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Contract

## **Static Guarding Services for DWP in South Holland, Boston & Kings Lynn**

Borough Council of King's Lynn & West Norfolk  
Boston Borough Council  
South Holland District Council

F03: Contract award notice

Notice identifier: 2023/S 000-010772

Procurement identifier (OCID): ocids-h6vhtk-037536

Published 14 April 2023, 12:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Borough Council of King's Lynn & West Norfolk

Kings Court, Chapel Street

King's Lynn

PE30 1EX

#### **Email**

[procurementtenders@west-norfolk.gov.uk](mailto:procurementtenders@west-norfolk.gov.uk)

#### **Telephone**

+44 1553616200

#### **Country**

United Kingdom

**Region code**

UKH16 - North and West Norfolk

**National registration number**

E07000146

**Internet address(es)**

Main address

<https://www.west-norfolk.gov.uk>

Buyer's address

<https://www.west-norfolk.gov.uk>

**I.1) Name and addresses**

Boston Borough Council

Municipal Buildings, West Street

Boston

PE21 8QR

**Email**

[info@boston.gov.uk](mailto:info@boston.gov.uk)

**Country**

United Kingdom

**Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

<https://www.boston.gov.uk/>

## **I.1) Name and addresses**

South Holland District Council

Council Offices, Priory Road

Spalding

PE11 2XE

### **Email**

[info@sholland.gov.uk](mailto:info@sholland.gov.uk)

### **Country**

United Kingdom

### **Region code**

UKF3 - Lincolnshire

### **Internet address(es)**

Main address

<https://www.sholland.gov.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Static Guarding Services for DWP in South Holland, Boston & Kings Lynn

Reference number

BCKLWN243

#### II.1.2) Main CPV code

- 79713000 - Guard services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Boston Borough Council, the Borough Council of Kings Lynn and West Norfolk and South Holland District Council each intend to let a contract for the supply of static guarding services at the Municipal Buildings in Boston, Kings Court in Kings Lynn, and at the Council Offices in Spalding respectively. At all three locations, the Department of Work and Pensions (DWP) have moved their local Job Centre and back-office staff into the Council offices and the main purpose of the contracts will be to provide a Customer Care service to visitors to the DWP and Council teams.

#### II.1.6) Information about lots

This contract is divided into lots: Yes

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,085,000

### II.2) Description

#### II.2.1) Title

Static Guarding Services for DWP at Boston Borough Council

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 79713000 - Guard services

## **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

## **II.2.4) Description of the procurement**

Boston Borough Council, intend to let a contract for the supply of static guarding services at the Municipal Buildings in Boston, the Department of Work and Pensions (DWP) have moved their local Job Centre and back-office staff into the Council offices and the main purpose of the contract will be to provide a Customer Care service to visitors to the DWP and Council teams.

## **II.2.5) Award criteria**

Quality criterion - Name: Contract Implementation Plan and Management Structure / Weighting: 10

Quality criterion - Name: Absentee Arrangements / Weighting: 20

Quality criterion - Name: Complaints Procedure / Weighting: 10

Quality criterion - Name: Local Labour Profile / Weighting: 10

Quality criterion - Name: Example Monthly Progress Reports / Weighting: 5

Cost criterion - Name: Estimated Annual Cost / Weighting: 45

## **II.2.11) Information about options**

Options: Yes

Description of options

There will be an option for the Council to offer the contractor an extension to the contract of up to two additional years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/TXJ7T9B5D9>

## **II.2) Description**

### **II.2.1) Title**

Static Guard Service for DWP in Kings Lynn

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79713000 - Guard services

### **II.2.3) Place of performance**

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

### **II.2.4) Description of the procurement**

The Borough Council of Kings Lynn and West Norfolk, intend to let a contract for the supply of static guarding services at Kings Court in Kings Lynn. The Department of Work and Pensions (DWP) have moved their local Job Centre and back-office staff into the Council offices and the main purpose of the contracts will be to provide a Customer Care service to visitors to the DWP and Council teams.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Implementation Plan and Management Structure / Weighting: 10

Quality criterion - Name: Absentee Arrangements / Weighting: 20

Quality criterion - Name: Complaints Procedure / Weighting: 10

Quality criterion - Name: Local Labour Profile / Weighting: 10

Quality criterion - Name: Example Monthly Progress Reports / Weighting: 5

Cost criterion - Name: Estimated Annual Cost / Weighting: 45

### **II.2.11) Information about options**

Options: Yes

Description of options

There will be an option for the Council to offer the contractor an extension to the contract of up to two additional years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Static Guarding Service for DWP at South Holland

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79713000 - Guard services

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

#### **II.2.4) Description of the procurement**

South Holland District Council intend to let a contract for the supply of static guarding services at the Council Offices in Spalding. The Department of Work and Pensions (DWP) have moved their local Job Centre and back office staff into the Council offices and the main purpose of the contracts will be to provide a Customer Care service to visitors to the DWP and Council teams.

#### **II.2.5) Award criteria**

Quality criterion - Name: Contract Implementation Plan and Management Structure / Weighting: 10

Quality criterion - Name: Absentee Arrangements / Weighting: 20

Quality criterion - Name: Complaints Procedure / Weighting: 10

Quality criterion - Name: Local Labour Profile / Weighting: 10

Quality criterion - Name: Example Monthly Progress Reports / Weighting: 5

Cost criterion - Name: Estimated Annual Cost / Weighting: 45

#### **II.2.11) Information about options**

Options: Yes

Description of options

There will be an option for the Council to offer the contractor an extension to the contract of up to two additional years.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-028756](#)

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## **Section V. Award of contract**

### **Contract No**

BOSTON DWP 2023

### **Lot No**

1

### **Title**

Static Guarding Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Chase Services Group Limited

250A High Road

Ilford

IG1 1YS

Email

[asim@chasegroup.co.uk](mailto:asim@chasegroup.co.uk)

Telephone

+44 2071128279

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

08987610

Internet address

<https://chasegroup.co.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £502,000

Total value of the contract/lot: £466,000

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## **Section V. Award of contract**

### **Contract No**

C3120

### **Lot No**

2

### **Title**

Static Guarding Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Chase Services Group Ltd

250A High Road

Ilford

IG1 1YS

Email

[asim@chasegroup.co.uk](mailto:asim@chasegroup.co.uk)

Telephone

+44 2071128279

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

08987610

Internet address

<https://chasegroup.co.uk/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £439,000

Total value of the contract/lot: £410,000

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## **Section V. Award of contract**

### **Contract No**

SHDC DWP 2023

### **Lot No**

3

### **Title**

Static Guarding Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Chase Services Group Ltd

250A High Road

Ilford

IG1 1YS

Email

[asim@chasegroup.co.uk](mailto:asim@chasegroup.co.uk)

Telephone

+44 2071128279

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

08987610

Internet address

<https://chasegroup.co.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £144,000

Total value of the contract/lot: £152,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=775428391>

GO Reference: GO-2023414-PRO-22543713

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Borough Council of King's Lynn & West Norfolk

Kings Court, Chapel Street

Kings Lynn

PE30 1EX

Email

[procurementtenders@West-Norfolk.gov.uk](mailto:procurementtenders@West-Norfolk.gov.uk)

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