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Contract

Hybrid Security Operations Centre (HSOC)

Dwr Cymru Cyfyngedig

F06: Contract award notice – utilities

Notice identifier: 2023/S 000-010967

Procurement identifier (OCID): ocds-h6vhtk-0312a4

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Section I: Contracting entity

I.1) Name and addresses

Dwr Cymru Cyfyngedig

Fortran Road, St Mellons

Cardiff

CF3 0LT

Email

Briony.Toogood@dwrcymru.com

Telephone

+44 2920740450

Country

United Kingdom

Region code

UKL - Wales

Internet address(es)

Main address

<https://dwrcymru-welshwater.bravosolution.co.uk>

Buyer's address

<https://dwrcymru-welshwater.bravosolution.co.uk>

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hybrid Security Operations Centre (HSOC)

II.1.2) Main CPV code

- 72611000 - Technical computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

Hybrid Security Operations Centre (HSOC)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Augmented Security Monitoring and Response Services

Lot No

LOT 1

II.2.2) Additional CPV code(s)

- 72611000 - Technical computer support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

DCC is seeking to establish a Hybrid Security Operations Centre with leverages the combined strength of DCC's lean internal team and that of the successful Supplier.

DCC is seeking to procure 24/7/365 security monitoring and investigation capabilities, which will be core to DCC's hybrid strategy.

The successful Supplier will be expected to work with DCC's internal security analysts to detect, investigate and respond to security threats. The successful Supplier must have the capability to integrate with DCC's existing SIEM and XDR technology stack to enrich and enhance DCC's cyber defence capabilities in both IT and OT environments.

The successful Supplier should be threat-led at its core and provide suitably flexibility to evolve in line with DCC's IT environment and business needs.

The successful Supplier must have the capability to offer a range of 'value-add' training and development services to support the continued maturity of DCC's internal team which may include as a minimum purple team or tabletop exercises, analyst workshops, and/or access to cyber ranges.

II.2.11) Information about options

Options: Yes

Description of options

The Contract may be extended by up to two years at DCC's option

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Threat Intelligence Services

Lot No

LOT 2

II.2.2) Additional CPV code(s)

- 72611000 - Technical computer support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

DCC seeking to procure services from a successful Supplier who will support a variety of use cases including; adversarial intelligence, tailored monthly strategic threat reports, attack surface monitoring, dark web monitoring, data exposure monitoring, brand and domain monitoring, and vulnerability intelligence. The successful Supplier will deliver these Services via a threat intelligence portal/platform and augmented by human analysis. This LOT 2 will also include 'analyst-on-demand' services.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Lot 2 has not been awarded by DCC.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-003082](#)

IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice

The contracting entity will not award any further contracts based on the above periodic indicative notice

Section V. Award of contract

Lot No

Lot 1

Title

Augmented Security Monitoring and Response Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BRIDEWELL CONSULTING LIMITED

Reading

RG1 7EB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11101195

The contractor is an SME

Yes

Section V. Award of contract

Lot No

Lot 2

Title

Threat Intelligence Services

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

City of Westminster

Country

United Kingdom