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Awarded contract

## **Outsourced Security Services at The University of Southampton**

UNIVERSITY OF SOUTHAMPTON

F03: Contract award notice

Notice reference: 2022/S 000-010807

Published: 27 April 2022, 11:56am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

UNIVERSITY OF SOUTHAMPTON

BUILDING 37, HIGHFIELD CAMPUS, UNIVERSITY ROAD

SOUTHAMPTON

SO171BJ

#### **Contact**

Angela Nemeth

#### **Email**

[a.a.nemeth@soton.ac.uk](mailto:a.a.nemeth@soton.ac.uk)

#### **Telephone**

+44 2380592654

## **Country**

United Kingdom

## **NUTS code**

UKJ3 - Hampshire and Isle of Wight

## **Internet address(es)**

Main address

<https://in-tendhost.co.uk/universityofsouthampton/asp/Home>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Outsourced Security Services at The University of Southampton

Reference number

2020UoS-0086

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The University Security Service is responsible for security at all sites which are owned by or leased by the University. However, the Service also extends to other sites and properties, which may, from time to time, be used by the University in pursuance of its activities. The teams who provide security in halls and the library are responsible for evening and weekend concierge services.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £10,500,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

### **II.2.4) Description of the procurement**

The University Security Service is responsible for security at all sites which are owned by or leased by the University. However, the Service also extends to other sites and properties, which may, from time to time, be used by the University in pursuance of its activities. The teams who provide security in halls and the library are responsible for evening and weekend concierge services.

The aim of the University's overall Security Service is to:

- Prevent unauthorised access to University premises.
- Protect life and limb of all persons on the premises.
- Protect University property and all other property on University premises.
- Protect confidential and sensitive information.
- Maintain an efficient security structure based on prevention of problems and attacks.

- Maintain a level of security consistent with the academic freedom in an environment of learning.
- To provide a first point of contact for students at reception points in line with the University's customer service expectations.
- To provide an approachable, professional, and above all, customer-focused service at all times.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Implementation / Weighting: 10%

Quality criterion - Name: Continuing Operational Standards / Weighting: 10%

Quality criterion - Name: Customer Service Delivery / Weighting: 20%

Quality criterion - Name: Staff Recruitment and Retention / Weighting: 10%

Quality criterion - Name: Presentation / Weighting: 10%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-025859](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 April 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bidvest Noonan (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £10,500,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Southampton

Southampton

SO17 1BJ

Email

[procurement@soton.ac.uk](mailto:procurement@soton.ac.uk)

Country

United Kingdom