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Contract

Funeral Services

NHS Lanarkshire

F03: Contract award notice

Notice identifier: 2025/S 000-010801

Procurement identifier (OCID): ocds-h6vhtk-03d3ab

Published 24 March 2025, 8:23am

Section I: Contracting authority

I.1) Name and addresses

NHS Lanarkshire

Board Headquarters, Kirkfield Cottage, Fallside Road

Bothwell

G71 8BB

Contact

Mary Frame

Email

tenders@lanarkshire.scot.nhs.uk

Telephone

+44 7812492227

Country

United Kingdom

NUTS code

UKM8 - West Central Scotland

Internet address(es)

Main address

<http://www.nhslanarkshire.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00297

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Funeral Services

Reference number

NHSL685

II.1.2) Main CPV code

- 98370000 - Funeral and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Lanarkshire wishes to put in place a contract for Funeral Services. The contract will be split into 4 lots:

Lot 1 – Covering North Lanarkshire – pregnancy over 12 weeks, these will be individual cremations/burials and service, ashes will be scattered in the garden of remembrance. This activity will be carried out during office hours.

Lot 2 - Covering South Lanarkshire - pregnancy over 12 weeks, these will be individual cremations/burials and service, ashes will be scattered in the garden of remembrance. This activity will be carried out during office hours.

Lot 3 - Covering Lanarkshire Wide – pregnancy under 24 weeks, this will be carried out as shared service and cremation. This activity will be carried out during office hours.

Lot 4 - Covering Lanarkshire Wide, Transfer of Deceased. - This lot covers the transfer of deceased from any NHS Lanarkshire mortuary site to another based upon capacity. There will also be a requirement to transfer deceased from any of the three acute sites to Queen Elizabeth University Hospital mortuary for hospital Fiscal PM's. Bidders should note that there will on occasion be a requirement for the transportation of bariatric patients. This activity will be carried out during both office and out of hours

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Covering North Lanarkshire – pregnancy over 12 weeks

Lot No

1

II.2.2) Additional CPV code(s)

- 98370000 - Funeral and related services

II.2.3) Place of performance

NUTS codes

- UKM84 - North Lanarkshire

Main site or place of performance

Covering North Lanarkshire

II.2.4) Description of the procurement

Covering North Lanarkshire – pregnancy over 12 weeks, these will be individual cremations/burials and service, ashes will be scattered in the garden of remembrance or given to/collected by parents. This activity will be carried out during office hours.

II.2.5) Award criteria

Quality criterion - Name: Understanding of requirement / Weighting: 25%

Quality criterion - Name: Contract Management & Reporting / Weighting: 20%

Quality criterion - Name: Communication Approach / Weighting: 25%

Quality criterion - Name: Timescales / Weighting: 10%

Quality criterion - Name: Continuity and Mitigation of Risk / Weighting: 5%

Quality criterion - Name: GDPR / Weighting: 5%

Quality criterion - Name: Community Benefits / Weighting: 5%

Quality criterion - Name: Fair Work First / Weighting: 5%

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Covering South Lanarkshire - pregnancy over 12 weeks

Lot No

2

II.2.2) Additional CPV code(s)

- 98370000 - Funeral and related services

II.2.3) Place of performance

NUTS codes

- UKM95 - South Lanarkshire

Main site or place of performance

South Lanarkshire

II.2.4) Description of the procurement

Covering South Lanarkshire - pregnancy over 12 weeks, these will be individual cremations/burials and service, ashes will be scattered in the garden of remembrance. This activity will be carried out during office hours.

II.2.5) Award criteria

Quality criterion - Name: Understanding of requirement / Weighting: 25%

Quality criterion - Name: Contract management and reporting / Weighting: 20%

Quality criterion - Name: Communication approach / Weighting: 25%

Quality criterion - Name: Timescales / Weighting: 10%

Quality criterion - Name: Continuity & mitigation of risk / Weighting: 5%

Quality criterion - Name: GDPR / Weighting: 5%

Quality criterion - Name: Community Benefits / Weighting: 5%

Quality criterion - Name: Fair work first / Weighting: 5%

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Covering Lanarkshire Wide – pregnancy under 24 weeks

Lot No

3

II.2.2) Additional CPV code(s)

- 98370000 - Funeral and related services

II.2.3) Place of performance

NUTS codes

- UKM8 - West Central Scotland

Main site or place of performance

Lanarkshire Wide

II.2.4) Description of the procurement

Covering Lanarkshire Wide – pregnancy under 12 weeks, this will be carried out as shared service and cremation. This activity will be carried out during office hours.

II.2.5) Award criteria

Quality criterion - Name: Understanding of requirement / Weighting: 25%

Quality criterion - Name: Contract management and reporting / Weighting: 20%

Quality criterion - Name: Communication Approach / Weighting: 25%

Quality criterion - Name: Timescales / Weighting: 10%

Quality criterion - Name: Continuity & mitigating risk / Weighting: 5%

Quality criterion - Name: GDPR / Weighting: 5%

Quality criterion - Name: Community Benefits / Weighting: 5%

Quality criterion - Name: Fair work first / Weighting: 5%

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Covering Lanarkshire Wide, Transfer of Deceased

Lot No

4

II.2.2) Additional CPV code(s)

- 98370000 - Funeral and related services

II.2.3) Place of performance

NUTS codes

- UKM8 - West Central Scotland

Main site or place of performance

Lanarkshire Wide

II.2.4) Description of the procurement

Covering Lanarkshire Wide – pregnancy under 12 weeks, this will be carried out as shared service and cremation. This activity will be carried out during office hours.

II.2.5) Award criteria

Quality criterion - Name: Understanding of requirement / Weighting: 25%

Quality criterion - Name: Contract Management / Weighting: 20%%

Quality criterion - Name: Communication Approach / Weighting: 25%

Quality criterion - Name: Timescales / Weighting: 10%

Quality criterion - Name: Business continuity & mitigating risk / Weighting: 5%

Quality criterion - Name: GDPR / Weighting: 5%

Quality criterion - Name: Community Benefits / Weighting: 5%

Quality criterion - Name: Fair Work First / Weighting: 5%

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015827](#)

Section V. Award of contract

Contract No

NHSL685

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

NHSL685

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

NHSL685

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

NHSL685

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

(SC Ref:793691)

VI.4) Procedures for review

VI.4.1) Review body

Hamilton Sheriff Court

Sherriff Court House, 4 Beckford Street

Hamilton

ML3 0BT

Country

United Kingdom