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Tender

Hearing Aids, Hearing Aid Batteries, Custom Ear Moulds and Hearing Aid Accessories

NHS Supply Chain Operated by Health Solutions Team Limited acting as agent of Supply Chain Coordination Ltd (SCCL)
Health Solutions Team Limited,

F02: Contract notice

Notice identifier: 2022/S 000-010796

Procurement identifier (OCID): ocds-h6vhtk-0330ca

Published 27 April 2022, 10:27am

Section I: Contracting authority

I.1) Name and addresses

NHS Supply Chain Operated by Health Solutions Team Limited acting as agent of Supply Chain Coordination Ltd (SCCL)

Skipton House, 80 London Road

London

SE1 6LH

Contact

Alexandra Gothard

Email

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Telephone

+44 7929018002

Fax

+44 1924328744

Country

United Kingdom

NUTS code

UKI4 - Inner London – East

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.1) Name and addresses

Health Solutions Team Limited,

NHS Supply Chain

Normanton

WF6 1TL

Contact

Alexandra Gothard

Email

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Telephone

+44 7929018002

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+44 1924328744

Country

United Kingdom

NUTS code

UKE45 - Wakefield

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhssupplychain.app.jaggaer.com//>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhssupplychain.app.jaggaer.com//>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hearing Aids, Hearing Aid Batteries, Custom Ear Moulds and Hearing Aid Accessories

II.1.2) Main CPV code

- 33185000 - Hearing aids

II.1.3) Type of contract

Supplies

II.1.4) Short description

Non-exclusive Framework Agreement (FAG) for the supply to the NHS Supply Chain customer base via the E-Direct, Direct and Stocked routes to market. Product range to include, but not limited to the supply of Hearing Aids (including Re-chargeable Hearing Aids), Hearing Aid Batteries, Custom Ear Moulds and Hearing Aid Accessories that meet the requirements of users with varying levels of hearing loss. The Framework Agreement will provide access to hearing solutions for both adults and paediatric patients with mild-moderate and severe-profound hearing loss. Precise quantities are unknown. It is anticipated that initial expenditure will be in the region of £121,500,000.00 for the initial term of FAG, however this is approximate only and the values may vary depending on the requirements of those bodies purchasing under the FAG. The estimated value over the total FAG term (including any extension options) is £256,700,000.00.

II.1.5) Estimated total value

Value excluding VAT: £256,700,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 4

II.2) Description

II.2.1) Title

Hearing Aids

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 33185000 - Hearing aids

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This Lot covers a range of Hearing Aids for adults with mild to moderate hearing loss, moderate to severe hearing loss (multiple power Hearing Aids), and severe to profound hearing loss (high/super power Hearing Aids), paediatric Hearing Aids and innovation Hearing Aids, including re-chargeable devices. These include but are not limited to;

- BTE (Behind the Ear) — Moderate Power,
- Mini BTE (Behind the Ear) — Moderate Power,
- ITE (In the Ear) — Moderate Power,
- RIC (Receiver in Canal) — Moderate Power,
- Body Worn — Moderate power.
- BTE (Behind the Ear) — High Power,

- ITE (In the Ear) — High Power,
- RIC (Receiver in Canal) — High Power,
- BTE (Behind the Ear) — Super Power,
- RIC (Receiver in Canal) — Super Power,
- ITE (In the Ear) — Super Power.
- RIC (Receiver in Canal) — Multiple power,
- BTE (Behind the Ear) — Multiple Power,
- ITE (In the Ear) — Multiple power.
- Tinnitus Device — Multiple Power,
- Custom ITE (In the Ear) - Hearing Aids.
- Combination devices — Multiple Power,
- Innovative Hearing Aids.

This lot will also cover essential components including:

- Tubing,
- Domes

II.2.5) Award criteria

Quality criterion - Name: Audiologist Support / Weighting: 2

Quality criterion - Name: Covid Recovery / Weighting: 10

Quality criterion - Name: Social Equality / Weighting: 3

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 75

II.2.6) Estimated value

Value excluding VAT: £231,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

24

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will have an initial term of 24 months with an option to extend incrementally for up to a total period of 48 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

NHS Supply Chain anticipates appointing all applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 30 % at tender evaluation stage.

II.2) Description

II.2.1) Title

Hearing Aid Batteries

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 31420000 - Primary batteries

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This Lot covers Hearing Aid Batteries to the NHS for the use in NHS patients Hearing Aids. Battery sizes consist of but are not limited to, R44 (675), R41 (312), R48 (13), R70 (10), R44 (Cochlear Implant 675).

II.2.5) Award criteria

Quality criterion - Name: Supply Chain Assessment / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 80

II.2.6) Estimated value

Value excluding VAT: £11,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

24

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

NHS Supply Chain anticipates appointing all applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 55 % at tender evaluation stage.

II.2) Description

II.2.1) Title

Custom Ear Moulds

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 33185000 - Hearing aids

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This Lot covers Custom Ear Mould products, including (but not limited to):

-Ear Moulds

II.2.5) Award criteria

Quality criterion - Name: Product Features / Weighting: 20

Quality criterion - Name: Customer Support / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 50

II.2.6) Estimated value

Value excluding VAT: £4,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

24

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

NHS Supply Chain anticipates appointing all applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 30 % at tender evaluation stage.

II.2) Description

II.2.1) Title

Hearing Aid Accessories

Lot No

Lot 4

II.2.2) Additional CPV code(s)

- 33185000 - Hearing aids

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This Lot covers Hearing Aid Accessories, including (but not limited to):

Battery Door Replacement,

Bone Conduction Hearing Aid Headband,

Charger Cable,

Cleaning Accessories,

Connectivity Accessories,

CROS/BiCROS Cable,

DAI Adapter,
DAI Boot/Shoe,
Universal Dome,
Dome Accessories,
Drying Accessories,
Ear Hook,
Ear Mould Accessories,
Ear Tips,
Glasses Adaptor,
Hearing Aid Accessory Tool,
Hearing Aid And Battery Record Book,
Hearing Aid Case,
Left Right Indicators,
Multimedia Adapter,
Pre-Bent Tubing,
Programming Cable,
Programming Cable Sleeve,
Receiver Adaptor,
Receiver In the Canal (RIC) Speaker,
Receiver In the Canal (RIC) Speaker Accessory,
Remote Microphone,
Remote Microphone Accessory,

Remote Microphone Docking Station,

Secure Hearing Aid Device,

Servicing Accessories,

Tamperproof Battery Door,

Universal Tube,

Tube Adaptor,

Tubing Accessories,

Wax Guard.

II.2.5) Award criteria

Quality criterion - Name: Customer Support / Weighting: 5

Quality criterion - Name: Social Equality / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 75

II.2.6) Estimated value

Value excluding VAT: £10,700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

24

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

NHS Supply Chain anticipates appointing all applicants who have met the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 30 % at tender evaluation stage.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 May 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

27 May 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 10 months

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Submission of expression of interest and procurement specific information:

This procurement exercise will be conducted on the NHS Supply Chain eProcurement portal at <https://nhssupplychain.app.jaggaer.com/>

Candidates wishing to be considered for this contract must register their expression of interest and provide additional procurement-specific information (if required) through the NHS Supply Chain eProcurement portal using the URL <https://nhssupplychain.app.jaggaer.com/> to access the portal.

Applicants are encouraged to download the supplier handbook located within the eProcurement portal by following the 'Supplier Helpcentre' link within the Useful Links section of the Dashboard.

For any technical help with the portal please contact:

Tel: 0800 069 8630 or email: help_uk@jaggaer.com

Please refer to Section III.1.1 for additional information.

VI.4) Procedures for review

VI.4.1) Review body

Health Solutions Team Limited

London

Country

United Kingdom