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Not applicable

Adult Critical Care Transfer Services (ACCTS) in the South East Region

NHS England

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-010858

Procurement identifier (OCID): ocds-h6vhtk-02e0bc

Published 14 April 2023, 5:36pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS England

Premier House, 60 Caversham Road

Reading

RG1 7EB

Contact

Tom Griffiths

Email

Scwcsu.procurement@nhs.net

Country

United Kingdom

Region code

UKJ - South East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://health-family.force.com/s/Welcome>

Buyer's address

www.england.nhs.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Critical Care Transfer Services (ACCTS) in the South East Region

Reference number

C106130

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England South East (The Commissioner) invites bids from providers who have the capability and capacity to host and deliver (either directly or via a subcontractor) the substantive service. The host should be an Acute Trust, or an Acute Trust in partnership with a Non-Acute Trust, currently commissioned/contracted to deliver adult critical care/ICU services. This Trust, or Trust partnership/consortium, will work collaboratively within a governance framework of an Adult Critical Care Transfer Service (ACCTS) Partnership Board to set up and host the ACCTS within the South East Region.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-002345](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.2.4

Place of text to be modified

Description of the procurement

Instead of

Text

NHS England South East (The Commissioner) invites bids from providers who have the capability and capacity to host and deliver (either directly or via a subcontractor) the substantive service. The host should be an Acute Trust, or an Acute Trust in partnership with a Non-Acute Trust, currently commissioned/contracted to deliver adult critical care/ICU services. This Trust, or Trust partnership/consortium, will work collaboratively within a governance framework of an Adult Critical Care Transfer Service (ACCTS) Partnership Board to set up and host the ACCTS within the South East Region.

The ACCTS will be a regionally based critical care transfer service providing consultant led coordination, decision-support and transfer of critically ill patients between hospitals for time critical and non-time critical escalation to specialist care, retrieval, repatriation, and non-clinical transfers for capacity during periods of surge. The ACCTS will provide transfer services for all NHS Acute Trusts within the South East regional geography (i.e. there will be a single contract covering the ICS regions of Buckinghamshire, Oxfordshire and Berkshire West, Frimley Health and Care, Hampshire and Isle of Wight, Kent and Medway, Surrey Heartlands and Sussex).

It is primarily focussed on intra region transfers but must be capable of delivering inter regional transfers and repatriations along patient tertiary referral pathways and during periods of surge capacity when the Adult Critical Care (ACC) service is under pressure. The commissioning of the ACCTS will provide a minimum standard of care and equitable access for all adult patients during transfers.

The service is currently commissioned in an interim arrangement directly with an Ambulance Service Trust in the South East and a London Ambulance provider; this arrangement does not provide cover to the entire region with some areas undertaking alternative arrangements. As is described in the national toolkits, it is anticipated that the substantive service will be hosted and delivered by an Acute Trust or an Acute Trust in partnership with a Non-Acute

Trust, with experience of delivering adult critical care services.

The host will retain contractual and clinical responsibility for the delivery of the ACCTS. The operational and management activity of the ACCTS will be overseen collaboratively within a governance framework of an ACCTS Partnership Board, with representation from the host, Integrated Care Boards (ICBs) and NHSE (as a minimum) and where strategic collaborative decisions will be made about the set up and design of the service, as well as the long-term strategy and reporting.

The ACCTS will operate as a standalone service, which means that whilst the host will hold the substantive or honorary contracts for clinical staff, staff must not function as part of a Critical Care Unit in terms of staffing, day-to-day function or interdependence. Staff must be independent and not have other clinical responsibilities whilst carrying out transfer shifts.

The service will initially operate an extended day time service to maximise cover across 14 hours of the day, although commissioners may wish to work with the provider to extend this during the life of the contract. If so, the intention is that this would be undertaken by permitted contract variation following discussion and agreement between the Commissioner and the provider, provision having been made in this procurement for this to take place if required.

The contracts will be let for an initial term of 5 years, with a possible extension of a further four years, as defined and at the discretion of the Commissioner.

The contract is due to commence on 1st August 2023, with the aim being that transfer services are fully operational by 1st September 2023.

The maximum value of the contract will be £4,387,000 per annum, equating to a total maximum contract value of £39,483,000 over the possible nine year period including extension.

Read

Text

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The Call Handling and Control Centre (Single Point of Access) will operate 24 hours per day throughout the contract term, as per the updated service specification.

The contracts will be let for an initial term of 5 years, with a possible extension of a further

four years, as defined and at the discretion of the Commissioner.

The contract is due to commence on 1st October 2023, with the aim being that transfer services are fully operational by 1st November 2023.

The maximum value of the contract will be £6,155,400 per annum, equating to a total maximum contract value of £55,398,600 over the possible nine year period including extension.

Section number

II.1.5

Place of text to be modified

Estimated total value

Instead of

Text

Value excluding VAT: £39,483,000

Read

Text

Value excluding VAT: £55,398,600

Section number

II.2.6

Place of text to be modified

Estimated value

Instead of

Text

Value excluding VAT: £39,483,000

Read

Text

Value excluding VAT: £55,398,600