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Tender

## **Management, Maintenance and Repair Services (Maintenance Services) for Age UK's Network of Retail Establishments**

Age UK

F02: Contract notice

Notice identifier: 2024/S 000-011004

Procurement identifier (OCID): ocds-h6vhtk-03ddfb

Published 4 April 2024, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Age UK

7th Floor,, 1 America Square,, 17 Crosswall, London

London

WA2

#### **Contact**

Lee Donne

#### **Email**

[Ageuk@2buy2.com](mailto:Ageuk@2buy2.com)

#### **Telephone**

+44 3333201015

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.ageuk.org.uk/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.delta-esourcing.com/respond/94B7452252>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Other type

Charity

**I.5) Main activity**

Other activity

Charity

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Management, Maintenance and Repair Services (Maintenance Services) for Age UK's Network of Retail Establishments

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Age UK is seeking to reprocure our organisational contract for Maintenance Services. The supplier(s) appointed under this tender will be responsible for the Maintenance of Age UK retail stores/shops for the corresponding Lot to which they are awarded.

Currently, there are a total of 264 retail outlets/shops across the UK that require Maintenance Services.

The tender is divided into three regional Lots. Suppliers may bid for any one, two or all three Lots, as they are able to service the requirement.

Lot 1: North of England

Lot 2: East of England

Lot 3: West England and Wales

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 3

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1: North of England

Lot 2: East of England

Lot 3: West England and Wales

## **II.2) Description**

### **II.2.1) Title**

Lot 1: North of England

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Age UK have grouped our shops into three regional categories (Lots) for the purpose of this contract and are open to consider offers from suppliers that can service either a single regional or any combination of regional or national approaches to delivering the services. See the pricing schedule for a list of all retail establishments pertaining to this Lot.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2024

End date

30 September 2027

This contract is subject to renewal

Yes

Description of renewals

Rolling contract following initial term. All details are provided in the procurement documents.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2: East of England

Lot No

2

## **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

Age UK have grouped our shops into three regional categories (Lots) for the purpose of this contract and are open to consider offers from suppliers that can service either a single regional or any combination of regional or national approaches to delivering the services. See the pricing schedule for a list of all retail establishments pertaining to this Lot.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £300,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2024

End date

30 September 2027

This contract is subject to renewal

Yes

Description of renewals

Rolling contract following initial term. All details are provided in the procurement documents.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 3: West England and Wales

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Age UK have grouped our shops into three regional categories (Lots) for the purpose of this contract and are open to consider offers from suppliers that can service either a single regional or any combination of regional or national approaches to delivering the services. See the pricing schedule for a list of all retail establishments pertaining to this Lot.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £200,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2024

End date

30 September 2027

This contract is subject to renewal

Yes

Description of renewals

Rolling contract following initial term. All details are provided in the procurement documents.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-018725](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

7 May 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

7 May 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Repair-and-maintenance-services./94B7452252>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/94B7452252>

GO Reference: GO-202444-PRO-25677622

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Not Applicable.

NA

Country

United Kingdom