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Tender

Management, Maintenance and Repair Services (Maintenance Services) for Age UK's Network of Retail Establishments

Age UK

F02: Contract notice

Notice identifier: 2024/S 000-011004

Procurement identifier (OCID): ocds-h6vhtk-03ddfb

Published 4 April 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Age UK

7th Floor,, 1 America Square,, 17 Crosswall, London

London

WA2

Contact

Lee Donne

Email

Ageuk@2buy2.com

Telephone

+44 3333201015

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.ageuk.org.uk/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.delta-esourcing.com/respond/94B7452252>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Charity

I.5) Main activity

Other activity

Charity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Management, Maintenance and Repair Services (Maintenance Services) for Age UK's Network of Retail Establishments

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Age UK is seeking to reprocure our organisational contract for Maintenance Services. The supplier(s) appointed under this tender will be responsible for the Maintenance of Age UK retail stores/shops for the corresponding Lot to which they are awarded.

Currently, there are a total of 264 retail outlets/shops across the UK that require Maintenance Services.

The tender is divided into three regional Lots. Suppliers may bid for any one, two or all three Lots, as they are able to service the requirement.

Lot 1: North of England

Lot 2: East of England

Lot 3: West England and Wales

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 3

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1: North of England

Lot 2: East of England

Lot 3: West England and Wales

II.2) Description

II.2.1) Title

Lot 1: North of England

Lot No

1

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Age UK have grouped our shops into three regional categories (Lots) for the purpose of this contract and are open to consider offers from suppliers that can service either a single regional or any combination of regional or national approaches to delivering the services. See the pricing schedule for a list of all retail establishments pertaining to this Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2024

End date

30 September 2027

This contract is subject to renewal

Yes

Description of renewals

Rolling contract following initial term. All details are provided in the procurement documents.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: East of England

Lot No

2

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Age UK have grouped our shops into three regional categories (Lots) for the purpose of this contract and are open to consider offers from suppliers that can service either a single regional or any combination of regional or national approaches to delivering the services. See the pricing schedule for a list of all retail establishments pertaining to this Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2024

End date

30 September 2027

This contract is subject to renewal

Yes

Description of renewals

Rolling contract following initial term. All details are provided in the procurement documents.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: West England and Wales

Lot No

3

II.2.2) Additional CPV code(s)

- 500000000 - Repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Age UK have grouped our shops into three regional categories (Lots) for the purpose of this contract and are open to consider offers from suppliers that can service either a single regional or any combination of regional or national approaches to delivering the services. See the pricing schedule for a list of all retail establishments pertaining to this Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2024

End date

30 September 2027

This contract is subject to renewal

Yes

Description of renewals

Rolling contract following initial term. All details are provided in the procurement documents.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-018725](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

7 May 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services./94B7452252>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/94B7452252>

GO Reference: GO-202444-PRO-25677622

VI.4) Procedures for review

VI.4.1) Review body

Not Applicable.

NA

Country

United Kingdom