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Tender

Framework Agreement for Temporary and Longer Term Supported Accommodation, Temporary Managed Accommodation and Housing First

City & County of Swansea

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-010850

Procurement identifier (OCID): ocds-h6vhtk-044f73

Published 4 April 2024, 8:45am

The closing date and time has been changed to:

19 June 2024, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

City & County of Swansea

Civic Centre, Oystermouth Road

Abertawe

SA1 3SN

Email

procurement@swansea.gov.uk

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.swansea.gov.uk/dobusiness>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for Temporary and Longer Term Supported Accommodation, Temporary Managed Accommodation and Housing First

Reference number

CCS/22/185

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Swansea Council is establishing a Framework for housing related support in Temporary and Housing First accommodation for people experiencing homelessness.

There will be three separate lots available as follows;

- Lot 1 Temporary / Longer term Supported Accommodation
- Lot 2 Managed Accommodation
- lot 3 Permanent Supported Accommodation (Housing First)

The Housing Support Programme Grant conditions and guidance makes provision for a range of opportunities on how housing related support can be provided.

II.1.5) Estimated total value

Value excluding VAT: £43,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 1 - Temporary and Longer term Supported Accommodation

Lot No

1

II.2.2) Additional CPV code(s)

- 85320000 - Social services
- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation
- 85311000 - Social work services with accommodation
- 98000000 - Other community, social and personal services
- 70333000 - Housing services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

In Temporary Supported Accommodation Service Users will be expected to be prepared to transition to a less intensively supported form of accommodation or independent accommodation with or without ongoing support.

In Longer Term Supported Accommodation Service Users will be supported to maximise their independence and/or receive help to develop and maintain the skills to live as independently as possible. There is no expectation for move on if support needs are ongoing however individuals may need support to move on to more appropriate accommodation in line with their support needs.

Due to the range and complexity of needs a specialism related to a specific support need maybe requested for individual schemes i.e substance misuse, mental health.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 Managed Accommodation

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation
- 85311000 - Social work services with accommodation
- 98000000 - Other community, social and personal services
- 85320000 - Social services
- 85000000 - Health and social work services
- 70333000 - Housing services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

Managed Supported Accommodation is the provision of short to medium-term self-contained furnished accommodation based within the community. Engagement with support is linked to the provision of accommodation. When exiting the Service, Service Users will either: (i) move from the accommodation into suitable alternative accommodation, or (ii) continue to live within the property on a permanent basis and the Service Provider will be required to source alternative accommodation for future Service Users.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 Permanent Supported Accommodation (Housing First)

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85312000 - Social work services without accommodation
- 85311000 - Social work services with accommodation
- 85320000 - Social services
- 85000000 - Health and social work services
- 70333000 - Housing services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

Housing First is an approach to supporting people with high level, multiple and complex needs designed to deliver a sustainable exit from homelessness by helping individuals access an independent tenancy as quickly as possible and providing the support they need for as long as they need it to sustain their accommodation.

Service Users will often have histories of entrenched difficulties with interrelated health and support needs which significantly impact their life and ability to function in society. Alternative supported accommodation options and other service offers are often incapable

of supporting individuals with these overlapping needs. Additionally, many service users accessing Housing First may have previously experienced disruption and instability as a result of the break-down of other accommodation and support arrangements.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

This agreement falls under Public Contract Regulations 2015 - SCHEDULE 3 — SOCIAL AND OTHER SPECIFIC SERVICES

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

12 June 2024

Local time

12:00pm

Changed to:

Date

19 June 2024

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

Section VI. Complementary information

VI.3) Additional information

Tenderers interested in submitting a bid can download the tender documents from the eTenderWales portal (<http://etenderwales.bravosolution.co.uk>) you will need to register for free with eTenderWales if you are not already registered. Please see below instructions on how to register.

1. Register your company on the eTenderWales portal (this is only required once):

- Navigate to the portal: <http://etenderwales.bravosolution.co.uk>
- Click the “Suppliers register here” link.
- Enter your correct business and user details.
- Note the username you chose and click “Save” when complete.
- You will shortly receive an e-mail with your unique password (please keep this secure).
- Agree to the terms and conditions and click “continue”.

2. Express an interest in the project:

- Login to the portal with your username/password.
- Click the “ITTs Open to All Suppliers” link (these are the ITTs open to any registered supplier).

- Click on the relevant ITT to access the content.
- Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.
- This will move the ITT into your “My ITTs” page (this is a secure area reserved for your projects only).
- Click on the ITT code. You can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box.

3. Responding to the invitation to tender:

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting).
- You can now use the “Messages” function to communicate with the buyer and seek any clarification.
- Note the deadline for completion, then follow the onscreen instructions to complete the ITT.
- There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

If you require any further assistance use the online help. Alternatively, the BravoSolution helpdesk can be contacted (Monday to Friday, 8:00 to 18:00) on:

— E-mail: help@bravosolution.co.uk

— Phone: +44 8003684850

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=140455

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority’s economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

Please refer to tender documents

(WA Ref:140455)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom