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Contract

Home First Services Framework Agreement (Home Based Care and Support)

Nottinghamshire County Council
NHS Nottingham and Nottinghamshire

F03: Contract award notice

Notice identifier: 2023/S 000-011002

Procurement identifier (OCID): ocds-h6vhtk-02ed20

Published 17 April 2023, 4:04pm

Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire County Council

County Hall, West Bridgford

Nottingham

NG2 7QP

Contact

Catherine Flint

Email

catherine.flint@nottscc.gov.uk

Telephone

+44 1159772009

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<http://www.nottinghamshire.gov.uk>

Buyer's address

<http://www.nottinghamshire.gov.uk>

I.1) Name and addresses

NHS Nottingham and Nottinghamshire

Nottingham

Email

nnicb-nn.comms@nhs.net

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<https://notts.icb.nhs.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home First Services Framework Agreement (Home Based Care and Support)

Reference number

DN572837

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Nottinghamshire County Council sought a single Provider to deliver a range of short-term

Home Based Care and Support Services across the County of Nottinghamshire
(excluding

Nottingham City) using a Framework Agreement.

The Framework will replace a similar Framework Agreement which is expiring and will be available for use by the following Commissioners:

- Nottinghamshire County Council

- NHS Nottingham and Nottinghamshire

Bidders MUST have demonstrable experience of delivering services that are similar in scope

and size to those described in this specification. This includes the delivery of Rapid Response Reablement services under contract to a Local Authority or Clinical Commissioning Group

(CCG), with a combined annual contract value of at least £1.5m.

The Provider must be registered with the Care Quality Commission (CQC) to provide home

care services for the duration of the Framework Agreement and Call-off Contracts. The Provider must also maintain a permanent office within Nottinghamshire.

In addition to establishing the Framework Agreement the Council will enter into contracts for an initial 3 call-off orders for existing services:

- 1) Home First Response Service; Community Service (preventing admission to hospital or care home) and Hospital Discharge
- 2) 24-Hour Response Service
- 3) Carers Respite at Home Support Service

Further work may be called off during the life of the Framework Agreement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

Services procured under the framework have the following aims:

- To support people who use services to regain and retain confidence and skills so that they

can recover as much independence as possible and remain living independently in their own

homes for as long and as safely as possible.

- To avoid unnecessary hospital / care home admissions or emergency admissions to short

term care.

- To facilitate timely and co-ordinated discharges from hospital.

- To prevent the need for on-going home-based care services where possible through reablement and enablement.

- To provide information and advice to people who use services, and where appropriate to signpost on to other services.

- To ensure that people who use services are supported to exercise choice and control.

People using the service will be adults aged over 18. Most will be older adults (aged over 65),

but some younger adults may also need a service. People will have identified social care needs and potentially some health care needs. This could include people with dementia, people with mental health problems, people with physical disabilities and long-term health conditions.

In addition and as part of providing care and support to a parent/parents with a disability to

undertake the parenting of their child/children, there may be occasions when the delivery of

‘hands on’ care to a child/children is required as part of the service to the adult.

Call-off 1

HOME FIRST RESPONSE SERVICE - Community Service (preventing admission to hospital

or care home) and Hospital Discharge

The Hospital Discharge element of the service involves delivery of short-term (normally up to

14 days) support and care for people who are being discharged from hospital or who are at

risk of readmission to hospital or to a care home whilst other long-term services are arranged.

The Community element of the service is for people living at home who experience a crisis. It

aims to avoid unnecessary hospital admissions or emergency short term admissions to a care

home. People will be able to access this service for a limited time (normally up to 14 days),

either until longer term arrangements can be put in place or until their Carer/s can resume their usual caring role.

Call-off 2

24-HOUR RESPONSE SERVICE

The 24 Hour Response Service is an emergency home care service, which aims to be at the

home of a person needing the service within 45 minutes for 90% of cases and within 1 hour

for 100 % of cases, following a request to attend by a lifeline/telecare monitoring centre.

This is usually because of an unforeseen home care emergency, or an alert from telecare sensors.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026035](#)

Section V. Award of contract

Contract No

DN572837

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 March 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

East Midlands Crossroads - Caring for Carers

Nottingham

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom