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Contract

Digital Outcomes 6

The Minister for the Cabinet Office acting through Crown Commercial Service

F20: Modification notice

Notice identifier: 2026/S 000-010882

Procurement identifier (OCID): ocds-h6vhtk-0649e9

Published 6 February 2026, 11:47am

Section I: Contracting authority/entity

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service

The Capital Building, Old Hall Street

Liverpool

L3 9PP

Contact

The Minister for the Cabinet Office acting through Crown Commercial Service (CCS)

Email

supplier@crowcommercial.gov.uk

Telephone

+44 345102222

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/ccs>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Outcomes 6

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

3 months extension from 27/3/2026 to allow for customers to complete (award) procurements already underway before framework expiry.

New expiry date - 27/06/2026.

Additionally this is also to facilitate a seamless crossover period to support the movement to a replacement framework that delivers the optimal customer and supplier experience.

There is no uplift to the spend threshold or pricing as part of this extension.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

28 June 2022

End date

27 June 2026

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

RM1043.8

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

28 June 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

See Contracts Finder Notice for full supplier list

Liverpool

Telephone

+44 3454102222

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £813,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3454102222

Country

United Kingdom

Internet address

<https://www.gov.uk/ccs>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Crown Commercial Service as the contracting authority has put in place a pan government

collaborative framework agreement for use by UK public sector bodies identified at VI.3) (and any future successors to these organisations).

These bodies had a need for a compliant procurement vehicle to access digital outcomes and user research services.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

28 June 2022

End date

27 June 2026

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£813,000,000

VII.1.7) Name and address of the contractor/concessionaire

See Contracts Finder Notice for full supplier list

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

3 months extension from 27/3/2026 to allow for customers to complete (award) procurements already underway before framework expiry.

New expiry date- 27/06/2026.

Additionally this is also to facilitate a seamless crossover period to support the movement to a replacement framework that delivers the optimal customer and supplier experience.

There is no uplift to the spend threshold or pricing as part of this extension.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and

explanation of the unforeseen nature of these circumstances:

3 months extension from 27/3/2026 to allow for customers to complete (award) procurements already underway before framework expiry.

New expiry date- 27/06/2026.

Additionally this is also to facilitate a seamless crossover period to support the movement to a replacement framework that delivers the optimal customer and supplier experience.

There is no uplift to the spend threshold or pricing as part of this extension.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £813,000,000

Total contract value after the modifications

Value excluding VAT: £813,000,000