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Contract

Outsourced Security Services at The University of Southampton

UNIVERSITY OF SOUTHAMPTON

F03: Contract award notice

Notice identifier: 2022/S 000-010807

Procurement identifier (OCID): ocids-h6vhtk-02ec70

Published 27 April 2022, 11:56am

Section I: Contracting authority

I.1) Name and addresses

UNIVERSITY OF SOUTHAMPTON

BUILDING 37, HIGHFIELD CAMPUS, UNIVERSITY ROAD

SOUTHAMPTON

SO171BJ

Contact

Angela Nemeth

Email

a.a.nemeth@soton.ac.uk

Telephone

+44 2380592654

Country

United Kingdom

Region code

UKJ3 - Hampshire and Isle of Wight

Internet address(es)

Main address

<https://in-tendhost.co.uk/universityofsouthampton.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Outsourced Security Services at The University of Southampton

Reference number

2020UoS-0086

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The University Security Service is responsible for security at all sites which are owned by or leased by the University. However, the Service also extends to other sites and properties, which may, from time to time, be used by the University in pursuance of its activities. The teams who provide security in halls and the library are responsible for evening and weekend concierge services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

The University Security Service is responsible for security at all sites which are owned by or leased by the University. However, the Service also extends to other sites and properties, which may, from time to time, be used by the University in pursuance of its activities. The teams who provide security in halls and the library are responsible for evening and weekend concierge services.

The aim of the University's overall Security Service is to:

- Prevent unauthorised access to University premises.
- Protect life and limb of all persons on the premises.
- Protect University property and all other property on University premises.
- Protect confidential and sensitive information.
- Maintain an efficient security structure based on prevention of problems and attacks.
- Maintain a level of security consistent with the academic freedom in an environment of learning.
- To provide a first point of contact for students at reception points in line with the University's customer service expectations.
- To provide an approachable, professional, and above all, customer-focused service at all times.

II.2.5) Award criteria

Quality criterion - Name: Contract Implementation / Weighting: 10%

Quality criterion - Name: Continuing Operational Standards / Weighting: 10%

Quality criterion - Name: Customer Service Delivery / Weighting: 20%

Quality criterion - Name: Staff Recruitment and Retention / Weighting: 10%

Quality criterion - Name: Presentation / Weighting: 10%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025859](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 April 2022

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bidvest Noonan (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Southampton

Southampton

SO17 1BJ

Email

procurement@soton.ac.uk

Country

United Kingdom