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Contract

## **Harrow Association of Disabled People (HADP)**

North West London ICB

F03: Contract award notice

Notice identifier: 2024/S 000-010773

Procurement identifier (OCID): ocds-h6vhtk-044f4a

Published 3 April 2024, 2:09pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North West London ICB

15 Marylebone Road

LONDON

NW15JD

#### **Contact**

Celine Machola-Rogers

#### **Email**

[C.Machola@nhs.net](mailto:C.Machola@nhs.net)

#### **Telephone**

+44 2077981300

**Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.nwlondonics.nhs.uk>

Buyer's address

<https://www.nwlondonics.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Harrow Association of Disabled People (HADP)

#### **II.1.2) Main CPV code**

- 85121240 - ENT or audiologist services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The contract for Harrow Association of Disabled People references two areas of work:

- Hearing Aid Maintenance Contract
- Advocacy and Support Services for disabled people (MH and LD)

Harrow Association of Disabled People (HAD) is led by, and works for, disabled people; their aim is to promote equality of opportunity for disabled people as a right, not a privilege.

The ICB would like to issue a short-term direct award for period of 6 months. This will allow time for review and understanding of where the service sits as part of the wider commissioning strategy and approach to ensuring common and equitable services in each of the ICB boroughs.

The award is being made to the existing provider of the service Harrow Association of Disabled People, as per Provider Selection Regime, Direct Award Process C.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £26,820

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85121240 - ENT or audiologist services

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

The contract for Harrow Association of Disabled People references two areas of work:

- Hearing Aid Maintenance Contract
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Harrow Association of Disabled People (HAD) is led by, and works for, disabled people; their aim is to promote equality of opportunity for disabled people as a right, not a privilege.

The ICB would like to issue a short-term direct award for period of 6 months. This will allow time for review and understanding of where the service sits as part of the wider commissioning strategy and approach to ensuring common and equitable services in each of the ICB boroughs.

The award is being made to the existing provider of the service Harrow Association of Disabled People, as per Provider Selection Regime, Direct Award Process C.

For a period of 6 months at a value of £26,840.

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard and has been assessed against the five key criteria as such such.

NWL ICB (Harrow) has a contract with HAD for two services that reduce health inequalities for disabled people.

The Hearing Aid Service provides:

- Advocacy for service users with multiple impairments in Harrow.

- Instruction to users in how their hearing aids work and how to use and maintain them
- Training to the hearing aid wearer and their family, friends, carers and support workers in how to communicate effectively with someone who has hearing loss.
- A maintenance service that provides a minor repair and maintenance service that saves time with GP's, audiologists and hospitals.

#### Advocacy and Support:

- Teaching basic British Sign Language via social media
- Teaching Deaf clients how to use Social Media to reduce isolation
- An equipment bank which allows people to see what equipment is available and let them try it to see if it benefits them.
- Disability Advocacy support for 55 users per year who have multiple impairments or disabilities. This includes, support for mental capacity assessment, people with a learning disability and mental health issues needing access health, adult social services and housing in Harrow. Wheelchair users and those with other individual issues of equality and protection (Disabilities Discrimination Act).

Advocacy referrals can be for any issue but most commonly cover:

- Training professionals in disability issues
- Lack of access to health and services not meeting their needs
- Family or other service disputes
- Disability discrimination
- Advocacy case work (Continuing Care Reviews; Complaints about health services / access to health services
- Assistance with self advocacy
- Signposting, guidance and support

#### Self-assertiveness training

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations

2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 15th April 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. please contact [c.machola@nhs.net](mailto:c.machola@nhs.net) for any written representations.

This decision has been made as per North West London governance process.

Full assessment against the relevant key criteria was made in order to determine the existing provider Harrow Association of Disabled People is satisfying the contract and will continue to do so for the short term contract award.

### **II.2.5) Award criteria**

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard and has been assessed against the five key criteria as such / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.14) Additional information**

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please contact [c.machola@nhs.net](mailto:c.machola@nhs.net) for any written representations.

This decision has been made as per North West London governance process.

Full assessment against the relevant key criteria was made in order to determine the existing provider Open Age is satisfying the contract and will continue to do so for the short term contract award.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

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#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Title**

Harrow Association of Disabled People (HADP)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 March 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HAD

The Wealdstone Centre, 38-40 High Street

Harrow

HA3 7AE

Country

United Kingdom

NUTS code

- UKI - London

Companies House



23-957-5264

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £26,820

Total value of the contract/lot: £26,820

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## Section VI. Complementary information

### VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 15th April 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

please contact [c.machola@nhs.net](mailto:c.machola@nhs.net) for any written representations.

This decision has been made as per North West London governance process.

Full assessment against the relevant key criteria was made in order to determine the existing provider Harrow Association of Disabled People is satisfying the contract and will continue to do so for the short term contract award.

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS England

Leeds

Country

United Kingdom