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Contract

## **ID 3823454 - DoJ NICTS - Provision of Court Funds Office IT Support Services**

Department of Justice - Courts Funds Office

F03: Contract award notice

Notice identifier: 2022/S 000-010969

Procurement identifier (OCID): ocds-h6vhtk-031fec

Published 28 April 2022, 2:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department of Justice - Courts Funds Office

Laganside House, 23 - 27 Oxford Street

BELFAST

BT1 3LA

#### **Contact**

SSDAdmin.CPDfinance-ni.gov.uk

#### **Email**

[SSDAdmin.CPD@finance-ni.gov.uk](mailto:SSDAdmin.CPD@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ID 3823454 - DoJ NICTS - Provision of Court Funds Office IT Support Services

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NICTS are seeking to establish a contract to provide IT support for systems used by the Court Funds Office (CFO), namely Microsoft NAV and Microsoft CRM. These are off the shelf applications with some bespoke elements, initially implemented in 2016. The scope of this procurement is for the Contractor to undertake the support and maintenance of the Microsoft Dynamics CRM 2015 (customised) and Microsoft Dynamics NAV 2016 (customised) and the associated syncs and web services used by CFO.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72200000 - Software programming and consultancy services
- 72600000 - Computer support and consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

NICTS are seeking to establish a contract to provide IT support for systems used by the Court Funds Office (CFO), namely Microsoft NAV and Microsoft CRM. These are off the shelf applications with some bespoke elements, initially implemented in 2016. The scope of this procurement is for the Contractor to undertake the support and maintenance of the Microsoft Dynamics CRM 2015 (customised) and Microsoft Dynamics NAV 2016 (customised) and the associated syncs and web services used by CFO.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

After the initial contract period of 22 months there will be options to extend the contract for a further two periods of one year each. 22m + 1y + 1y

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-006482](#)

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## **Section V. Award of contract**

### **Contract No**

1

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The successful contractor's performance on this contract will be managed as per the specification and regularly monitored (see. Procurement Guidance Note 01/12 — Contract Management — Procedures and Principles). Contractors not delivering on contract... requirements is a serious matter. It means the public purse is not getting what it is paying for.. If a contractor fails to reach satisfactory. levels of contract performance they will be given a. specified time to improve. If, after the specified time, they still fail to reach

satisfactory.. levels of contract performance, the matter will be escalated to senior management in CPD. for further action. If this occurs and their. performance still does not improve to satisfactory. levels within the specified period, it may be regarded as an act of grave professional.. misconduct and they may be issued with a notice of unsatisfactory performance and this. contract may be terminated. A central register. of such notices for supplies and services. contracts will be maintained and published on the CPD website. Any contractor in receipt of.. a. notice of unsatisfactory performance will be required to declare this in future tender. submissions for a period of 3 years from the. date of issue of the notice. It may also result in. the contractor being excluded from all procurement competitions being undertaken. by. Centres. of Procurement Expertise on behalf of bodies covered by the Northern Ireland. Procurement Policy. The authority expressly. reserves. the rights: (i) not to award any. contract as a result of the procurement process commenced by publication of this notice;.. (ii) to make whatever changes it may see fit to the content and structure of the tendering. competition; (iii) to award (a) contract(s) in. respect of any part(s) of the (services) covered. by this notice;

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR2015 as amended

Belfast

Country

United Kingdom

##### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 (as amended). and, where.. appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the. point information on the award. of contract is. communicated to tenderers. No award was made.