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Award

Ticket Retailing Solutions

FIRST TRENITALIA WEST COAST RAIL LIMITED

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-010776

Procurement identifier (OCID): ocids-h6vhtk-0330b6

Published 26 April 2022, 7:10pm

Section I: Contracting authority/entity

I.1) Name and addresses

FIRST TRENITALIA WEST COAST RAIL LIMITED

8th Floor, The Point, 37 North Wharf Road

London

W2 1AF

Contact

Sue Ferm

Email

sue.ferm@avantiwestcoast.co.uk

Telephone

+44 7557173098

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.avantiwestcoast.co.uk>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ticket Retailing Solutions

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

It is our intention to undertake an extension and variation to an existing contract. The contract variation is for the extension of existing provision of 'at station' ticket issuing system capability and the addition of mobile ticket issuing system capability for an interim period of up to 2 years. Such extension and variation is to provide an interim solution pending review and definition of the required longer term solution and subsequent procurement process

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

West Coast Mainline -UK Railway

II.2.4) Description of the procurement

The provision of additional services in support of ticket retailing solutions for the AWC Network of both 'at station and on board' capability for a period of up to 2 years

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- Additional deliveries by the original supplier

Explanation:

Due to a number of factors not least industry reform, business continuity and system resilience, affordability and minimization of change impact, this contract award and extension is deemed to be the optimal approach to provide a sustainable solution for the period concerned as it is clear that any change in contracting partner at this juncture would cause significant inconvenience and substantial duplication of costs. Such award and extension allows for continuation of services with the addition of aligned services to support business continuity at a lower cost with minimal relative additional cost of implementation . It is understood that this is an interim solution for a period of up to 2 years pending further review which will take into account influencing factors impacting future solutions and any activity thereafter will also be in accordance with the regulations with respect to prior publication

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

26 April 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

The Ticket Keeper Ltd

Sevenoaks

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £1,180,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

First Trenitalia West Coast Rail Ltd

London

Country

United Kingdom