

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010966-2021>

Tender

Digital Care Management System

Staffordshire County Council

F02: Contract notice

Notice identifier: 2021/S 000-010966

Procurement identifier (OCID): ocds-h6vhtk-02b247

Published 18 May 2021, 3:21pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

No.1 Staffordshire Place

Stafford

ST16 2DH

Contact

John Tapsell

Email

john.tapsell@staffordshire.gov.uk

Telephone

+44 1785854651

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

www.staffordshire.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Care Management System

Reference number

IA2360

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Provider Services require a digital care management solution to be implemented in all services including residential homes, supported living, residential replacement care (respite), and day services. Staffordshire County Council also have a dormant CQC registration for domiciliary care and intend to make this an active service in the future, so will require the chosen solution to be future proofed to support this when the business is ready.

The solution must be cloud based, with the ability to be accessed from any SCC device with an internet connection. The solution must meet requirements for CQC regulated services, including meeting the guidance issued by CQC in September 2020.

II.1.5) Estimated total value

Value excluding VAT: £190,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

II.2.4) Description of the procurement

Provider Services require a digital care management solution to be implemented in all services including residential homes, supported living, residential replacement care (respite), and day services. Staffordshire County Council also have a dormant CQC registration for domiciliary care and intend to make this an active service in the future, so will require the chosen solution to be future proofed to support this when the business is ready.

The solution must be cloud based, with the ability to be accessed from any SCC device with an internet connection. The solution must meet requirements for CQC regulated services, including meeting the guidance issued by CQC in September 2020.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £190,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 June 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 June 2021

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom