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Award

SOL - Oracle Cloud Systems Integrator

Solihull Metropolitan Borough Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-010874

Procurement identifier (OCID): ocids-h6vhtk-033118

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Section I: Contracting authority/entity

I.1) Name and addresses

Solihull Metropolitan Borough Council

Council House, Manor Square

Solihull

B913QB

Contact

Abu Islam

Email

abu.islam@solihull.gov.uk

Telephone

+44 1217048150

Country

United Kingdom

Region code

UKG32 - Solihull

Internet address(es)

Main address

<https://www.solihull.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SOL - Oracle Cloud Systems Integrator

II.1.2) Main CPV code

- 72227000 - Software integration consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

For additional deliveries by the incumbent systems integrator to implement the Oracle cloud solution and to provide a managed service upon go-live

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,050,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG32 - Solihull

II.2.4) Description of the procurement

SMBC is undertaking a negotiated procedure without prior publication to award the contract to the incumbent supplier, Version 1. This procurement has been conducted pursuant to Regulation 32 of the Public Contract Regulations 2015 - Negotiated procedure without prior publication (2c):

- The negotiated procedure without prior publication may be used for public supply contracts-

(C)insofar as is strictly necessary where, for reasons of extreme urgency brought about by events unforeseeable by the contracting authority, the time limits for the open or restricted procedures or competitive procedures with negotiation cannot be complied with.

II.2.11) Information about options

Options: Yes

Description of options

To commission managed service support for a 3-year period 18 July 2022 to 17 July 2025

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

'Insofar as is strictly necessary where, for reasons of extreme urgency brought about by events unforeseeable by the contracting authority, the time limits for the open or restricted procedures or competitive procedures with negotiation cannot be complied with.;

The level of complexity and the scope has been extremely challenging especially around configuring local government payrolls, data migration, integrations with other existing systems and security. SMBC has customised the current Oracle E-Business solution significantly over the past 20 years to support local government requirements. The aspiration was to use Oracle Cloud as much as possible "out of the box" however it has not been possible to adopt this approach as fully as previously hoped. As a direct consequence, there is a lot more work for both SMBC and Version 1 to do to resolve this. These higher-than-expected levels of customisation then has a ripple effect that supporting the solution once live becomes even more demanding as does the reliance on the expertise that help create the solution. The additional services and support together with the extended timeline for delivery of the project, has resulted in additional costs. To reduce risk as the solution transitions into go-live SMBC will commission a managed service support for a 3-year period from 18 July 2022 to 17 July 2025.

These are an extension of existing supplies, as per regulation 32(2)(c), a change of supplier would result in further delays for the Oracle Cloud project - as we would then have a different supplier who is not familiar with our customisations or processes providing a managed service, which is not feasible and would duplicate costs.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

12 March 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Version 1 Solutions Ltd

Redditch

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £2,050,000

Total value of the contract/lot/concession: £2,050,000

Section VI. Complementary information

VI.3) Additional information

A 3 year managed service upon go-live of Oracle. This negotiated procedure without prior publication is for an extension of existing supplies by the original supplier (as per PCR 2015 regulation 32(2)(c)), for the changes of responsibility and extension of the timeline of the contract.

VI.4) Procedures for review

VI.4.1) Review body

Solihull Metropolitan Borough Council

Solihull

Country

United Kingdom