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Tender

Expression of Interest - Admission Prevention Service

NHS Norfolk & Waveney Integrated Care Board

F01: Prior information notice

Call for competition

Notice identifier: 2023/S 000-010981

Procurement identifier (OCID): ocds-h6vhtk-03bf3b

Published 17 April 2023, 3:09pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Contact

Karen Martin

Email

karen.martin31@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Expression of Interest - Admission Prevention Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This service aims to: prevent admission; reduce the length of stay; facilitate wrap around care / step-down care following discharge; by providing community-based AP Interventions to Service Users identified as “highly likely” to need admission, in collaboration with external organisations.

II.1.5) Estimated total value

Value excluding VAT: £3,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

II.2.4) Description of the procurement

This is an Expression of Interest for the Provision of an Admission Prevention Service - The service is a Schedule 3 Service and is being procured under the Light Touch Regime (LTR) of the Public Contract Regulations 2015. This notice is a Prior Information Notice under the permitted procedure for social and other specific services, as provided for in the Public Contracts Regulations 2015 - Regulation 48. In accordance with Regulation

32(b)(ii) of the Regulations, interested parties should note that the contract for the services may be awarded without further publication and interested parties should express their interest in writing by following the instructions in this document and responding to all questions accordingly.

Providers will be required to respond to a series of questions which are scored on a "Pass/Fail" basis. The scoring criteria is stipulated within the question.

Only providers who score a "Pass" on all "Pass/Fail" questions will be deemed compliant and capable.

Where a single Provider has expressed an interest and met the requirements, the Commissioner reserves the right to direct award to that provider with no further competition.

Where there is more than one Provider who has expressed an interest and scored a "Pass" on all "Pass/Fail" questions, then the Commissioner may seek to undertake a formal competitive process.

The Authority will be using an eTendering system for this procurement exercise. Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You can search for the opportunity by entering the following contract reference: C163913 ID number.

Service Description

The objective is to identify AP interventions at the earliest opportunity and to work with the Provider to provide home and/or community based AP Interventions; identification is clinically determined individually in consultation with Service Users and their Families or Carers.

This service aims to: prevent admission; reduce the length of stay; facilitate wrap around care / step-down care following discharge; by providing community-based AP Interventions to Service Users identified as "highly likely" to need admission, in collaboration with external organisations. It can also be used to bridge the gap whilst Service Users are waiting for another service to become available – for example social care interventions. It is agreed that AP Interventions will be brief, and time limited to six weeks of support.

The Services to be provided by the Provider are delivery of AP Interventions which meet the needs of Service Users to prevent an admission to an acute mental health hospital or reduce the length of stay following an admission to an acute mental health hospital (the "Services") or to support discharge back into the community.

The Provider shall work in partnership with three Trust service lines:

- Norwich and North Norfolk Care group
- West and South Norfolk Care group
- Great Yarmouth and Waveney Care group

- Norfolk CFYP Care group (for 18+ service users only)

II.2.5) Award criteria

Quality criterion - Name: Provider Information / Weighting: Information only

Quality criterion - Name: Supporting Documentation / Weighting: Pass or Fail

Quality criterion - Name: Service Delivery / Weighting: Pass or Fail

Quality criterion - Name: Staffing and Supervision / Weighting: Pass or Fail

Quality criterion - Name: Mobilisation / Weighting: Pass or Fail

Quality criterion - Name: Premises / Weighting: Pass or Fail

Quality criterion - Name: IT Platforms / Weighting: Pass or Fail

Cost criterion - Name: Budget / Weighting: Acceptance of Budget

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

5 May 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.5) Scheduled date for start of award procedures

1 October 2023

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>