

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/010770-2021>

Planning

## **Mobile Voice and Data Services**

The Minister for the Cabinet Office acting through Crown Commercial Service

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-010770

Procurement identifier (OCID): ocds-h6vhtk-02b183

Published 14 May 2021, 10:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

#### **Email**

[mobile@crowncommercial.gov.uk](mailto:mobile@crowncommercial.gov.uk)

#### **Telephone**

+44 3450103503

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/ccs>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Other activity

Public Procurement

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mobile Voice and Data Services

Reference number

RM6261

#### **II.1.2) Main CPV code**

- 64000000 - Postal and telecommunications services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Crown Commercial Service (CCS) as the Authority intends to put in place an agreement for the provision of mobile voice and data services (including hardware) to be utilised by or on behalf of the UK public sector and their associated bodies and agencies, the voluntary sector, charities and or other private organisations acting as managing agents or procuring on behalf of the public sector delivering services of a public nature. It is intended that this commercial agreement will be the recommended vehicle for all mobile voice and data requirements.

The Authority intends to consult with the market and suppliers with regards to two (2) additional supplementary lots. These will cover Telecommunications Audit & Health Check and Professional Support Services.

The lotting structure of this agreement will be determined as a result of the market engagement and therefore lots may be re-scoped or removed entirely. Further information is included in the Additional Information section VI.3.

Further information regarding industry engagement events and contact information can be found on our pipeline page:

<https://www.crowncommercial.gov.uk/agreements/upcoming>

#### **II.1.5) Estimated total value**

Value excluding VAT: £650,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Mobile Voice and Data Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 31712112 - SIM cards
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32250000 - Mobile telephones
- 32251000 - Car telephones
- 32251100 - Hands-free set
- 32252000 - GSM telephones
- 32252100 - Hands-free mobile telephones
- 32252110 - Hands-free mobile telephones (wireless)
- 32342440 - Voice-mail system
- 32400000 - Networks
- 32412000 - Communications network
- 32412100 - Telecommunications network
- 32500000 - Telecommunications equipment and supplies
- 32510000 - Wireless telecommunications system
- 32524000 - Telecommunications system

- 32570000 - Communications equipment
- 32571000 - Communications infrastructure
- 48620000 - Operating systems
- 64200000 - Telecommunications services
- 64210000 - Telephone and data transmission services
- 64212000 - Mobile-telephone services
- 64212100 - Short Message Service (SMS) services
- 64212200 - Enhanced Messaging Service (EMS) services
- 64212300 - Multimedia Message Service (MMS) services
- 64212400 - Wireless Application Protocol (WAP) services
- 64212500 - General Packet Radio Services (GPRS) services
- 64212600 - Enhanced Data for GSM Evolution (EDGE) services
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 64227000 - Integrated telecommunications services
- 71316000 - Telecommunication consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services
- 72212730 - Security software development services
- 72220000 - Systems and technical consultancy services
- 72222000 - Information systems or technology strategic review and planning services
- 72224100 - System implementation planning services
- 72227000 - Software integration consultancy services
- 72228000 - Hardware integration consultancy services
- 72590000 - Computer-related professional services
- 79212000 - Auditing services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

For the provision of Mobile Voice and Data Services including hardware.

The structure and scope of the procurement will be informed as a result of engagement subsequent to this PIN.

The lotting structure will be determined as a result of the market engagement and therefore Lots may be re-scoped or removed entirely. Further information is included in the Additional Information section VI.3.

### **II.2) Description**

#### **II.2.1) Title**

Telecommunications Audit & Health Check

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 31712112 - SIM cards
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32250000 - Mobile telephones
- 32251000 - Car telephones
- 32251100 - Hands-free set
- 32252000 - GSM telephones
- 32252100 - Hands-free mobile telephones
- 32252110 - Hands-free mobile telephones (wireless)
- 32342440 - Voice-mail system
- 32400000 - Networks
- 32412000 - Communications network
- 32412100 - Telecommunications network

- 32500000 - Telecommunications equipment and supplies
- 32510000 - Wireless telecommunications system
- 32524000 - Telecommunications system
- 32570000 - Communications equipment
- 32571000 - Communications infrastructure
- 48620000 - Operating systems
- 64200000 - Telecommunications services
- 64210000 - Telephone and data transmission services
- 64212000 - Mobile-telephone services
- 64212100 - Short Message Service (SMS) services
- 64212200 - Enhanced Messaging Service (EMS) services
- 64212300 - Multimedia Message Service (MMS) services
- 64212400 - Wireless Application Protocol (WAP) services
- 64212500 - General Packet Radio Services (GPRS) services
- 64212600 - Enhanced Data for GSM Evolution (EDGE) services
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 64227000 - Integrated telecommunications services
- 71316000 - Telecommunication consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services
- 72212730 - Security software development services
- 72220000 - Systems and technical consultancy services
- 72222000 - Information systems or technology strategic review and planning services
- 72224100 - System implementation planning services
- 72227000 - Software integration consultancy services
- 72228000 - Hardware integration consultancy services
- 72590000 - Computer-related professional services

- 79212000 - Auditing services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

For the provision of Telecommunications Audit & Health Check.

The structure and scope of the procurement will be informed as a result of engagement subsequent to this PIN.

The lotting structure will be determined as a result of the market engagement and therefore Lots may be re-scoped or removed entirely. Further information is included in the Additional Information section VI.3.

## **II.2) Description**

### **II.2.1) Title**

Professional Support Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 31712112 - SIM cards
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32250000 - Mobile telephones
- 32251000 - Car telephones
- 32251100 - Hands-free set
- 32252000 - GSM telephones
- 32252100 - Hands-free mobile telephones
- 32252110 - Hands-free mobile telephones (wireless)
- 32342440 - Voice-mail system

- 32400000 - Networks
- 32412000 - Communications network
- 32412100 - Telecommunications network
- 32500000 - Telecommunications equipment and supplies
- 32510000 - Wireless telecommunications system
- 32524000 - Telecommunications system
- 32570000 - Communications equipment
- 32571000 - Communications infrastructure
- 48620000 - Operating systems
- 64200000 - Telecommunications services
- 64210000 - Telephone and data transmission services
- 64212000 - Mobile-telephone services
- 64212100 - Short Message Service (SMS) services
- 64212200 - Enhanced Messaging Service (EMS) services
- 64212300 - Multimedia Message Service (MMS) services
- 64212400 - Wireless Application Protocol (WAP) services
- 64212500 - General Packet Radio Services (GPRS) services
- 64212600 - Enhanced Data for GSM Evolution (EDGE) services
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 64227000 - Integrated telecommunications services
- 71316000 - Telecommunication consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services
- 72212730 - Security software development services
- 72220000 - Systems and technical consultancy services
- 72222000 - Information systems or technology strategic review and planning services
- 72224100 - System implementation planning services

- 72227000 - Software integration consultancy services
- 72228000 - Hardware integration consultancy services
- 72590000 - Computer-related professional services
- 79212000 - Auditing services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

For the provision of Professional Support Services.

The structure and scope of the procurement will be informed as a result of engagement subsequent to this PIN.

The lotting structure will be determined as a result of the market engagement and therefore Lots may be re-scoped or removed entirely. Further information is included in the Additional Information section VI.3.

### **II.3) Estimated date of publication of contract notice**

22 October 2021

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## Section VI. Complementary information

### VI.3) Additional information

This Prior Information Notice (“PIN”) is to signal an intention to commence market engagement with suppliers.

Crown Commercial Service intends to hold market engagement sessions through webinars and optional 1:1 sessions during May 2021 with industry experts, specialists and suppliers interested in potentially bidding for any resulting contract(s).

To attend an engagement webinar, please register using the following link:

<https://www.eventbrite.co.uk/e/supplier-engagement-for-mobile-voice-and-data-services-in-the-public-sector-tickets-152848236189>

Any queries relating to this project should be directed to [mobile@crowncommercial.gov.uk](mailto:mobile@crowncommercial.gov.uk)

Each of the proposed Lots mentioned within this Prior Information Notice will be discussed at the market engagement sessions:

Lot 1: Mobile Voice and Data Services - aims to provide (but is not limited to) UK, international, roaming, SMS, data (together “Airtime Services”), device hardware, accessories and supporting services, mobile device management and associated supplementary services (e.g. security).

Lot 2: Telecommunication Audit & Health Check - aims to provide a service which audits current spend and usage levels, offers gap analysis and recommends possible tariff/solution prioritisation and a preferred framework supplier. It may also provide physical audit and contact services.

Lot 3: Professional Support Services - aims to provide professional support to achieve a future operating model design incorporating any related technologies for mobile voice and data services and to provide support in the following areas including but not limited to:

System and Service Integration;

Strategy;

Implementation services (which may include an option for Contact Services); and

Integration and security solutions.

Note, the lotting structure of this agreement will be determined as a result of market engagement and is therefore subject to re-scoping or removal.

The estimated value stated in II.1.5 is an indicative value and is based on an initial contract period of three years and a one year optional extension period, both subject to change depending on the results following the market engagement and further research.

The estimated date of publication stated in II.3 and is subject to change as a result of market engagement and further research.

Crown Commercial Service (CCS) will use an eSourcing system for any resulting competition and reserves the right to use an electronic auction. The eSourcing system we will use is [<https://crowncommercialservice.bravosolution.co.uk>].

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

Please refer to the CCS website page <https://www.crowncommercial.gov.uk/agreements/upcoming> for updates and monitor Find a Tender service for the publication of the contract notice.

A Future Opportunity on contract finder can be found here:

<https://www.contractsfinder.service.gov.uk/Notice/Start/9474503c-5fdc-4d4b-a6f7-9acc4f361e91>