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Tender

Provision of ERP Migration Services

University of Strathclyde

F02: Contract notice

Notice identifier: 2025/S 000-010873

Procurement identifier (OCID): ocds-h6vhtk-04f7d5

Published 24 March 2025, 11:50am

Section I: Contracting authority

I.1) Name and addresses

University of Strathclyde

Learning & Teaching Building, 49 Richmond Street

Glasgow

G1 1XU

Contact

Nicholas Nixon

Email

nicholas.nixon@strath.ac.uk

Telephone

+44 7811592949

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.strath.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00113

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of ERP Migration Services

Reference number

UOS-35147-2024

II.1.2) Main CPV code

- 72266000 - Software consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Strathclyde is seeking to contract with a Unit 4 "Elite" or "Premier" Partner to provide a managed service to develop and support an SQL server interim platform (phase 1) for the University's Financial systems and then perform a key support role for Phase 2 to migrate to Unit4 Cloud. This will involve working with the University IT and Finance teams who currently support the on-premises solution.

II.1.5) Estimated total value

Value excluding VAT: £222,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72266000 - Software consultancy services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

University of Strathclyde

II.2.4) Description of the procurement

The University of Strathclyde (UoS) is embarking on a project to migrate its on premise Oracle19 based Unit 4 Business World Finance Milestone 7 to Unit4 Cloud ERP (CR) over a 2 stage process.

The University of Strathclyde is seeking to contract with a Unit 4 "Elite" or "Premier" Partner to provide a managed service to develop and support a Microsoft SQL server interim platform (phase 1) for the University's Financial systems and then perform a key support role for Phase 2 to migrate to Unit4 ERP CR Cloud. This will involve working with the University IT and Finance teams who currently support the on-premises solution.

Phase 1 :To setup, migrate and support the transition of Milestone 7 and related modules to Microsoft SQL server as an overall managed service for approximately 18 months.

Phase 2: To migrate from the interim Microsoft SQL server solution to Unit4's ERP CR Cloud based platform

For phase 1: to set up the interim Microsoft SQL server solution this will involve

Working directly with UoS IT teams, set up and installation of an interim Microsoft SQL server database platform for Milestone 7. This will be on-premises within the University. 3 environments are needed for Test, Production and Training. This will serve Finance and Estates modules.

Migration and testing of the on-premises data and business applications to the interim Microsoft SQL server platform including working with UoS team for data integrations and interfaces.

After go live, provide a managed service for support of the application for any major

issues with the application/servers/database including performance, systems outage and patching e.g. for security issues.

Upgrade of Milestone 7 v9 to the latest version prior to migration to the Unit 4 ERP CR Cloud solution.

To perform a role on the project board to report contractor's progress and issues.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

18

This contract is subject to renewal

Yes

Description of renewals

Two, one-year optional extensions.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

4B 1.1 Turnover

Bidders will be required to have a general yearly turnover of a minimum of 440k GBP for the last 3 (three) years.

Minimum level(s) of standards possibly required

4B.5.1- 4B5.3 Insurances

It is a requirement of this Contract that bidders can hold or commit to obtain prior to the commencement of any subsequently awarded Contract, the types of insurance indicated below:

The Contractor shall maintain in force with reputable insurers (respect of any one incident and unlimited as to numbers of claims)

Employer's (Compulsory) Liability Insurance = 10m GBP

Public and Product Liability Insurance = 5m GBP

Professional Risk Indemnity Insurance = 2m GBP

III.1.3) Technical and professional ability

List and brief description of selection criteria

4C.1.2 Previous Experience

Bidders will be required to provide examples within the last 3 years of a similar migration project, particularly addressing the points below:

-Oracle 19 database to Microsoft SQL server database conversions related to Unit4 applications and use of migration tools.

-Upgrading Unit4 ERP Milestone 7 to the latest version.

-Provision of Database Support, software patching and help line services for customers

-Migrating to Unit4 ERP CR Cloud solutions.

-Migrating all data for Unit4 modules to the Unit4 cloud all finance modules including Field Force.

Communication with Unit4 to enable smooth transition process

Minimum level(s) of standards possibly required

ISO 27001: Information Security Management System (ISMS). (or equivalent)

ISO/IEC 22301:2019: Business Continuity Management Systems. (or equivalent)

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please see Invitation To Tender Document in PCS-T

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 April 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

28 April 2025

Local time

1:00pm

Place

University of Strathclyde

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT. The Project code is *****. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Please note within PCS-T there are mandatory questions relating to Information Security and Quality Assurance Systems.

Please note, within PCS-T there are Mandatory Pass/Fail questions relating to the Specification of Requirements.

Community benefits are included in this requirement. For more information see: <https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Voluntary Approach

The Contracting Authority acknowledges that its procurement activities have a significant impact on the environment, society and the economy.

The Contracting Authority recognises that community benefits are a key component in maximising social, economic and environmental benefits. The achievements and delivery of community benefits can contribute to the University of Strathclyde's Strategic Plan.

The Contracting Authority proposes to use a Voluntary Approach to Community Benefits for this requirement; this approach is to encourage the Tenderer to offer Community Benefits post Tender Submission. These will not form part of the contractual obligation and will not form part of the considerations at Tender evaluation stage.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 28876. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Community Benefits

The Contracting Authority recognises that community benefits are a key component in maximising social, economic and environmental benefits. The achievements and delivery of community benefits can contribute to the University of Strathclyde's Strategic Plan, "Strathclyde 2030".

The Contract will include community benefits as defined under Section 24 – Community Benefit Requirements, of the Procurement Reform (Scotland) Act 2014.

The University will use a voluntary approach to Community Benefits for this contract. The Tenderer will be required to submit a response to the Community Benefits Table contained in the Technical Envelope within PCS-Tender.

In addition to this, the Tenderer will be required to submit a method statement in support of the Community Benefits Table to explain how the Community Benefits included as part their bid will be delivered.

(SC Ref:794093)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 (SSI2015/446) (as amended) may bring proceedings to the Sheriff Court or the Court of Session.