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Tender

Highway Infrastructure Maintenance

West Midlands Combined Authority

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-010961

Procurement identifier (OCID): ocds-h6vhtk-060374 ([view related notices](#))

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Scope

Reference

PRT-ITS-WPG-2026-0011

Description

This contract is for the provision of highway infrastructure maintenance across TfWM's asset portfolio (bus shelters, totems, cycle and mobility hubs and all park and ride sites), including proactive and reactive maintenance tasks. This contract also includes the maintenance and updating of bus flags, which will be updated during network stability periods (NSPs). The successful supplier will be required to provide a space where spare parts and out of use assets can be stored throughout the contract term.

All of the requirements will be fulfilled by a single supplier, as a single point of contact for TfWM.

There are 4 key areas aligned with the requirements set out in this specification, these

are:

- Reactive Highway Infrastructure Maintenance
- Planned Highway Infrastructure Maintenance
- Passenger Information
- Storage of spares and out of use assets

The Service Provider will provide TfWM with a service, including a number of dedicated operatives and vehicles, complete with a suitable smart mobile communication system that is compatible with TfWM's asset management IT system for the electronic upload of data relating to inspections, examinations, fault reporting, work completion reports, electrical works, maintenance and auditing.

Maintenance provision under this contract is varied but the majority of repairs are undertaken due to vandalism and typically involves repairs to glazing, bus shelter framework, bus stop pole damage or component items fitted to shelters or poles such as stop plates or seating. This work will include the removal and re-installation of bus shelters, stop poles or information points at existing or new sites.

The Service Provider will be required to work in partnership with TfWM and its Suppliers, including but not exclusive to the other principal Service Providers and partners who carry out cleaning, shelter manufacture, installation and advertising, to deliver the very highest standards of service provision.

TfWM has made a commitment to and is working to develop good practice in infrastructure sustainability, including green and sustainable technologies in the design, refurbishment and maintenance of transport infrastructure facilities. The Service Provider will be required to demonstrate a commitment to sustainability by integrating sustainable development into their operating practices and culture throughout the contract. This can be achieved by using low fuel consumption and emissions vehicles, optimising visits to each site, recycling of waste materials, disposing of any controlled waste in an approved manner, work with reusable components, using innovative designs and green technology or ethically sourced materials.

Total value (estimated)

- £12,000,000 excluding VAT

- £14,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 9 years, 9 months

Description of possible extension:

The Contract will include two (2) optional extension periods in 1 x 3-year and 1 x 2-year increments. The final, potential end date if all extensions are invoked will be 31st March 2036.

Main procurement category

Services

CPV classifications

- 50230000 - Repair, maintenance and associated services related to roads and other equipment

Contract locations

- UKG - West Midlands (England)
-

Participation

Legal and financial capacity conditions of participation

Bidders must already have, or commit to obtain prior to the commencement of the contract, the levels of insurance cover indicated below:

Employer's (Compulsory) Liability Insurance = £10,000,000

Public Liability Insurance = £10,000,000

Professional Indemnity Insurance = £5,000,000

Product Liability Insurance = £10,000,000

Bidders must complete WMCA's Financial Risk Assessment Tool and engage with WMCA prior to the end of the clarification period, if showing as 'Flag as Risk' or 'Fail' on any metrics.

Technical ability conditions of participation

Bidders must confirm that they have the human and technical resources to perform the contract to ensure compliance with the General Data Protection Regulation (GDPR).

Bidders must confirm if they are a 'relevant commercial organisation' as defined in the Modern Slavery Act 2015 and if yes, must confirm that they are compliant with the annual reporting requirements contained within Section 54 of the Act.

Bidders must confirm that they would be prepared to pay the real living wage if they are successful in winning this contract.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

20 February 2026, 5:00pm

Tender submission deadline

13 March 2026, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Procurer/Advert/View?advertId=5456fb75-6003-f111-813c-005056b64545&fromAdvertEvent=True>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 April 2026

Award criteria

Name	Type	Weighting
Technical	Quality	60.00%
Commercial	Price	40.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Utilities

Contracting authority

West Midlands Combined Authority

- Public Procurement Organisation Number: PGMD-1353-PZVX

16 Summer Lane

Birmingham

B19 3SD

United Kingdom

Telephone: +44 0

Email: procurement.team@wmca.org.uk

Website: <https://www.wmca.org.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government