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Tender

## **Security Operations Centre (SOC)**

National Physical Laboratory

F02: Contract notice

Notice identifier: 2024/S 000-010818

Procurement identifier (OCID): ocds-h6vhtk-044f63

Published 3 April 2024, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Physical Laboratory

Hampton Road

Teddington

TW11 0LW

#### **Contact**

Nina Heath

#### **Email**

[nina.heath@npl.co.uk](mailto:nina.heath@npl.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.npl.co.uk](http://www.npl.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://lupc.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://lupc.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Research

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Security Operations Centre (SOC)

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The National Physical Laboratory [NPL] requirement is to implement a 24x7 Security Operations Centre (SOC). It would enable NPL to gain 24x7 visibility over potential security threats in its environment and respond to them in a timely manner as per severity and agreed SLA.

Currently, NPL does not have out of hours capability to respond to security alerts/incidents which leaves it vulnerable to security threats coming in out of hours, which in turn can have a significant impact on the availability of NPL systems if we are hit by a determined cyber threat actor, especially at this time where UK government organisations are at a higher alert status.

NPL's intention is to find a service provider that could supply several services which would fill the gap left from having a lack of resources (Senior Engineers and Architect), and who could function as part of an extended virtual team.

Services required for SOC will be focused on NPL's M365 E5 licensing stack, including handling Defender EDR capabilities, SIEM service, threat hunting, compliance reporting, cloud security baselining, vulnerability assessments, phishing trends, dark web monitoring and technical security advisory.

The contract will initially be for a period of three years with the possibility of extending it by two further periods of one year each (3 + 1+ 1), following satisfactory performance of the supplier and at the sole discretion of NPL.

### **II.1.5) Estimated total value**

Value excluding VAT: £375,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Teddington, UK

#### **II.2.4) Description of the procurement**

Security Operations Centre (SOC)

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £375,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

30 June 2027

This contract is subject to renewal

Yes

Description of renewals

The contract will initially be for a period of three years with the possibility of extending it by two further periods of one year each (3 + 1+ 1), following satisfactory performance of the supplier and at the sole discretion of NPL.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 May 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

7 May 2024

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NPL Management

Teddington

Country

United Kingdom