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Tender

## **Domiciliary Care Support Service**

Carmarthenshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-010856

Procurement identifier (OCID): ocds-h6vhtk-03b60b

Published 14 April 2023, 4:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Carmarthenshire County Council

County Hall

Carmarthen

SA31 1JP

#### **Email**

[HRosser@carmarthenshire.gov.uk](mailto:HRosser@carmarthenshire.gov.uk)

#### **Telephone**

+44 1267234567

#### **Country**

United Kingdom

#### **NUTS code**

UKL14 - South West Wales

**Internet address(es)**

Main address

<https://www.carmarthenshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0281](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0281)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Domiciliary Care Support Service

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Domiciliary Care Support Service

Carmarthenshire County Council is refreshing the Framework for Domiciliary Care service and seeking to procure providers to deliver high quality care and support to all eligible service users within Carmarthenshire.

In addition Hywel Dda Hywel Dda University Health Board will also be able call off Service Area 4.

Live Tender Webinar – Carmarthenshire Domiciliary Care Support Service

Wednesday 3rd May 2023. Time TBC.

Business Wales will be delivering a tender specific workshop that will offer support and guidance in developing your skills and knowledge

to tender for the Domiciliary Care Support Service Tender.

The workshop will include: -

- Navigation of Sell2Wales
- Navigation of etenderwales website
- Highlighting buyer requirements
- Guidance on creating high quality responses.
- Understanding evaluation model

To book your place on this webinar please contact Business Wales on 01267 233 749 or e-mail [westwales@businesswales.org.uk](mailto:westwales@businesswales.org.uk). This webinar will be presented using the Zoom platform. On receipt of your booking we will provide you with the link to the webinar.

The Services to which this Notice relates fall within the Regulation 74 of the Public Contracts Regulations 2015 (Regulations). Although the Contracting Authority may

voluntarily adopt certain provisions in the Regulations neither the employment of any particular terminology nor any other indication shall be taken to mean that the Contracting Authority intends to hold itself bound by any of the Regulations save those applicable to services falling within Regulation 74. The Contracting Authority may, from time to time, at its absolute discretion, undertake a renewal (Renewal) of this Framework Agreement during the Term. The Renewal may include, but shall not be limited to, varying the number, scope, extent and description of the Lots, Services and/or Charges (as the case may be), together with the appointment of additional (new) Providers onto the Framework Agreement.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Lot 0C Community Home Support Service Amman

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Non-Personal Care Service

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a 2 year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 0B Community Home Support Service TTT East

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Non-Personal Care Service

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a 2 year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 0D Community Home Support Service Llanelli

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Non-Personal Care Service

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Option for a 2 year extension

## **II.2) Description**

### **II.2.1) Title**

Lot 0E Community Home Support Service Gwendreath

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

1 Framework Provider

Non-Personal Care Service

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a 2 year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 0A Community Home Support Service TTT West

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Non-Personal Care Service

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

#### **II.2.14) Additional information**

Option for a two year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 1B Community Assessment Service TTT East

Lot No

7

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Assessment service, right sizing and sourcing alternative ways of meeting need

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a two year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 1A Community Assessment Service TTT West

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Assessment service, right sizing and sourcing alternative ways of meeting need

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a two year extension

## **II.2) Description**

### **II.2.1) Title**

Lot 1C Community Assessment Service Amman

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

2 Framework Providers

Assessment service, right sizing and sourcing alternative ways of meeting need

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Option for a two year extension

## **II.2) Description**

### **II.2.1) Title**

Lot 1D Community Assessment Service Llanelli

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

1 Framework Provider

Assessment service, right sizing and sourcing alternative ways of meeting need

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Option for a two year extension

## **II.2) Description**

**II.2.1) Title**

Lot 1E Community Assessment Service Gwendreath

Lot No

10

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

**II.2.4) Description of the procurement**

1 Framework Provider

Assessment service, right sizing and sourcing alternative ways of meeting need

**II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Option for a two year extension

**II.2) Description**

**II.2.1) Title**

Lot 2C Domiciliary Support Service Amman

Lot No

11

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

**II.2.4) Description of the procurement**

2 Framework Providers

The service will be commissioned as Stage 1 and Stage 2. The focus is on not prescribing visits so that the

provider is determining the number of visits required.

**II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Option for a two year extension

**II.2) Description**

**II.2.1) Title**

Lot 2E Domiciliary Support Service Gwendreath

Lot No

12

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

**II.2.4) Description of the procurement**

1 Framework Provider

The service will be commissioned as Stage 1 and Stage 2. The focus is on not prescribing visits so that the

provider is determining the number of visits required.

**II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Option for a two year extension

## **II.2) Description**

### **II.2.1) Title**

Lot 3A Fulfilled Lives TTT West

Lot No

13

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

1 Framework Provider

Service for individuals with early diagnosis of dementia.

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Option for a two year extension

## **II.2) Description**

**II.2.1) Title**

Lot 3B Fulfilled Lives TTT East

Lot No

14

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

**II.2.4) Description of the procurement**

1 Framework Provider

Service for individuals with early diagnosis of dementia.

**II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Option for a two year extension

**II.2) Description**

**II.2.1) Title**

Lot 3C Fulfilled Lives Amman

Lot No

15

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

**II.2.4) Description of the procurement**

1 Framework Provider

Service for individuals with early diagnosis of dementia.

**II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Option for a two year extension

**II.2) Description**

**II.2.1) Title**

Lot 3D Fulfilled Lives Llanelli

Lot No

16

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Service for individuals with early diagnosis of dementia.

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a two year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 3E Fulfilled Lives Gwendreath

Lot No

17

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

1 Framework Provider

Service for individuals with early diagnosis of dementia.

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a two year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 4A Complex Care TTT West

Lot No

18

## **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

## **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

## **II.2.4) Description of the procurement**

1 Framework Provider

Structured service (traditional domiciliary care) for individuals requiring high level of support.

+ Approved Suppliers

## **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Option for a two year extension

## **II.2) Description**

### **II.2.1) Title**

Lot 4B Complex Care TTT East

Lot No

19

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

### **II.2.4) Description of the procurement**

1 Framework Provider

Structured service (traditional domiciliary care) for individuals requiring high level of support.

+ Approved Suppliers

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Option for a two year extension

## **II.2) Description**

### **II.2.1) Title**

Lot 4C Complex Care Amman

Lot No

20

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

#### **II.2.4) Description of the procurement**

2 Framework Providers

Structured service (traditional domiciliary care) for individuals requiring high level of support.

+ Approved Suppliers

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Option for a two year extension

### **II.2) Description**

#### **II.2.1) Title**

Lot 4D Complex Care Llanelli

Lot No

21

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

**II.2.4) Description of the procurement**

1 Framework Provider

Structured service (traditional domiciliary care) for individuals requiring high level of support.

+ Approved Suppliers

**II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Option for a two year extension

**II.2) Description**

**II.2.1) Title**

Lot 4E Complex Care Gwendreath

Lot No

22

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKL14 - South West Wales

**II.2.4) Description of the procurement**

1 Framework Provider

Structured service (traditional domiciliary care) for individuals requiring high level of support.

+ Approved Suppliers

**II.2.7) Duration of the contract or the framework agreement**

Start date

1 July 2023

End date

9 January 2026

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Option for a two year extension

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Form of procedure

Open procedure

#### IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Light Touch Regime

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-008724](#)

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 May 2023

Local time

2:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

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## Section VI. Complementary information

### VI.3) Additional information

To assist you in locating these opportunities on the BRAVO E Procurement System the project code is: project\_47386

As this is an Open procedure, Tenderers must ensure that all ITT questions are fully responded to. The following ITT Project codes may further assist you in locating the opportunities:

ITT Code: itt\_102045

Please also ensure you check the Attachments area for any documents/ information which may assist you with your submission or you are required to upload as part of your submission as per information contained within the tender pack.

Suppliers Instructions How to express interest in this Tender:

1. Register your company on the etenderwales portal (this is only required once)

- Browse to the eSourcing Portal: [www.etenderwales.bravosolution.co.uk](http://www.etenderwales.bravosolution.co.uk)
- Click the "Suppliers register here" link
- Enter your correct business and user details
- Note the username you chose and click "Save" when complete
- You will shortly receive an email with your unique password (please keep this secure)
- Agree to the terms and conditions and click "continue"

2. Express an Interest in the Project

- Login to the portal with the username/password
- Click the "ITTs Open to All Suppliers" link. (These are Invitation to Tender Documents open to any registered supplier)
- Click on the relevant ITT to access the content.
- Click the "Express Interest" button at the top of the screen
- This will move the ITT into your "My ITTs" page. (This is a secure area reserved for your projects only)
- Click on the ITT code, you can now access any attachments by clicking the ""Buyer Attachments" on the left hand side of the screen

3. Responding to the tender

- At the top of the screen you can choose to Create Response or Decline to Respond (please give a reason if declining)
- You can now use the Messages function on to communicate with the buyer and seek any clarification
- Note the deadline for completion, then follow the onscreen instructions to complete the ITT
- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance use the online help, or the BravoSolution help desk is available Mon - Fri (8am - 6pm) on:

- email: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk)
- Phone: 0800 368 4850/ Fax: 020 7080 0480

Tenders or Requests to Participate must be sent to:

Official name:

[www.etenderwales.bravosolution.co.uk](http://www.etenderwales.bravosolution.co.uk)

Postal Address:

Carmarthenshire County Council will be conducting this procurement exercise through the Value Wales e-Tendering portal. This can be found at [www.etenderwales.bravosolution.co.uk](http://www.etenderwales.bravosolution.co.uk), all information may be downloaded and returned through this channel.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=130787](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=130787)

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

Under the terms of this Framework Agreement we aim to encourage successful Providers to consider ways in which they can add value to

local communities by delivering Community Benefits. This will support the Council's economic, social and environmental well-being

objectives.

Please note as part of this Tender the Community Benefits are core and will be scored as part of the evaluation and will be contractually

binding.

Examples of suggested Community Benefits include:-

- Recruitment, Training and Work Experience
- Education Contributions
- Community Based Initiatives

(WA Ref:130787)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom