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Contract

Mental Health Crisis Text Support

OXFORD HEALTH NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-010718

Procurement identifier (OCID): ocds-h6vhtk-04f779

Published 21 March 2025, 2:16pm

Section I: Contracting authority

I.1) Name and addresses

OXFORD HEALTH NHS FOUNDATION TRUST

Littlemore Mental Health Centre, Sandford Road, Littlemore

Oxford

OX44XN

Email

BusinessServices@oxfordhealth.nhs.uk

Country

United Kingdom

Region code

UKJ14 - Oxfordshire

NHS Organisation Data Service

RNU

Internet address(es)

Main address

<https://www.oxfordhealth.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Crisis Text Support

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Delivery of crisis text service as described in the National specification.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £215,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Oxford Health assessed the provider's service provision with respect to the key decision making criteria as outlined in the PSR - Most Suitable Provider process. Each of these criteria were assessed on a pass/fail basis by the award decision makers, and the provider passed each of the criteria.

II.2.5) Award criteria

Quality criterion - Name: Most Suitable Provider Process with regard to the Key Criteria /
Weighting: 100

Cost criterion - Name: Most Suitable Provider Process with regard to the Key Criteria /
Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

Contract extension allowed (up to twelve months until 31/03/2027)

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. The Contract has been awarded to the Supplier (Contract period 01/03/2025 - 31/03/2026)

Supplier is an existing national supplier of Mental Health Crisis Text service to NHS.

Conflict of interest declaration procedures followed, any decision makers who declared an interest were excluded (no interests declared in this instance)

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mental Health Innovations - SHOUT

London

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

CE011677

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £215,000

Total value of the contract/lot: £215,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

<https://www.oxfordhealth.nhs.uk>

London

Country

United Kingdom