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Contract

Mental Health and Learning Disabilities & Autism Support

Ipswich & East Suffolk C C G
Norfolk and Suffolk NHS Foundation Trust
Suffolk County Council
NHS West Suffolk Clinical Commissioning Group

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2022/S 000-010801

Procurement identifier (OCID): ocids-h6vhtk-02d08c

Published 27 April 2022, 11:16am

Section I: Contracting authority

I.1) Name and addresses

Ipswich & East Suffolk C C G

Ipswich

IP1 2BX

Contact

Jane Garnett

Email

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+44 1473770195

Country

United Kingdom

Region code

UKH14 - Suffolk

Internet address(es)

Main address

<https://www.ipswichandeastsuffolkccg.nhs.uk>

I.1) Name and addresses

Norfolk and Suffolk NHS Foundation Trust

Ipswich

Email

jane.garnett@suffolk.nhs.uk

Country

United Kingdom

Region code

UKH14 - Suffolk

Internet address(es)

Main address

<https://www.nsft.nhs.uk>

I.1) Name and addresses

Suffolk County Council

Ipswich

Contact

Jane Garnett

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Telephone

+44 1473770195

Country

United Kingdom

Region code

UKH14 - Suffolk

Internet address(es)

Main address

<https://www.suffolk.gov.uk>

I.1) Name and addresses

NHS West Suffolk Clinical Commissioning Group

Bury St Edmunds

Contact

Jane Garnett

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Telephone

+44 1473770195

Country

United Kingdom

Region code

UKH14 - Suffolk

Internet address(es)

Main address

<https://www.westsuffolkccg.nhs.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health and Learning Disabilities & Autism Support

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

In 2019 Ipswich and East Suffolk Clinical Commissioning Group (IESCCG) and West Suffolk Clinical Commissioning Group (WSCCG) with system partners and the community published the ten year (2019-2029) East and West Suffolk Mental Health and Emotional Wellbeing Strategy with the aim to transform mental health and emotional wellbeing support in Suffolk.

In order to support this strategy, the intention is to build a framework of providers detailing their offers to the Ipswich and East Suffolk and/or West Suffolk system in line with the four service groups relating to mental health (MH) and emotional wellbeing:

-Children, Young People and Families

-Community Mental Health

-Mental Health Crisis

-Learning Disabilities and Autism

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,727,683

II.2) Description

II.2.1) Title

Mental Health Crisis

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

II.2.4) Description of the procurement

Mental Health Crisis - Alternative to Admission initiatives i.e Crisis Cafes and Places of Safety. We wish to work with partners to deliver the NHSE requirements of our new crisis model to develop crisis café approaches in East and West Suffolk and Places of Safety which are away from traditional blue light crisis access points including A&E and Ambulance services. Clearly there is a strong requirement for these initiatives to be worked up in partnership with our local mental health services for clinical and governance purposes.

II.2.14) Additional information

Please note that the services and associated specification and prices commissioned within this contract may be subject to review and change, moving forward the Commissioners may further review the above mentioned services in conjunction with the selected providers; therefore, the scope of the possible changes to be made to this contract shall relate to the outcomes of any continuous improvement, through a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015. Please see the procurement documentation for further information.

Additionally, the contract may also be amended in terms of the original services supplied or the localities covered, where, following assessment it is identified that it is logical for additional services to be delivered in conjunction with this contract and / or by the provider(s), both in terms of actual service delivery and to avoid duplication of costs. These services may include but are not limited to other services and specialties formally delivered in alternative care settings where it is foreseen that these services can be

delivered more effectively as part of this contract

The services to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the services is being run as a process akin to the procedure mentioned above, as outlined within the suite of procurement documents. The Contracting Authority does not intend to hold itself bound by any of the regulations, save those applicable to Schedule 3 Services.

II.2) Description

II.2.1) Title

Community Mental Health Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

II.2.4) Description of the procurement

Community Mental Health Services- Additional and Enhanced Support. Our new model seeks to promote early intervention and preventative approaches to support and increase the mental health and emotional wellbeing resilience of service users and their families/carers. We also wish to break down the barriers and further integrate our mental health and physical health services. As an example, we established the 'Connect' service during the Covid pandemic to provide telephone support for service users discharged from secondary mental health services. We wish to evolve this approach further to include support for service users before they require secondary mental health services and include approaches like peer support/experts by experience networks that complement our secondary mental health services.

II.2.14) Additional information

Please note that the services and associated specification and prices commissioned within this contract may be subject to review and change, moving forward the Commissioners may further review the above mentioned services in conjunction with the

selected providers; therefore, the scope of the possible changes to be made to this contract shall relate to the outcomes of any continuous improvement, through a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015. Please see the procurement documentation for further information.

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The services to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the services is being run as a process akin to the procedure mentioned above, as outlined within the suite of procurement documents. The Contracting Authority does not intend to hold itself bound by any of the regulations, save those applicable to Schedule 3 Services.

II.2) Description

II.2.1) Title

Mental Health and Learning Disabilities & Autism Support Framework

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKH3 - Essex

II.2.4) Description of the procurement

The intention is to build a framework of providers detailing their offers to the Ipswich and East Suffolk and/or West Suffolk system in line with the four service groups relating to mental health (MH) and emotional wellbeing:

- Children, Young People and Families
- Community Mental Health
- Mental Health Crisis
- Learning Disabilities and Autism

The framework will include all appropriate offers received from any sector who feel they can support the Mental Health and Emotional Wellbeing Strategy as it develops. The framework will be the first document used by the CCGs, SCC and NSFT when they are looking for partners to develop and deliver services for particular elements of the overall Strategy.

To ensure the framework remains current, relevant and innovative, it will be opened for new applications periodically throughout its term.

II.2.14) Additional information

Please note that the services and associated specification and prices commissioned within this contract may be subject to review and change, moving forward the Commissioners may further review the above mentioned services in conjunction with the selected providers; therefore, the scope of the possible changes to be made to this contract shall relate to the outcomes of any continuous improvement, through a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015. Please see the procurement documentation for further information.

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The services to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the services is being run as a process akin to the procedure mentioned above, as outlined within the suite of procurement documents. The Contracting Authority does not intend to hold itself bound by any of the regulations, save those applicable to Schedule 3 Services.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-018718](#)

Section V. Award of contract

Lot No

1

Title

Mental Health Crisis

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

Access Community Trust

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,227,683

Section V. Award of contract

Lot No

2

Title

Community Mental Health Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

Anglia Care Trust

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £483,161

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Access Community Trust

Lowestoft

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

ActivLives

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Age Concern Colchester & North-East Essex

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Anglia Care Trust

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Barnardo's

Ilford

Country

United Kingdom

NUTS code

- UKH3 - Essex

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

BFB Labs Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Gray Healthcare Limited

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Green Light Trust

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Headway Suffolk

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Home Group Ltd

Newcastle

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Julian Support Limited

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Kooth Digital Health Limited

London

Country

United Kingdom

NUTS code

- UKI - London

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Leading Lives Limited

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Lifeways Community Care Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Noise Solution CIC

Bury St Edmunds

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Ormiston Families

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

PACT Parents and Carers Together

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Restitute CIC

Beccles

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Richmond Fellowship

London

Country

United Kingdom

NUTS code

- UKI - London

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Suffolk Libraries

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Suffolk Mind

Felixstowe

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Suffolk Rape Crisis

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Suffolk User Forum

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Survivors In Transition

Ipswich

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

The Shaw Trust Limited

Oldbury

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

The Sound Doctor Ltd

Poulton

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Three Eggs Training Ltd

Bury St Edmunds

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section V. Award of contract

Lot No

3

Title

Mental Health and Learning Disabilities & Autism Support Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 28

V.2.3) Name and address of the contractor

Voyage 1 Limited

Lichfield

Country

United Kingdom

NUTS code

- UKG38 - Walsall

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000