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Tender

Forensic Advocacy Service

East London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-010944

Procurement identifier (OCID): ocds-h6vhtk-044f97

Published 4 April 2024, 2:02pm

Section I: Contracting authority

I.1) Name and addresses

East London NHS Foundation Trust

9 Alie Street

London

E1 8DE

Email

elft.procurement@nhs.net

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<https://www.elft.nhs.uk/>

Buyer's address

<https://www.elft.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Forensic Advocacy Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The provider will be able to provide one to one, group and virtual advocacy to servicers, with the aim to meet the outcomes mentioned below. The advocate will split their time roughly doing 70% one to one work, 20% group work and 10% multidisciplinary training. The specific days/ times in each of the venues should be flexible to meet service user need/ or days to be determined upon award. The services in which it would be expected for advocates to attend face to face are:

- John Howard Centre, 12 Kenworthy Road, London E9 5TD
- Wolfson House, 311-315 Green Lanes, London N4 2ES

Whilst the service will be available to all service users, the advocate will work with a group of up to 10 service users at any one time. They will also provide information sessions for the multidisciplinary team to ensure full understanding of the advocacy service.

The advocate will work in partnership with other advocacy providers who may be involved in supporting the service user. The advocate must be able to act independently of any person who is professionally concerned with a patient's medical treatment.

II.1.5) Estimated total value

Value excluding VAT: £120,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

Main site or place of performance

- John Howard Centre, 12 Kenworthy Road, London E9 5TD
- Wolfson House, 311-315 Green Lanes, London N4 2ES

II.2.4) Description of the procurement

The provider will be able to provide one to one, group and virtual advocacy to service users, with the aim to meet the outcomes mentioned below. The advocate will split their time roughly doing 70% one to one work, 20% group work and 10% multidisciplinary training. The specific days/ times in each of the venues should be flexible to meet service user need/ or days to be determined upon award. The services in which it would be expected for advocates to attend face to face are:

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Outcomes

As an outcome of the additional advocacy service, it is hoped that the service will achieve:

- Increased service user knowledge and awareness of their rights
- Encourage service users to speak up
- Reduce stigma
- Increase confidence and assertiveness of service users
- Help connect service users to their local, cultural and faith-based communities
- Support service users in putting forward suggestions for service development, become directly involved in the strategic development of the service and raise complaints and queries
- Increase equity by breaking down barriers to this
- Service users trained as peer advocates

II.2.5) Award criteria

Price

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

22 July 2024

End date

21 July 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 8 May 2024

IV.2.7) Conditions for opening of tenders

Date

4 April 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>