

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010912-2023>

Award

Children & Young People Therapeutic Health Based Coaching - NHS Hertfordshire and West Essex Integrated Care Board (Essex-wide)

NHS Hertfordshire and West Essex Integrated Care Board

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-010912

Procurement identifier (OCID): ocids-h6vhtk-03bf0f

Published 17 April 2023, 10:47am

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://attain.bravosolution.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children & Young People Therapeutic Health Based Coaching - NHS Hertfordshire and West Essex Integrated Care Board (Essex-wide)

Reference number

ACE-0666-2023-HWE

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a voluntary ex ante transparency notice and is intended to provide notice of NHS Hertfordshire and West Essex Integrated Care Board (ICB), NHS Mid and South Essex ICB and Suffolk and NHS North East Essex ICB's (hereinafter referred to as "the Authority") intention to award a contract for Therapeutic Health Based Coaching Services under Regulation 32 (2) (a), to the incumbent provider N.O.W's The Time For Change, for a period of 12 months from 1st May 2023 to 30th April 2024, at an aggregate contract value of £406,800 (excluding VAT).

The Therapeutic Health Based Coaching Service will deliver support to parents and carers of children and young people who live in Essex and who have been in contact with the Southend, Essex and Thurrock Children's and Adolescent Mental Health Service (SET CAMHS) and are receiving treatment. The service will also act as an additional support element for families who are experiencing anxiety, depression or require support in their current situation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £406,800

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Essex

II.2.4) Description of the procurement

This is a voluntary ex ante transparency notice and is intended to provide notice of NHS Hertfordshire and West Essex Integrated Care Board (ICB), NHS Mid and South Essex ICB and Suffolk and NHS North East Essex ICB's (hereinafter referred to as "the Authority") intention to award a contract for Therapeutic Health Based Coaching Services under Regulation 32 (2) (a), to the incumbent provider N.O.W's The Time For Change, for a period of 12 months from 1st May 2023 to 30th April 2024, at an aggregate contract value of £406,800 (excluding VAT).

The Therapeutic Health Based Coaching Service will deliver support to parents and carers of children and young people who live in Essex and who have been in contact with the Southend, Essex and Thurrock Children's and Adolescent Mental Health Service (SET CAMHS) and are receiving treatment. The service will also act as an additional support element for families who are experiencing anxiety, depression or require support in their current situation.

The key outcomes of the service are to:

- Provide therapeutic support to families who are facing the additional challenges of emotional well-being, anxiety, low mood etc. affecting a child or young person;
- Encourage communication between family members
- Explore any fears, anxieties, difficulty or distress
- Help with conflict and conflict resolution skills
- Help reduce feelings of isolation
- Identify and facilitate ways to address contributing factors in their daily lives
- Gain insight into, and explore strategies to improve, their situation

- Find practical solutions to the daily challenges

The Authority issued a Contract Notice (2023/S 000-003382) communicating to the market that the Authority was commencing a competitive procurement for the provision of Therapeutic Health Based Coaching Service, on 3rd February 2023. A Light Touch Open Procedure was completed by the Authority in accordance with such Contract Notice, however on this occasion there were unfortunately no suitable tenders submitted in response to this procedure, and the procedure was abandoned.

Based on positive outcomes for and feedback regarding the pilot, the Authority wishes to ensure continuity of provision of the Service to Children and Young People and their Parents and Carers across Essex. As such the Authority has taken a decision to continue to work with the incumbent provider for another 12 months to provide sufficient time to deliver a second procurement process, details of which will be communicated to the market in due course via relevant Contract Notices.

The Authority will observe a 10-day standstill from the date of publication of this VEAT, during which the ICB will not enter into any contractual arrangement.

The Service to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 as amended by as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020, (the "Regulations"). As such, the Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Public contracts for social and other specific services listed in Schedule 3 of the Regulations (the "Light Touch" Regime).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- No tenders or no suitable tenders/requests to participate in response to open procedure

Explanation:

This is a voluntary ex ante transparency notice and is intended to provide notice of NHS Hertfordshire and West Essex Integrated Care Board (ICB), NHS Mid and South Essex ICB and Suffolk and NHS North East Essex ICB's (hereinafter referred to as "the Authority") intention to award a contract for Therapeutic Health Based Coaching Services under Regulation 32 (2) (a), to the incumbent provider N.O.W's The Time For Change, for a period of 12 months from 1st May 2023 to 30th April 2024, at an aggregate contract value of £406,800 (excluding VAT).

The Authority issued a Contract Notice (2023/S 000-003382) communicating to the market that the Authority was commencing a competitive procurement for the provision of Therapeutic Health Based Coaching Service, on 3rd February 2023. A Light Touch Open Procedure was completed by the Authority in accordance with such Contract Notice, however on this occasion there were unfortunately no suitable tenders submitted in response to this procedure, and the procedure was abandoned.

Based on positive outcomes for and feedback regarding the pilot, the Authority wishes to ensure continuity of provision of the Service to Children and Young People and their Parents and Carers across Essex. As such the Authority has taken a decision to continue to work with the incumbent provider for another 12 months to provide sufficient time to deliver a second procurement process, details of which will be communicated to the market in due course via relevant Contract Notices.

The Authority will observe a 10-day standstill from the date of publication of this VEAT, during which the ICB will not enter into any contractual arrangement.

The Service to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 as amended by as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020, (the "Regulations"). As such, the Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Public contracts for social and other specific services listed in Schedule 3 of the Regulations (the "Light Touch" Regime).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Title

Children & Young People Therapeutic Health Based Coaching - NHS Hertfordshire and West Essex Integrated Care Board (Essex-wide)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

30 March 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

National Online Wellbeing Services Ltd T/A NOWs The Time for Change

Skyline Plaza, 1st Floor 45 Victoria Avenue

Southend on Sea

SS2 6BB

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £406,800

V.2.5) Information about subcontracting

The contract/lot/concession is likely to be subcontracted

Section VI. Complementary information

VI.3) Additional information

This is a joint procurement between the following Contracting Authorities:

Section I: Contracting authority

I.1) Name and addresses (please identify all contracting authorities responsible for the procedure)

Official name:

NHS Hertfordshire and West Essex Integrated Care Board

Postal address:

Charter House, Parkway

Town:

Welwyn Garden City

NUTS code:

UKH23

Postal code:

AL8 6JL

Country:

United Kingdom

E-mail:

sarah.beaumont@attain.co.uk

Main address: (URL)

<https://hertsandwestessex.icb.nhs.uk>

Name and addresses: (please repeat as many times as needed)

2

Official name:

NHS Mid and South Essex Integrated Care Board

Postal address:

Phoenix House, Christopher Martin Road

Town:

Basildon

NUTS code:

UKH3

Postal code:

SS14 3HG

Country:

United Kingdom

E-mail:

sarah.beaumont@attain.co.uk

Main address: (URL)

<https://midandsouthessex.ics.nhs.uk>

Official name:

NHS Suffolk and North East Essex Integrated Care Board

Postal address:

Aspen House, Stephenson Road, Severalls Business Park

Town:

Colchester

NUTS code:

UKH3

Postal code:

CO4 9QR

Country:

United Kingdom

E-mail:

sarah.beaumont@attain.co.uk

Main address: (URL)

<https://suffolkandnortheastessex.icb.nhs.uk>

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHS Hertfordshire and West Essex Integrated Care Board

Welwyn Garden City

Charter House, Parkway

AL8 6JL

Country

United Kingdom