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Contract

Static Guarding Services for DWP in South Holland, Boston & Kings Lynn

Borough Council of King's Lynn & West Norfolk
Boston Borough Council
South Holland District Council

F03: Contract award notice

Notice identifier: 2023/S 000-010772

Procurement identifier (OCID): ocids-h6vhtk-037536

Published 14 April 2023, 12:04pm

Section I: Contracting authority

I.1) Name and addresses

Borough Council of King's Lynn & West Norfolk

Kings Court, Chapel Street

King's Lynn

PE30 1EX

Email

procurementtenders@west-norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

Region code

UKH16 - North and West Norfolk

National registration number

E07000146

Internet address(es)

Main address

<https://www.west-norfolk.gov.uk>

Buyer's address

<https://www.west-norfolk.gov.uk>

I.1) Name and addresses

Boston Borough Council

Municipal Buildings, West Street

Boston

PE21 8QR

Email

info@boston.gov.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.boston.gov.uk/>

I.1) Name and addresses

South Holland District Council

Council Offices, Priory Road

Spalding

PE11 2XE

Email

info@sholland.gov.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.sholland.gov.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Static Guarding Services for DWP in South Holland, Boston & Kings Lynn

Reference number

BCKLWN243

II.1.2) Main CPV code

- 79713000 - Guard services

II.1.3) Type of contract

Services

II.1.4) Short description

Boston Borough Council, the Borough Council of Kings Lynn and West Norfolk and South Holland District Council each intend to let a contract for the supply of static guarding services at the Municipal Buildings in Boston, Kings Court in Kings Lynn, and at the Council Offices in Spalding respectively. At all three locations, the Department of Work and Pensions (DWP) have moved their local Job Centre and back-office staff into the Council offices and the main purpose of the contracts will be to provide a Customer Care service to visitors to the DWP and Council teams.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,085,000

II.2) Description

II.2.1) Title

Static Guarding Services for DWP at Boston Borough Council

Lot No

1

II.2.2) Additional CPV code(s)

- 79713000 - Guard services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

II.2.4) Description of the procurement

Boston Borough Council, intend to let a contract for the supply of static guarding services at the Municipal Buildings in Boston, the Department of Work and Pensions (DWP) have moved their local Job Centre and back-office staff into the Council offices and the main purpose of the contract will be to provide a Customer Care service to visitors to the DWP and Council teams.

II.2.5) Award criteria

Quality criterion - Name: Contract Implementation Plan and Management Structure / Weighting: 10

Quality criterion - Name: Absentee Arrangements / Weighting: 20

Quality criterion - Name: Complaints Procedure / Weighting: 10

Quality criterion - Name: Local Labour Profile / Weighting: 10

Quality criterion - Name: Example Monthly Progress Reports / Weighting: 5

Cost criterion - Name: Estimated Annual Cost / Weighting: 45

II.2.11) Information about options

Options: Yes

Description of options

There will be an option for the Council to offer the contractor an extension to the contract of up to two additional years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/TXJ7T9B5D9>

II.2) Description

II.2.1) Title

Static Guard Service for DWP in Kings Lynn

Lot No

2

II.2.2) Additional CPV code(s)

- 79713000 - Guard services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

North and West Norfolk

II.2.4) Description of the procurement

The Borough Council of Kings Lynn and West Norfolk, intend to let a contract for the supply of static guarding services at Kings Court in Kings Lynn. The Department of Work and Pensions (DWP) have moved their local Job Centre and back-office staff into the Council offices and the main purpose of the contracts will be to provide a Customer Care service to visitors to the DWP and Council teams.

II.2.5) Award criteria

Quality criterion - Name: Contract Implementation Plan and Management Structure /
Weighting: 10

Quality criterion - Name: Absentee Arrangements / Weighting: 20

Quality criterion - Name: Complaints Procedure / Weighting: 10

Quality criterion - Name: Local Labour Profile / Weighting: 10

Quality criterion - Name: Example Monthly Progress Reports / Weighting: 5

Cost criterion - Name: Estimated Annual Cost / Weighting: 45

II.2.11) Information about options

Options: Yes

Description of options

There will be an option for the Council to offer the contractor an extension to the contract of up to two additional years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Static Guarding Service for DWP at South Holland

Lot No

3

II.2.2) Additional CPV code(s)

- 79713000 - Guard services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

II.2.4) Description of the procurement

South Holland District Council intend to let a contract for the supply of static guarding services at the Council Offices in Spalding. The Department of Work and Pensions (DWP) have moved their local Job Centre and back office staff into the Council offices and the main purpose of the contracts will be to provide a Customer Care service to visitors to the DWP and Council teams.

II.2.5) Award criteria

Quality criterion - Name: Contract Implementation Plan and Management Structure / Weighting: 10

Quality criterion - Name: Absentee Arrangements / Weighting: 20

Quality criterion - Name: Complaints Procedure / Weighting: 10

Quality criterion - Name: Local Labour Profile / Weighting: 10

Quality criterion - Name: Example Monthly Progress Reports / Weighting: 5

Cost criterion - Name: Estimated Annual Cost / Weighting: 45

II.2.11) Information about options

Options: Yes

Description of options

There will be an option for the Council to offer the contractor an extension to the contract of up to two additional years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028756](#)

Section V. Award of contract

Contract No

BOSTON DWP 2023

Lot No

1

Title

Static Guarding Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Chase Services Group Limited

250A High Road

Ilford

IG1 1YS

Email

asim@chasegroup.co.uk

Telephone

+44 2071128279

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

08987610

Internet address

<https://chasegroup.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £502,000

Total value of the contract/lot: £466,000

Section V. Award of contract

Contract No

C3120

Lot No

2

Title

Static Guarding Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2023

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Chase Services Group Ltd

250A High Road

Ilford

IG1 1YS

Email

asim@chasegroup.co.uk

Telephone

+44 2071128279

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

08987610

Internet address

<https://chasegroup.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £439,000

Total value of the contract/lot: £410,000

Section V. Award of contract

Contract No

SHDC DWP 2023

Lot No

3

Title

Static Guarding Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2023

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Chase Services Group Ltd

250A High Road

Ilford

IG1 1YS

Email

asim@chasegroup.co.uk

Telephone

+44 2071128279

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

08987610

Internet address

<https://chasegroup.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £144,000

Total value of the contract/lot: £152,000

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=775428391>

GO Reference: GO-2023414-PRO-22543713

VI.4) Procedures for review

VI.4.1) Review body

Borough Council of King's Lynn & West Norfolk

Kings Court, Chapel Street

Kings Lynn

PE30 1EX

Email

procurementtenders@West-Norfolk.gov.uk

Telephone

+44 1553616200

Country

United Kingdom

Internet address

<https://www.west-norfolk.gov.uk>