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Tender

Independent Mental Health Advocate (IMHA) HAC5858

Tower Hamlets

F02: Contract notice

Notice identifier: 2023/S 000-010968

Procurement identifier (OCID): ocds-h6vhtk-03bf31

Published 17 April 2023, 1:49pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

160, Whitechapel Road

London

E1 1BJ

Contact

Mr Michel Ngue-Awane

Email

Michel.Ngue-Awane@towerhamlets.gov.uk

Telephone

+44 7713740019

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Opportunities/Index?v=2>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Opportunities/Index?v=2>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Mental Health Advocate (IMHA) HAC5858

Reference number

DN660888

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Tower Hamlets is seeking to commission an Independent Mental Health advocacy (IMHA) to provide advocacy support to resident's subject to restrictions under the mental health act.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

London Borough of Tower Hamlets is seeking to commission an Independent Mental Health advocacy (IMHA) to provide advocacy support to resident's subject to restrictions under the mental health act.

This service is tendered in partnership with NHS Tower Hamlets Integrated Care Board (THICB) to promote, recovery outcome focused Independent Mental Health Advocacy

(IMHA) service to meet the Council's statutory duties under 43 of the Health and Social Care Act 2012; by making "independent mental health advocates" available to support qualifying patients in accordance with section 130A of the Mental Health Act (as amended)

In addition to statutory advocacy, the service delivery will also include a non-statutory, inclusive mental health advocacy service (MHAS) for people with mental ill health in Tower Hamlets.

The appointed provider will be expected to deliver the following services:

- Supporting qualifying patients to access information and to better understand what is happening to them.
- Supporting qualifying patients to explore options and to engage with decision-making about their care and treatment.
- Supporting qualifying patients to articulate their own views.
- Speaking on the qualifying patient's behalf, as instructed by them, and representing them when requested.
- Accessing records relating to the qualifying patient's detention, treatment or after-care.
- Providing non-instructed advocacy to qualifying patients who cannot clearly instruct their advocate or lack capacity to make specific decisions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract will be for an initial period of 3 years with 2 possible extension periods of 1

year each, making it a total possible contract terms of 5 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 May 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 May 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Tower Hamlets

160 Whitechapel Rpad

London

E1 2BJ

Country

United Kingdom