gov.uk](mailto:SandeepKapoor@tfl.gov.uk)

#### **Telephone**

+44 12345

**Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=54798983-37c7-ec11-8113-005056b64545&p=95fbc40-c613-e711-80dd-005056b64545>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GLA 27230- Rough Sleepers Services (Specialist Services for Non UK Nationals, Rapid Response Outreach)

Reference number

DN610126

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

GLA is conducting a Markey Engagement exercise seeking Early input from the market.

The aims of the questionnaire are to:

- Obtain input on the design of these services;
- Understand the capacity and capability of the market to deliver these services;
- Gather feedback on perceived risks and opportunities relating to the procurement.

The Online survey submission date is 12th May 2022

This link for the survey:

[https://forms.office.com/Pages/ResponsePage.aspx?id=6j1IMAH7TEuN38GD-J\\_r-5NfseHz\\_yJJjKDGhXOvgBBUNEc0SzcwUEs2U1hVRU1QTFBQWU5RQ09DMY4u](https://forms.office.com/Pages/ResponsePage.aspx?id=6j1IMAH7TEuN38GD-J_r-5NfseHz_yJJjKDGhXOvgBBUNEc0SzcwUEs2U1hVRU1QTFBQWU5RQ09DMY4u)

Rough sleeping is the most severe and visible form of homelessness. The Mayor is committed to ensuring there is an immediate and sustainable route off the streets for everyone sleeping rough in London. Since he came to office in 2016, the Mayor's Life Off the Streets programme has helped more than 12,000 people to leave the streets for good.

The commissioning of City Hall's rough sleeping services is underpinned by the Rough

Sleeping Commissioning Framework. Guided by this, a decision has been made to procure two contracts, to commence on 1st April 2023. These are for:

Lot 1: Rapid Response Outreach Team

Lot 2: Specialist service for non-UK nationals

#### Further Information

. Lot 1: This is an outreach service which focusses on rapidly responding to StreetLink referrals for people sleeping rough to provide them with support as swiftly as possible. The service undertakes on-street assessment with those people it meets and wherever possible, seeks to find an immediate route off the street for that person on the night. Where immediate accommodation isn't successful, referrals are passed to the local team responsible for outreach in that borough. It is a pan-London service which currently operates in 25 boroughs.

. Lot 2: The specialist service for non-UK nationals supports non-UK nationals sleeping rough to access services to help them leave the streets. This may include, for example, access to immigration advice by registered advisors and access to services in the UK and their country of origin. The service also includes accommodation as part of its provision.

Duration of each service including possible extension (these can change in future)

. Lot 1: 5 years (3 + 1 + 1)

. Lot 2: 5 years (3 + 1 + 1)

Expected value of each project

. Lot 1: £5,750,000 (£1,150,000 per year)

. Lot 2: £2,995,000 (£599,000 per year)

Major expenditure expected in these projects

. Lot 1: Staffing (rough sleeping outreach workers) and transport

. Lot 2: Accommodation, staffing and immigration advice provision

The Online survey submission date is 12th May 2022

This link for the survey:

<https://forms.office.com/Pages/ResponsePage.aspx?id=6j1IMAH7TEuN38GD->

[J\\_r-5NfseHz\\_yJJjKDGhXOvgBBUNEc0SzcwUEs2U1hVRU1QTFBQWU5RQ09DMy4u](#)

### **II.1.5) Estimated total value**

Value excluding VAT: £8,700,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79315000 - Social research services
- 85000000 - Health and social work services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

GLA is conducting a Markey Engagement exercise seeking Early input from the market.

The aims of the questionnaire are to:

- Obtain input on the design of these services;
- Understand the capacity and capability of the market to deliver these services;
- Gather feedback on perceived risks and opportunities relating to the procurement.

The Online survey submission date is 12th May 2022

This link for the survey:

[https://forms.office.com/Pages/ResponsePage.aspx?id=6j1IMAH7TEuN38GD-J\\_r-5NfseHz\\_yJJjKDGhXOvgBBUNEc0SzcwUEs2U1hVRU1QTFBQWU5RQ09DMy4u](https://forms.office.com/Pages/ResponsePage.aspx?id=6j1IMAH7TEuN38GD-J_r-5NfseHz_yJJjKDGhXOvgBBUNEc0SzcwUEs2U1hVRU1QTFBQWU5RQ09DMy4u)

Rough sleeping is the most severe and visible form of homelessness. The Mayor is committed to ensuring there is an immediate and sustainable route off the streets for

everyone sleeping rough in London. Since he came to office in 2016, the Mayor's Life Off the Streets programme has helped more than 12,000 people to leave the streets for good.

The commissioning of City Hall's rough sleeping services is underpinned by the Rough Sleeping Commissioning Framework. Guided by this, a decision has been made to procure two contracts, to commence on 1st April 2023. These are for:

Lot 1: Rapid Response Outreach Team

Lot 2: Specialist service for non-UK nationals

#### Further Information

. Lot 1: This is an outreach service which focusses on rapidly responding to StreetLink referrals for people sleeping rough to provide them with support as swiftly as possible. The service undertakes on-street assessment with those people it meets and wherever possible, seeks to find an immediate route off the street for that person on the night. Where immediate accommodation isn't successful, referrals are passed to the local team responsible for outreach in that borough. It is a pan-London service which currently operates in 25 boroughs.

. Lot 2: The specialist service for non-UK nationals supports non-UK nationals sleeping rough to access services to help them leave the streets. This may include, for example, access to immigration advice by registered advisors and access to services in the UK and their country of origin. The service also includes accommodation as part of its provision.

Duration of each service including possible extension (these can change in future)

. Lot 1: 5 years (3 + 1 + 1)

. Lot 2: 5 years (3 + 1 + 1)

Expected value of each project

. Lot 1: £5,750,000 (£1,150,000 per year)

. Lot 2: £2,995,000 (£599,000 per year)

Major expenditure expected in these projects

. Lot 1: Staffing (rough sleeping outreach workers) and transport

. Lot 2: Accommodation, staffing and immigration advice provision

The Online survey submission date is 12th May 2022

This link for the survey:

[https://forms.office.com/Pages/ResponsePage.aspx?id=6j1IMAH7TEuN38GD-J\\_r-5NfseHz\\_yJJjKDGhXOvgBBUNEc0SzcwUEs2U1hVRU1QTFBQWU5RQ09DMY4u](https://forms.office.com/Pages/ResponsePage.aspx?id=6j1IMAH7TEuN38GD-J_r-5NfseHz_yJJjKDGhXOvgBBUNEc0SzcwUEs2U1hVRU1QTFBQWU5RQ09DMY4u)

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

This is market engagement exercise.

Duration of each service including possible extension (these can change in future)

. Lot 1: 5 years (3 + 1 + 1)

. Lot 2: 5 years (3 + 1 + 1)

## **II.3) Estimated date of publication of contract notice**

28 April 2022

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes