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Contract

## **Cartrefi Conwy Servicing & Maintenance Contracts: Lots 1-8**

Cartrefi Conwy

F03: Contract award notice

Notice identifier: 2021/S 000-010817

Procurement identifier (OCID): ocds-h6vhtk-02b1b2

Published 17 May 2021, 11:45am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cartrefi Conwy

Morfa Gele

Abergele

LL22 8LJ

#### **Contact**

Wayne Bannister

#### **Email**

[wayne.bannister@cartreficonwy.org](mailto:wayne.bannister@cartreficonwy.org)

#### **Telephone**

+44 7717543344

#### **Country**

United Kingdom

**NUTS code**

UKL13 - Conwy and Denbighshire

**Internet address(es)**

Main address

<http://www.cartreficonwy.org>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA1206](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA1206)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Other type

Registered Social Landlord

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cartrefi Conwy Servicing & Maintenance Contracts: Lots 1-8

#### **II.1.2) Main CPV code**

- 50700000 - Repair and maintenance services of building installations

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Servicing and maintenance of various domestic installations

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,700,000

### **II.2) Description**

#### **II.2.1) Title**

Servicing, maintenance and repair of fire fighting equipment and emergency lighting

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

#### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

North Wales

#### **II.2.4) Description of the procurement**

Subject to OJEU procurement criteria

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Door entry and warden call systems

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

#### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

North Wales

#### **II.2.4) Description of the procurement**

Ojeu compliant tender

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Asbestos Removals

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

#### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

#### **II.2.4) Description of the procurement**

Ojeu compliant procurement

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Electrical testing, solar PV and electrical servicing

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

North Wales

### **II.2.4) Description of the procurement**

Ojeu

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Water Hygiene

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

North Wales

### **II.2.4) Description of the procurement**

Ojeu

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Environmental Clean

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

North Wales

### **II.2.4) Description of the procurement**

Ojeu

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**



The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Ground Maintenance

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 77314000 - Grounds maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

North Wales

### **II.2.4) Description of the procurement**

Ojeu

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Commercial and Renewable Heating

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

North Wales

### **II.2.4) Description of the procurement**

Ojeu

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 240-594940](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Servicing, maintenance and repair of fire fighting equipment and emergency lighting

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

SNOWDONIA FIRE PROTECTION

THE OLD SMITHY, WAUNFAWR

CAERNARFON

LL554YS

Telephone

+44 1286650235

Country

United Kingdom

NUTS code

- UKL12 - Gwynedd

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,000

Total value of the contract/lot: £82,204.50

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Door entry and warden call systems

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ASM access Ltd

4A Williams House, Conway Road

Conwy

LL285HE

Telephone

+44 1492550021

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £85,000

Total value of the contract/lot: £75,915.75

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Asbestos Removals

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

C&A Asbestos Removal Ltd

Unit A6, Cibyn Industrial Estate

Caernarfon

LL552BD

Telephone

+44 7799673348

Country

United Kingdom

NUTS code

- UKL12 - Gwynedd

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £142,500

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Electrical testing, solar PV and electrical servicing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pentraeth Fire and Security Ltd

Unit 17, Pentraeth Industrial Estate

Pentraeth

LL758LJ

Telephone



+44 1248450061

Country

United Kingdom

NUTS code

- UKL11 - Isle of Anglesey

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £320,000

Total value of the contract/lot: £325,666.50

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Water Hygiene

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Total Environmental Compliance Ltd

1 Earlstrees Court, Earlstrees Industrial Estate

Corby

NN174AX

Telephone

+44 1512579302

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,000

Total value of the contract/lot: £23,262

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## **Section V. Award of contract**

### **Lot No**

6

### **Title**

Environmental Clean

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Power Chem Environmental Services

Newlands House, 16 Windsor Drive

Old Colwyn

LL298BB

Telephone

+44 7789590627

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £104,640

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## **Section V. Award of contract**

### **Lot No**

7

### **Title**

Ground Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Man Coed VM Ltd

Reigan Industrial Estate, Factory Road, Sandycroft

Deeside

CH52QJ

Telephone

+44 1244288088

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £193,758.97

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## **Section V. Award of contract**

### **Lot No**

8

### **Title**

Commercial and Renewable Heating

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:109859)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

The Association of Consultant Architects Ltd

60 Godwin Road

Bromley, Kent

BR2 9LQ

Email

[ppc@ACArchitects.co.uk](mailto:ppc@ACArchitects.co.uk)

Telephone

+44 2084669079

Country

United Kingdom

Internet address

[www.ACArchitects.co.uk](http://www.ACArchitects.co.uk)

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

### **17. PROBLEM SOLVING HIERARCHY**

17.1 Cartrefi Conwy will operate the Programmes as a partnership in a spirit of trust and mutual co-operation with an emphasis on delivering an excellent service to customers and problem solving.

17.2 Issues or disputes should generally be resolved at source between the relevant parties involved in accordance with clause 14 of the Contract. In this regard Cartrefi Conwy will expect that all parties will adopt a proactive approach to the identification of issues and will provide early warning of any problems likely to affect the cost or performance of their respective Programme.

17.3 Where it is not possible to solve the issue at source, the following Problem Solving Hierarchy will be followed:

Stage 1: The selected Service Provider's Operations Manager/Surveyor/Consultant and Cartrefi Conwy's Contracts Manager will consider any matters on an informal basis and seek a joint resolution. Where the outcome is not satisfactory to both parties or cannot be resolved within 5 working days, either party may escalate the matter to Stage 2;

Stage 2: The selected Service Provider's Operations Director and Cartrefi Conwy's Lead Contracts Manager will consider the matter and seek to agree a mutually acceptable resolution to the dispute. Where the outcome is not satisfactory to both parties or cannot be resolved within a further 5 working days, either party may escalate the matter to Stage 3;

Stage 3: The selected Service Provider's Regional Director and Cartrefi Conwy's Head of Compliance, Investment and Assets will consider the matter and will determine the most equitable and amicable outcome in the interests of both parties. Where the outcome is likely to have a materially detrimental impact to the business plan of either party the issue will be taken to the Core Group.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Cartrefi Conwy

Morfa Gele

Abergele

LL22 8LJ

Email

[enquiries@cartreficonwy.org](mailto:enquiries@cartreficonwy.org)

Telephone

+44 3001240040

Country

United Kingdom

Internet address

[www.cartreficonwy.org](http://www.cartreficonwy.org)