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Planning

Request for Information (RFI) - Language Services

Department for Work and Pensions

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-010752

Procurement identifier (OCID): ocds-h6vhtk-04f790 ([view related notices](#))

Published 21 March 2025, 3:33pm

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Scope

Reference

project_27593

Description

This procurement is for the provision of spoken (foreign language) and non-spoken interpretation and translation services, and for the translation of foreign language customer documents.

We are conducting early market engagement as we are looking to devise the scope of the new DWP contract for Language Services. We are looking toward suppliers in this market to help inform our decision making and would appreciate your views and insight on the services we are looking to procure. We are requesting that suppliers in this market complete a Request for Information (RFI) questionnaire and return it to us via email no later than 6pm on 2nd April 2025. Please send in your responses to the following email

address: Tolu Owolabi (tolu.owolabi@dwp.gov.uk)

Total value (estimated)

- £30,000,000 excluding VAT
- £36,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 February 2026 to 2 February 2029
- 3 years

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services

Contract locations

- UK - United Kingdom
-

Submission

Publication date of tender notice (estimated)

14 August 2025

Tender submission deadline

11 September 2025, 11:59pm

Languages that may be used for submission

English

Award decision date (estimated)

29 December 2025

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

[RFI Information Pack.pdf](#)

[RFI Questionnaire.docx](#)

Contracting authority

Department for Work and Pensions

- Public Procurement Organisation Number: PJCP-7274-TLRQ

Quarry House, Quarry Hill

Leeds

LS2 7UA

United Kingdom

Email: cdp-i.systemsanddata@dwp.gov.uk

Region: UKE42 - Leeds

Organisation type: Public authority - central government