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Tender

Provision of E-Payment Platform inclusive of Design, Testing, Hosting & Management Including Fraud and Debt Management Solution

University of Strathclyde

F02: Contract notice

Notice identifier: 2024/S 000-011008

Procurement identifier (OCID): ocds-h6vhtk-03dc88

Published 4 April 2024, 4:11pm

Section I: Contracting authority

I.1) Name and addresses

University of Strathclyde

McCance Building, 16 Richmond Street

Glasgow

G1 1QE

Contact

Amy Irvine

Email

amy.irvine@strath.ac.uk

Telephone

+44 7811592949

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.strath.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00113

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of E-Payment Platform inclusive of Design, Testing, Hosting & Management Including Fraud and Debt Management Solution

Reference number

UOS-28924-2023

II.1.2) Main CPV code

- 66110000 - Banking services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Strathclyde requires a mechanism to provide students and commercial customers with online payment facilities to allow payments to be made to the university using Credit/Debit Cards, Recurring Card Payments Direct Debit, Open Banking, Cross Border Banking and any other alternative payment methods, in respect of but not limited to tuition fees, accommodation fees, other outstanding student fees, commercial sales invoices, library fees, Sports Centre memberships and charges, conference and event booking and print services for an estimated 42,000 transactions per annum of an estimated value of 35,000,000 GBP

II.1.5) Estimated total value

Value excluding VAT: £1,100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66115000 - International payment transfer services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

The University of Strathclyde requires a mechanism to provide students and commercial customers with online payment facilities to allow payments to be made to the university using Credit/Debit Cards, Recurring Card Payments Direct Debit, Open Banking, Cross Border Banking and any other alternative payment methods, in respect of but not limited to tuition fees, accommodation fees, other outstanding student fees, commercial sales invoices, library fees, Sports Centre memberships and charges, conference and event booking and print services for an estimated 42,000 card transactions per annum of an estimated 35,000,000 GBP and an estimated 10,000 bank transactions per annum of an estimated 52,000,000 GBP

The University also requires a comprehensive debt management / accounts receivable collection system as well as a robust fraud management process in place to assist with the collection of outstanding student and commercial fees and management of fraudulent transactions. The university requires a solution to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, where UK sanctions permit, from the payer from traditional existing and new payment cards, open banking, cross border banking, recurring card payments, direct debit and alternative payment methods.

The supplier will provide an online shop facility, an administration facility to manage recurring card payments, a direct debit management system, and the use of the Royal Mail postal address finder service. The solution offered will be required to integrate and take data feed from other university systems including, but not limited, to Unit4 Business World On, Arribatec, Oracle. StarRez, Gladstone, Events Air, Alma and In-House Conference Management system and be able to update university systems in real time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.6) Estimated value

Value excluding VAT: £1,100,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contracting authority exercises the right to extend this contract by two periods of up to 12-months. The extension will be utilised at the sole discretion of the contracting authority.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

List and brief description of selection criteria:

4B1.2

4B.5.1 – 4B.5.3

Minimum level(s) of standards possibly required

4B1.2 Bidders are required to have an average yearly turnover of a minimum of 200,000.00 GBP for the last 2 years.

4B.5.1 – 4B.5.3 It is a requirement of this contract that bidders can hold or commit to obtain prior to the commencement of any subsequently awarded contract, the types of insurance indicated below

Employer's (Compulsory) Liability Insurance = 5,000,000 GBP

Public and Product Liability Insurance = 5,000,000 GBP

Professional Risk Indemnity Insurance = 2,000,000 GBP

In respect of any one incident and unlimited as to number of claims, and adequate insurances covering all the Contractor's other liabilities in terms of the Contract

III.1.3) Technical and professional ability

List and brief description of selection criteria

4C.1.2

Minimum level(s) of standards possibly required

4C.1.2 Bidders will be required to provide examples that demonstrate that they have the relevant experience to deliver the services/supplies as described in par II.2.4 of the Contract Notice or the relevant section of the Site Notice.

Please provide three (3) examples of experience of supply and delivery of the offered solution as detailed within the specification over the last three (3) years.

This will be scored as detailed in the Invitation to Tender document.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-018124](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

6 May 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: April 2029

VI.3) Additional information

City of Glasgow College (CGC) reserves the right to join the resulting contract as a Contracting Authority, as per the contract notice. CGCs usage is estimated at approximately 20% of the University of Strathclyde, however this figure may fluctuate. Award will be made separately at institution level.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 26477. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Please see ITT for information on Community Benefits.

(SC Ref:762781)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom