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Contract

## **Pilot Active Bystander Training eLearning**

NHS England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010966

Procurement identifier (OCID): ocds-h6vhtk-05edf8 ([view related notices](#))

Published 6 February 2026, 1:48pm

### **Scope**

### **Reference**

C399231

### **Description**

Active Bystander training is a

mandatory requirement for clinicians to become an approved educator for

Learners within the East of England as part of our commitment to quality learning environments. We are therefore looking

to contract a provider for one year as a pilot with clear KPIs for evaluation and the option to extend for further 4 years on a yearly basis. (total 5 years). Subject to further funding approval.

## **Contract 1. Pilot Active Bystander Training eLearning**

### **Supplier**

- CIPHR LIMITED

### **Contract value**

- £28,000 excluding VAT
- £33,600 including VAT

Below the relevant threshold

### **Date signed**

6 February 2026

### **Contract dates**

- 9 February 2026 to 31 March 2027
- Possible extension to 31 March 2031
- 5 years, 1 month, 20 days

Description of possible extension:

Duration of contract initial period (months) The length of the contract will be initially a 1-year pilot with clear KPIs for evaluation and the option to extend for a further 4 years on a 1+1+1+1 basis. Year 1 is due to commence early February 2026 and en

## Main procurement category

Services

## CPV classifications

- 80000000 - Education and training services
- 80420000 - E-learning services

## Key performance indicators

Name	Description	Reporting frequency
Learner Completion Rate	Percentage of enrolled learners who complete the eLearning module each month	1 months
Timeliness of Monthly Reporting	Monthly MI reports submitted on time and in full using the agreed template	1 months
Learner Satisfaction	Average learner satisfaction score from post-training surveys (scale 1–5)	3 months
Technical Accessibility and Uptime	eLearning platform availability and accessibility across devices	1 months
Delivery Against Milestones	Delivery of agreed milestones (e.g. go-live, evaluation reports) on time	

## Procedure

### Procedure type

Below threshold - open competition

## Special regime

Light touch

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## Supplier

### CIPHR LIMITED

Third Floor 33 Blagrove Street, ,

READING

RG1 1PW

United Kingdom

Email: [am1882@hotmail.co.uk](mailto:am1882@hotmail.co.uk)

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Pilot Active Bystander Training eLearning

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## Contracting authority

## **NHS England**

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Contact name: Meena Valambhia

Email: [england.commercialqueries@nhs.net](mailto:england.commercialqueries@nhs.net)

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government