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Contract

## **Hybrid Security Operations Centre (HSOC)**

Dwr Cymru Cyfyngedig

F06: Contract award notice – utilities

Notice identifier: 2023/S 000-010967

Procurement identifier (OCID): ocds-h6vhtk-0312a4

Published 17 April 2023, 1:44pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Dwr Cymru Cyfyngedig

Fortran Road, St Mellons

Cardiff

CF3 0LT

#### **Email**

[Briony.Toogood@dwrcymru.com](mailto:Briony.Toogood@dwrcymru.com)

#### **Telephone**

+44 2920740450

#### **Country**

United Kingdom

**Region code**

UKL - Wales

**Internet address(es)**

Main address

<https://dwrcymru-welshwater.bravosolution.co.uk>

Buyer's address

<https://dwrcymru-welshwater.bravosolution.co.uk>

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hybrid Security Operations Centre (HSOC)

#### **II.1.2) Main CPV code**

- 72611000 - Technical computer support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hybrid Security Operations Centre (HSOC)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Augmented Security Monitoring and Response Services

Lot No

LOT 1

#### **II.2.2) Additional CPV code(s)**

- 72611000 - Technical computer support services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

DCC is seeking to establish a Hybrid Security Operations Centre with leverages the combined strength of DCC's lean internal team and that of the successful Supplier.

DCC is seeking to procure 24/7/365 security monitoring and investigation capabilities, which will be core to DCC's hybrid strategy.

The successful Supplier will be expected to work with DCC's internal security analysts to detect, investigate and respond to security threats. The successful Supplier must have the capability to integrate with DCC's existing SIEM and XDR technology stack to enrich and enhance DCC's cyber defence capabilities in both IT and OT environments.

The successful Supplier should be threat-led at its core and provide suitably flexibility to evolve in line with DCC's IT environment and business needs.

The successful Supplier must have the capability to offer a range of 'value-add' training and development services to support the continued maturity of DCC's internal team which may include as a minimum purple team or tabletop exercises, analyst workshops, and/or access to cyber ranges.

## **II.2.11) Information about options**

Options: Yes

Description of options

The Contract may be extended by up to two years at DCC's option

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Threat Intelligence Services

Lot No

LOT 2

## **II.2.2) Additional CPV code(s)**

- 72611000 - Technical computer support services

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

DCC seeking to procure services from a successful Supplier who will support a variety of use cases including; adversarial intelligence, tailored monthly strategic threat reports, attack surface monitoring, dark web monitoring, data exposure monitoring, brand and domain monitoring, and vulnerability intelligence. The successful Supplier will deliver these Services via a threat intelligence portal/platform and augmented by human analysis. This LOT 2 will also include 'analyst-on-demand' services.

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Lot 2 has not been awarded by DCC.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-003082](#)

#### **IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice**

The contracting entity will not award any further contracts based on the above periodic indicative notice

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## **Section V. Award of contract**

### **Lot No**

Lot 1

### **Title**

Augmented Security Monitoring and Response Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 March 2023

### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

BRIDEWELL CONSULTING LIMITED

Reading

RG1 7EB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11101195

The contractor is an SME

Yes

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## **Section V. Award of contract**

### **Lot No**

Lot 2

### **Title**

Threat Intelligence Services

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

City of Westminster

Country

United Kingdom