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Contract

IP Telephony

POPLAR HOUSING AND REGENERATION COMMUNITY ASSOCIATION LIMITED

F03: Contract award notice

Notice identifier: 2026/S 000-010816

Procurement identifier (OCID): ocds-h6vhtk-0649c3

Published 6 February 2026, 10:44am

Section I: Contracting authority

I.1) Name and addresses

POPLAR HOUSING AND REGENERATION COMMUNITY ASSOCIATION LIMITED

155 East India Dock Road

London

E146DA

Contact

David Leak

Email

david.leak@poplarharca.co.uk

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Companies House

RS007726

Internet address(es)

Main address

www.poplarharca.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IP Telephony

II.1.2) Main CPV code

- 64215000 - IP telephone services

II.1.3) Type of contract

Services

II.1.4) Short description

IP Telephony and call centre

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £400,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

IP Telephony and call centre

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Initial 3 years plus 2 plus 2 plus 2

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Used Existing Procurement For Housing Framework, which allows direct award without prior notification to tender.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 February 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Social Telecoms CIC

Shrewsbury

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07954912

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £400,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Regulator of Social Housing

London

Country

United Kingdom