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Tender

## **Digital Care Management System**

Staffordshire County Council

F02: Contract notice

Notice identifier: 2021/S 000-010966

Procurement identifier (OCID): ocids-h6vhtk-02b247

Published 18 May 2021, 3:21pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Staffordshire County Council

No.1 Staffordshire Place

Stafford

ST16 2DH

#### **Contact**

John Tapsell

#### **Email**

[john.tapsell@staffordshire.gov.uk](mailto:john.tapsell@staffordshire.gov.uk)

#### **Telephone**

+44 1785854651

#### **Country**

United Kingdom

**NUTS code**

UKG24 - Staffordshire CC

**Internet address(es)**

Main address

[www.staffordshire.gov.uk](http://www.staffordshire.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Digital Care Management System

Reference number

IA2360

### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Provider Services require a digital care management solution to be implemented in all services including residential homes, supported living, residential replacement care (respite), and day services. Staffordshire County Council also have a dormant CQC registration for domiciliary care and intend to make this an active service in the future, so will require the chosen solution to be future proofed to support this when the business is ready.

The solution must be cloud based, with the ability to be accessed from any SCC device with an internet connection. The solution must meet requirements for CQC regulated services, including meeting the guidance issued by CQC in September 2020.

### **II.1.5) Estimated total value**

Value excluding VAT: £190,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72268000 - Software supply services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

### **II.2.4) Description of the procurement**

Provider Services require a digital care management solution to be implemented in all

services including residential homes, supported living, residential replacement care (respite), and day services. Staffordshire County Council also have a dormant CQC registration for domiciliary care and intend to make this an active service in the future, so will require the chosen solution to be future proofed to support this when the business is ready.

The solution must be cloud based, with the ability to be accessed from any SCC device with an internet connection. The solution must meet requirements for CQC regulated services, including meeting the guidance issued by CQC in September 2020.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £190,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 June 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

21 June 2021

Local time

12:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Staffordshire County Council

Stafford

Country

United Kingdom